

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	851	998	-15% ▼
	Admits	453	1,082	-58% ▼
	Discharges	388	961	-60% ▼
	Service Hours	2,375	5,503	-57% ▼
	Bed Days	38,500	17,460	121% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 981 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		95%	80%	91%
✓ Respect		94%	80%	91%
✓ Access		92%	80%	88%
✓ Outcome		90%	80%	83%
✓ Recovery		88%	80%	79%

■ Satisfied %    |    Goal %       0-80%       80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	301	27.7%
	Residential Services	267	24.6%
	Case Management	181	16.7%
	Medication Assisted Treatment	135	12.4%
	Employment Services	69	6.3%
<b>Mental Health</b>	Employment Services	88	8.1%
	Community Support	22	2.0%
	Residential Services	21	1.9%
	Case Management	3	0.3%

### Client Demographics

Age	#	%	State Avg
18-25	40	5%	10%
26-34	251	29%	20%
35-44	243	29%	24%
45-54	154	18%	18%
55-64	131	15%	19%
65+	32	4%	9%

Gender	#	%	State Avg
Male	531	62%	59%
Female	319	38%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	643	76%	68%
Unknown	127	15%	12%
Hispanic-Other	68	8%	9%
Hisp-Puerto Rican	9	1%	11%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	601	71%	61%
Unknown	122	14%	7%
Other	64	8%	13%
Black/African American	53	6%	17%
Am. Indian/Native Alaskan	6	1%	1%
Asian	5	1%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	161	229	-30% ▼
Admits	140	233	-40% ▼
Discharges	115	235	-51% ▼
Bed Days	10,884	4,787	127% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Valid TEDS Data	99%	94%
<b>On-Time Periodic</b>		
6 Month Updates	8%	8%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		84	73%	80%	70%	-7%
No Re-admit within 30 Days of Discharge		109	95%	85%	90%	10%
Follow-up within 30 Days of Discharge		41	49%	90%	60%	-41%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		96	59%	60%	69%	-1%
Improved/Maintained Function Score		98	60%	75%	74%	-15%
Abstinence/Reduced Drug Use		69	42%	70%	37%	-28%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	146 days	0.1	199%	90%	99%	109% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										78%

Legend: Grey square = 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over, ▼ < 10% Under

Legend: Yellow square = Actual, Vertical line = Goal, Green checkmark = Goal Met, Red circle = Below Goal

\* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	49	-20% ▼
Admits	13	49	-73% ▼
Discharges	23	26	-12% ▼
Service Hours	86	272	-68% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	6%	40%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	35%	50%	64%	-15% ▼

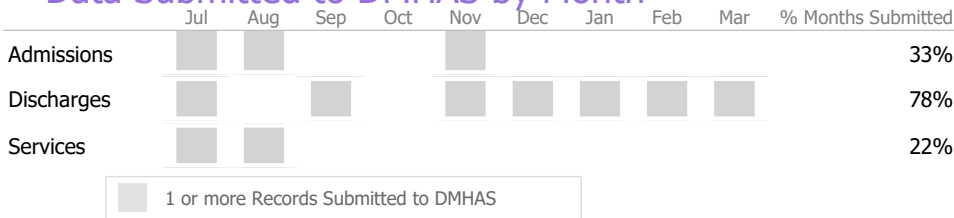
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		12	31%	20%	28%	11% ▲
Stable Living Situation		33	85%	80%	73%	5%
Self Help		24	62%	60%	48%	2%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	75%	90%	67%	-15% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 13 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	9	189% ▲
Admits	4	9	-56% ▼
Discharges	11	-	
Bed Days	4,307	537	702% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	91%
Valid TEDS Data	90%	94%
<b>On-Time Periodic</b>		
6 Month Updates	0%	1%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	91%	70%	65%	21% ▲
No Re-admit within 30 Days of Discharge		9	82%	85%	90%	-3%
Follow-up within 30 Days of Discharge		4	40%	90%	67%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		16	62%	70%	68%	-8%
Improved/Maintained Function Score		1	4%	95%	55%	-91% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	330 days	0.3	105%	90%	113%	15% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										11%
Discharges										22%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	21	148% ▲
Admits	19	19	0%
Discharges	14	-	
Bed Days	9,613	2,522	281% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	91%
Valid TEDS Data	99%	94%
<b>On-Time Periodic</b>		
6 Month Updates	0%	1%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	71%	70%	65%	1%
✓ No Re-admit within 30 Days of Discharge		12	86%	85%	90%	1%
○ Follow-up within 30 Days of Discharge		7	70%	90%	67%	-20% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Abstinence/Reduced Drug Use		36	69%	70%	68%	-1%
○ Improved/Maintained Function Score		3	6%	95%	55%	-89% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		19	356 days	0.2	185%	90%	113%	95% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										56%
Discharges										22%

Legend: Grey bar = 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ○ Below Goal

\* State Avg based on 23 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	24	129% ▲
Admits	14	18	-22% ▼
Discharges	23	-	
Service Hours	16	32	-50% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	83%
Valid TEDS Data	99%	72%
<b>On-Time Periodic</b>		
6 Month Updates	0%	14%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	65%	50%	41%	15% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		47	85%	75%	62%	10%
✓ Abstinence/Reduced Drug Use		33	60%	55%	33%	5%
✓ Self Help		33	60%	60%	16%	0%
● Employed		5	9%	50%	32%	-41% ▼
● Stable Living Situation		25	45%	95%	65%	-50% ▼
● Improved/Maintained Function Score		6	11%	75%	30%	-64% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		9	28%	90%	61%	-62% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		1	7%	75%	56%	-68% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■								22%
Discharges	■	■								22%
Services	■	■								22%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88		
Admits	88	-	
Discharges	26	-	
Service Hours	847	-	

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		24	27%	35%	44%	-8%

### Service Utilization

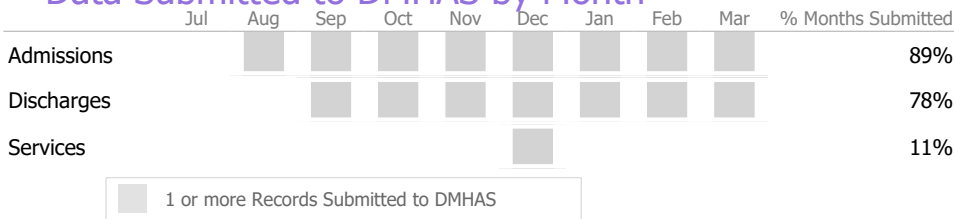
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		65	98%	90%	95%	8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
6 Month Updates		79%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 44 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	4	50% ▲
Admits	2	-	
Discharges	1	-	
Bed Days	1,247	1,096	14% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	68%	-75% ▼
No Re-admit within 30 Days of Discharge		0	0%	85%	80%	-85% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

### Recovery

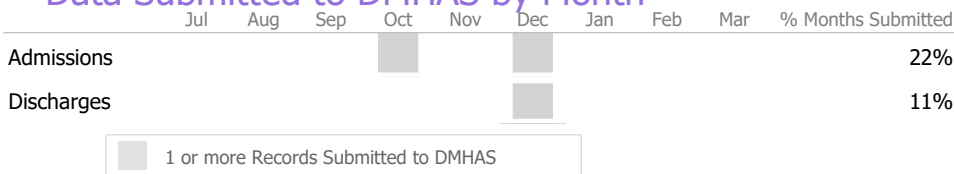
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	17%	75%	30%	-58% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	1,746 days	0.3	91%	90%	87%	1%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 35 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9		
Admits	3	-	
Discharges	2	-	
Bed Days	1,893	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	91%
Valid TEDS Data	50%	94%
<b>On-Time Periodic</b>		
6 Month Updates	0%	1%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	70%	65%	-70% ▼
No Re-admit within 30 Days of Discharge		1	50%	85%	90%	-35% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	67%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		5	56%	70%	68%	-14% ▼
Improved/Maintained Function Score		0	0%	95%	55%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		7	276 days	0.3	99%	90%	113%	9%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										11%
Discharges										11%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    ■ Goal    ✓ Goal Met    ● Below Goal

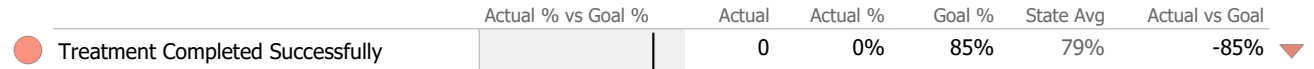
\* State Avg based on 23 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

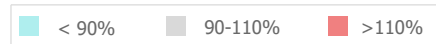
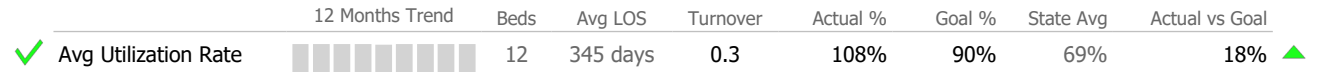
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	28	-50% ▼
Admits	1	18	-94% ▼
Discharges	1	16	-94% ▼
Bed Days	3,552	3,140	13% ▲

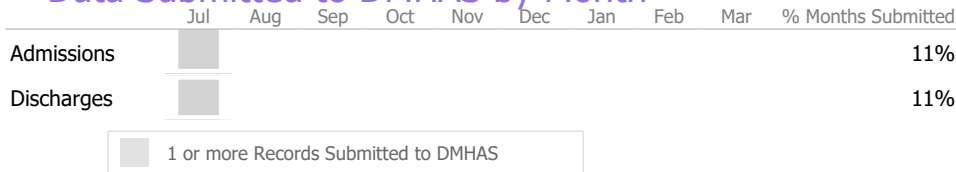
### Discharge Outcomes



### Bed Utilization



### Data Submitted to DMHAS by Month



\* State Avg based on 12 Active Recovery House Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	31	-52% ▼
Admits	-	18	-100% ▼
Discharges	-	13	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	98%
Valid TEDS Data	N/A	93%
<b>On-Time Periodic</b>		
6 Month Updates	0%	29%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	31%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		10	67%	75%	84%	-8%
Employed		4	27%	50%	39%	-23% ▼
Abstinence/Reduced Drug Use		2	13%	55%	57%	-42% ▼
Self Help		2	13%	60%	41%	-47% ▼
Stable Living Situation		7	47%	95%	70%	-48% ▼
Improved/Maintained Function Score		0	0%	75%	11%	-75% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 6 Active Naltrexone Programs

1 or more Records Submitted to DMHAS

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	2	50% ▲
Admits	1	-	
Discharges	1	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	60%	98%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	0%	29%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

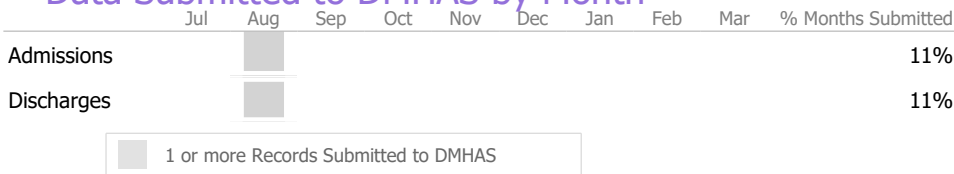
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	31%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		1	33%	55%	57%	-22% ▼
Not Arrested		1	33%	75%	84%	-42% ▼
Employed		0	0%	50%	39%	-50% ▼
Self Help		0	0%	60%	41%	-60% ▼
Improved/Maintained Function Score		0	0%	75%	11%	-75% ▼
Stable Living Situation		0	0%	95%	70%	-95% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 6 Active Naltrexone Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	141	-45% ▼
Admits	3	69	-96% ▼
Discharges	8	73	-89% ▼
Service Hours	86	1,047	-92% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	87%
Valid TEDS Data	50%	86%
<b>On-Time Periodic</b>		
6 Month Updates	0%	40%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	12%	50%	36%	-38% ▼

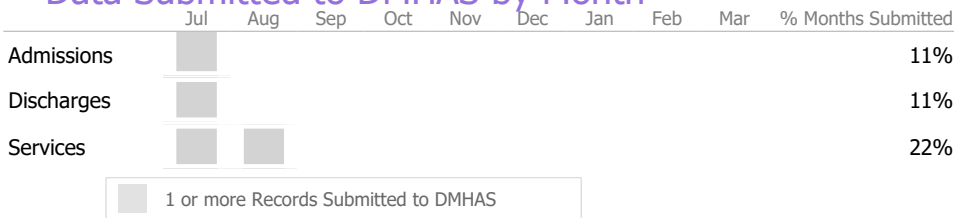
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		73	95%	75%	72%	20% ▲
Employed		45	58%	50%	31%	8%
Stable Living Situation		69	90%	95%	69%	-5%
Abstinence/Reduced Drug Use		27	35%	55%	51%	-20% ▼
Self Help		17	22%	60%	18%	-38% ▼
Improved/Maintained Function Score		1	1%	75%	19%	-74% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		51	74%	90%	59%	-16% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	65	-74% ▼
Admits	2	53	-96% ▼
Discharges	3	52	-94% ▼
Bed Days	3,837	3,600	7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	95%
Valid TEDS Data	80%	94%
On-Time Periodic		
6 Month Updates	0%	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

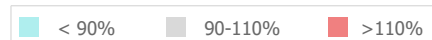
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	85%	65%	-85% ▼
No Re-admit within 30 Days of Discharge		3	100%	85%	84%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	69%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		10	59%	70%	75%	-11% ▼
Employed		8	47%	60%	48%	-13% ▼
Improved/Maintained Function Score		0	0%	75%	49%	-75% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	341 days	0.3	108%	90%	96%	18% ▲



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										11%
Discharges										11%

1 or more Records Submitted to DMHAS



\* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	4	-25% ▼
Admits	-	-	
Discharges	-	-	
Service Hours	-	5	-100% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		2	67%	85%	94%	-18% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	97%	N/A ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		82%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										11%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	4	100% ▲
Admits	2	2	0%
Discharges	2	-	
Bed Days	1,542	896	72% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	0%	69%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	80%	78%	20% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	86%	15% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	76%	10%

### Recovery

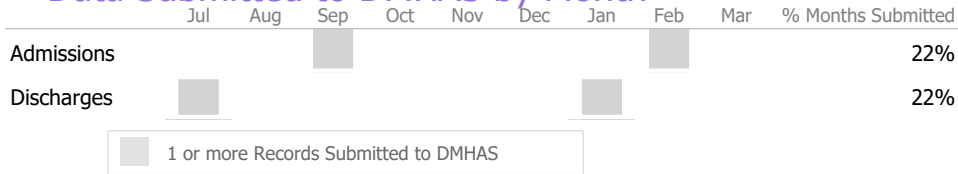
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	87%	40% ▲
✓ Stable Living Situation		8	100%	90%	99%	10%
○ Improved/Maintained Function Score		1	12%	95%	29%	-83% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	428 days	0.3	94%	90%	85%	4%

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month



Legend: ▲ > 10% Over   ▼ < 10% Under

Legend: ■ Actual   | Goal   ✓ Goal Met   ○ Below Goal

\* State Avg based on 24 Active Group Home Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	3	67% ▲
Admits	2	1	100% ▲
Discharges	-	-	
Service Hours	42	66	-37% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic 6 Month Updates	0%	86%
Diagnosis Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	55%	N/A

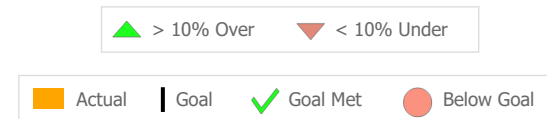
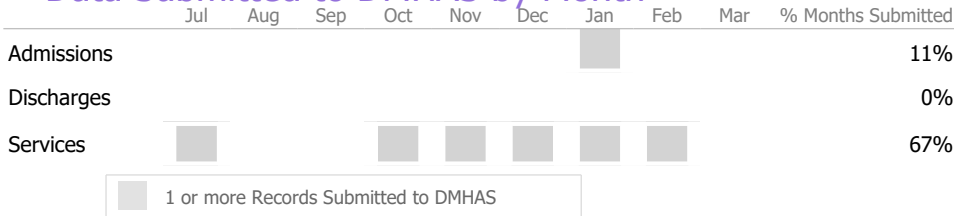
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	80%	60%	79%	20% ▲
✓ Stable Living Situation		5	100%	80%	88%	20% ▲
✓ Employed		1	20%	20%	15%	0%
● Improved/Maintained Function Score		0	0%	65%	30%	-65% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	98%	10%

### Data Submitted to DMHAS by Month



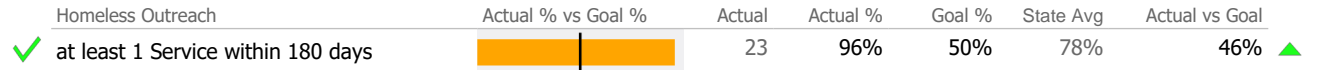
\* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

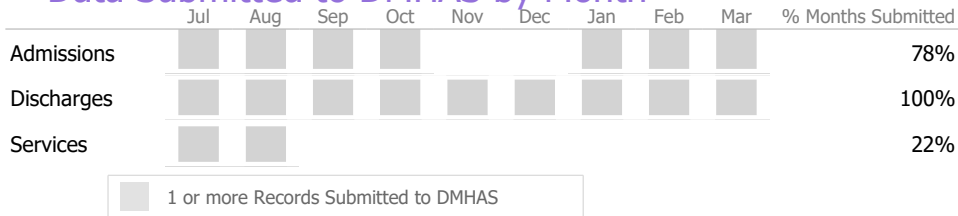
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	16	131% ▲
Admits	24	8	200% ▲
Discharges	23	9	156% ▲
Service Hours	141	10	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under





■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Outreach & Engagement Programs


### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% ▲
Admits	-	2	-100% ▼
Discharges	-	-	





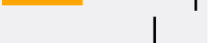

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 87%	N/A
Valid TEDS Data	 86%	N/A
On-Time Periodic	Actual	State Avg
6 Month Updates	 0%	40%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	 100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 N/A	N/A	N/A	50%	36%	N/A

### Recovery


National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	 40%	2	40%	55%	51%	-15% ▼
Not Arrested	 60%	3	60%	75%	72%	-15% ▼
Self Help	 40%	2	40%	60%	18%	-20% ▼
Employed	 0%	0	0%	50%	31%	-50% ▼
Stable Living Situation	 40%	2	40%	95%	69%	-55% ▼
Improved/Maintained Function Score	 0%	0	0%	75%	19%	-75% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

▲ > 10% Over    ▼ < 10% Under

 Actual    | Goal     Goal Met     Below Goal

 1 or more Records Submitted to DMHAS

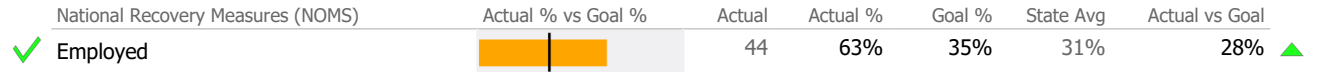
\* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

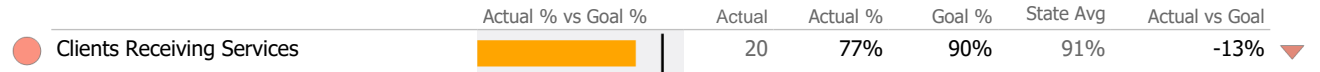
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	67	3%
Admits	56	45	24% ▲
Discharges	45	56	-20% ▼
Service Hours	221	117	89% ▲

### Recovery



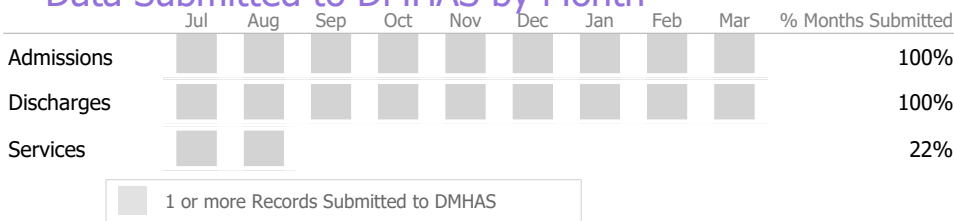
### Service Utilization



### Data Submission Quality



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 10 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	44	-18% ▼
Admits	-	34	-100% ▼
Discharges	3	10	-70% ▼
Service Hours	-	94	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	87%
Valid TEDS Data	83%	86%
<b>On-Time Periodic</b>		
6 Month Updates	0%	40%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	36%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		26	72%	75%	72%	-3%
Employed		8	22%	50%	31%	-28% ▼
Abstinence/Reduced Drug Use		6	17%	55%	51%	-38% ▼
Self Help		6	17%	60%	18%	-43% ▼
Stable Living Situation		15	42%	95%	69%	-53% ▼
Improved/Maintained Function Score		0	0%	75%	19%	-75% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	59%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										11%
Services										22%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

\* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	27	-4%
Admits	15	25	-40% ▼
Discharges	15	16	-6%
Service Hours	43	60	-28% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	13%	40%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	13%	50%	64%	-37% ▼

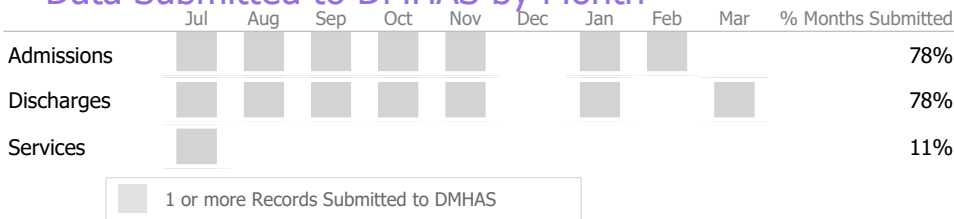
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		16	62%	20%	28%	42% ▲
✓ Stable Living Situation		22	85%	80%	73%	5%
● Self Help		12	46%	60%	48%	-14% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		4	36%	90%	67%	-54% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 13 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	241	543	-56% ▼
Admits	14	391	-96% ▼
Discharges	20	362	-94% ▼
Service Hours	54	3,415	-98% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	83%
Valid TEDS Data	89%	72%
<b>On-Time Periodic</b>		
6 Month Updates	1%	14%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	15%	50%	41%	-35% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		223	93%	75%	62%	18% ▲
Employed		118	49%	50%	32%	-1%
Stable Living Situation		208	86%	95%	65%	-9%
Self Help		78	32%	60%	16%	-28% ▼
Abstinence/Reduced Drug Use		65	27%	55%	33%	-28% ▼
Improved/Maintained Function Score		2	1%	75%	30%	-74% ▼

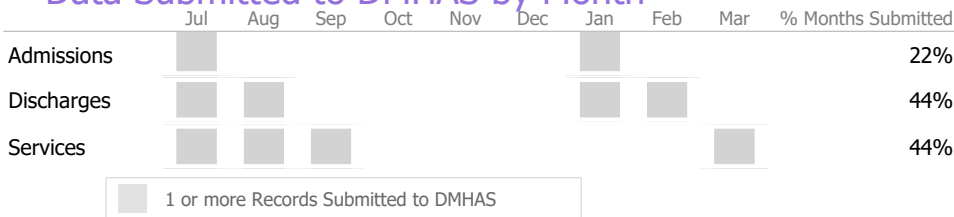
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	6%	90%	61%	-84% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		3	21%	75%	56%	-54% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	16	19% ▲
Admits	3	12	-75% ▼
Discharges	1	3	-67% ▼
Service Hours	15	17	-12% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	70%	83%
Valid TEDS Data	81%	72%
<b>On-Time Periodic</b>		
6 Month Updates	0%	14%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	41%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		18	95%	75%	62%	20% ▲
✓ Employed		11	58%	50%	32%	8%
● Abstinence/Reduced Drug Use		10	53%	55%	33%	-2%
● Stable Living Situation		9	47%	95%	65%	-48% ▼
● Self Help		1	5%	60%	16%	-55% ▼
● Improved/Maintained Function Score		0	0%	75%	30%	-75% ▼

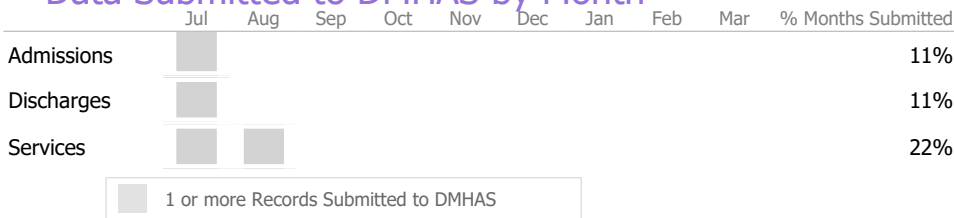
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	44%	90%	61%	-46% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		3	100%	75%	56%	25% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 105 Active Standard Outpatient Programs

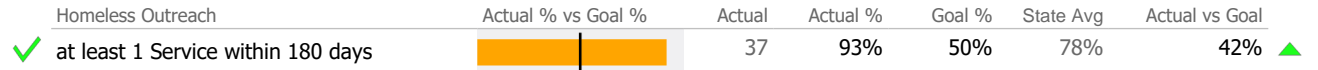
Variations in data may be indicative of operational adjustments related to the pandemic.



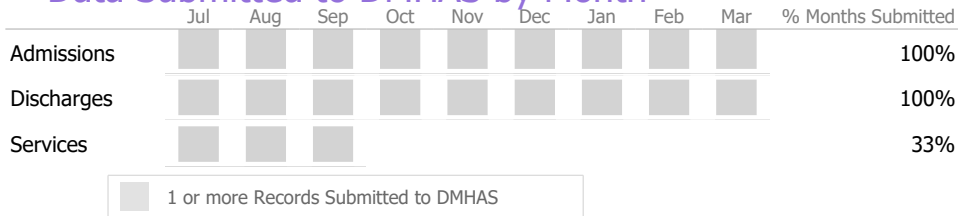
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	154	-43% ▼
Admits	40	73	-45% ▼
Discharges	47	90	-48% ▼
Service Hours	634	192	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	4	75% ▲
Admits	2	1	100% ▲
Discharges	1	-	
Bed Days	1,625	882	84% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	0%	69%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

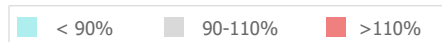
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	78%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	86%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	76%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	86%	60%	87%	26% ▲
● Stable Living Situation		6	86%	90%	99%	-4%
● Improved/Maintained Function Score		1	14%	95%	29%	-81% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	534 days	0.3	99%	90%	85%	9%



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										22%
Discharges										11%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Group Home Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	12	42% ▲
Admits	5	2	150% ▲
Discharges	3	-	
Service Hours	191	176	8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic 6 Month Updates	0%	86%
Diagnosis Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	65%	55%	-32% ▼

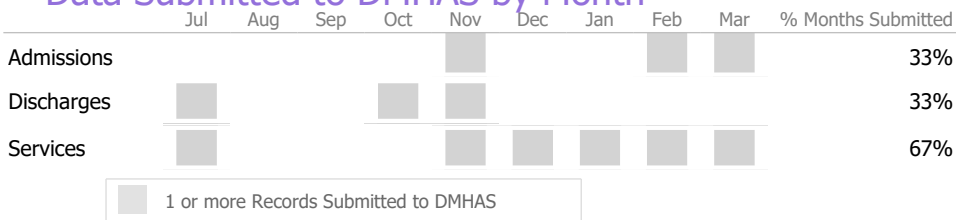
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		16	94%	60%	79%	34% ▲
Stable Living Situation		17	100%	80%	88%	20% ▲
Employed		2	12%	20%	15%	-8%
Improved/Maintained Function Score		0	0%	65%	30%	-65% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	100%	90%	98%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.