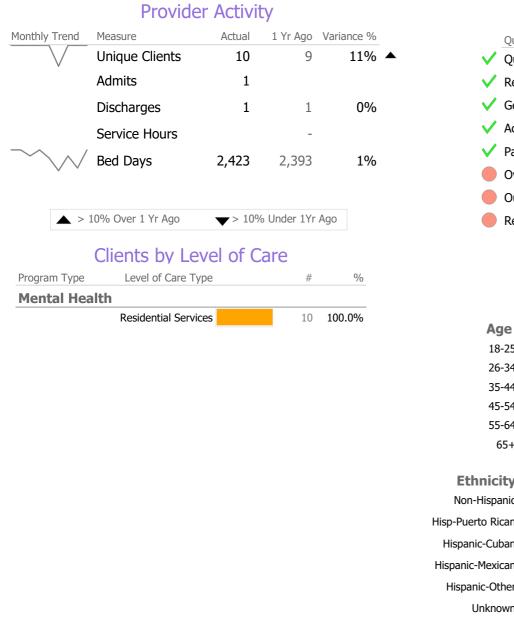**Martin House**
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 -March 2023   (Data as of Jul 03, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	10	9	11%	▲
	Admits	1			
	Discharges	1	1	0%	
	Service Hours		-		
	Bed Days	2,423	2,393	1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Residential Services		10	100.0%

Consumer Satisfaction Survey   (Based on 9 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Respect		100%	80%	91%
✓	General Satisfaction		89%	80%	92%
✓	Access		89%	80%	88%
✓	Participation in Treatment		88%	80%	92%
🔴	Overall		78%	80%	91%
🔴	Outcome		78%	80%	83%
🔴	Recovery		67%	80%	79%

Legend: Satisfied % | Goal % ▨ 0-80% ▨ 80-100% ✓ Goal Met 🔴 Under Goal

Client Demographics

Age

	#	%	State Avg
18-25			10%
26-34	5	50% ▲	20%
35-44	1	10% ▼	24%
45-54	3	30% ▲	18%
55-64	1	10%	19%
65+			9%

Gender

	#	%	State Avg
Male	9	90% ▲	59%
Female	1	10% ▼	41%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	8	80% ▲	61%
Other	2	20%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American		▼	17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			7%

Ethnicity

	#	%	State Avg
Non-Hispanic	8	80% ▲	68%
Hisp-Puerto Rican	2	20%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			9%
Unknown		▼	12%

Legend: Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.
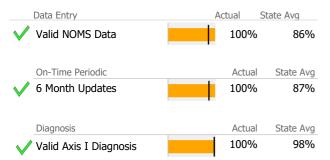
Martin House - Recovery for Life - 255
Martin House
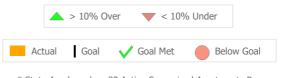Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	1	-		
Discharges	1	1	0%	
Bed Days	2,423	2,393	1%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	86%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	87%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	60%	67%	40%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	77%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		10	100%	60%	84%	40%	▲
✓	Stable Living Situation		10	100%	95%	96%	5%	
●	Employed		0	0%	25%	14%	-25%	▼
●	Improved/Maintained Function Score		4	40%	95%	31%	-55%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		9	1,521 days	0.3	98%	90%	94%	8%

Legend: ▨ < 90%   ▨ 90-110%   ▨ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions							▨			11%
Discharges					▨					11%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▨ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.