

Reporting Period: July 2022 -March 2023 (Data as of Jul 03, 2023)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	150	145	3%
	Admits	49	42	17% ▲
	Discharges	56	46	22% ▲
	Service Hours	1,988	1,718	16% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Community Support	126	83.4%
	Outpatient	25	16.6%

### Consumer Satisfaction Survey

(Based on 49 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Access		100%	80%	88%
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		91%	80%	91%
✓ Overall		88%	80%	91%
● Recovery		59%	80%	79%
● Outcome		53%	80%	83%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	10	7%	10%
26-34	28	19%	20%
35-44	26	17%	24%
45-54	32	21%	18%
55-64	41	27%	19%
65+	13	9%	9%

Gender	#	%	State Avg
Female	78	52%	▲ 41%
Male	72	48%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	93	62%	68%
Hisp-Puerto Rican	28	19%	11%
Hispanic-Other	16	11%	9%
Unknown	13	9%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	66	44%	▼ 61%
Black/African American	52	35%	▲ 17%
Other	23	15%	13%
Unknown	6	4%	7%
Asian	2	1%	1%
Multiple Races	1	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	18	39% ▲
Admits	10	7	43% ▲
Discharges	12	6	100% ▲
Service Hours	247	244	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	83%
Valid TEDS Data	100%	72%
<b>On-Time Periodic</b>		
6 Month Updates	100%	14%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	17%	50%	41%	-33% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		26	100%	75%	62%	25% ▲
Employed		18	69%	50%	32%	19% ▲
Abstinence/Reduced Drug Use		18	69%	55%	33%	14% ▲
Stable Living Situation		26	100%	95%	65%	5%
Self Help		16	62%	60%	16%	2%
Improved/Maintained Function Score		2	8%	75%	30%	-67% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	100%	90%	61%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	80%	75%	56%	5%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█		█	█		█	█		█	67%
Discharges	█		█	█	█	█	█		█	78%
Services	█		█		█	█		█	█	67%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	126	127	-1%
Admits	39	35	11% ▲
Discharges	44	40	10%
Service Hours	1,742	1,474	18% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	88%
On-Time Periodic		
6 Month Updates	97%	86%
Diagnosis		
Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	48%	65%	55%	-17% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		116	91%	80%	88%	11% ▲
Social Support		89	70%	60%	79%	10%
Employed		18	14%	20%	15%	-6%
Improved/Maintained Function Score		36	28%	65%	30%	-37% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		82	99%	90%	98%	9%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■			■	■	■	■	■	■	78%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.