

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,355	1,436	-6%
	Admits	823	861	-4%
	Discharges	752	902	-17% ▼
	Service Hours	427	247	73% ▲
	Bed Days	74,778	32,269	132% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 160 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		93%	80%	91%
✓ Overall		93%	80%	91%
✓ Outcome		90%	80%	83%
✓ General Satisfaction		86%	80%	92%
✓ Recovery		84%	80%	79%
✓ Access		81%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	922	67.8%
	Residential Services	271	19.9%
Addiction	Outpatient	166	12.2%

Client Demographics

Age	#	%	State Avg
18-25	199	15%	10%
26-34	365	27%	20%
35-44	368	27%	24%
45-54	224	17%	18%
55-64	148	11%	19%
65+	45	3%	9%

Gender	#	%	State Avg
Male	1,082	80%	▲ 59%
Female	272	20%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	883	65%	68%
Hispanic-Other	423	31%	▲ 9%
Hisp-Puerto Rican	37	3%	11%
Unknown	8	1%	▼ 12%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban	1	0%	0%

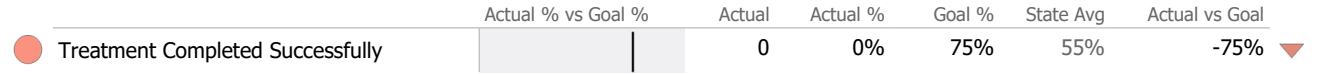
Race	#	%	State Avg
White/Caucasian	1,000	74%	▲ 61%
Black/African American	268	20%	17%
Other	54	4%	13%
Asian	22	2%	1%
Unknown	5	0%	7%
Am. Indian/Native Alaskan	4	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	24	58% ▲
Admits	22	13	69% ▲
Discharges	7	7	0%
Service Hours	167	186	-10%

Discharge Outcomes



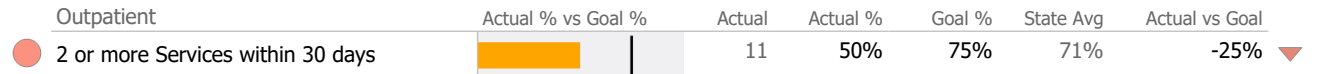
Service Utilization



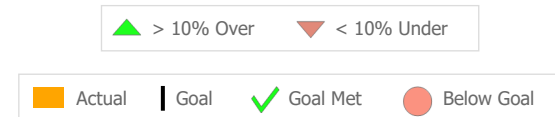
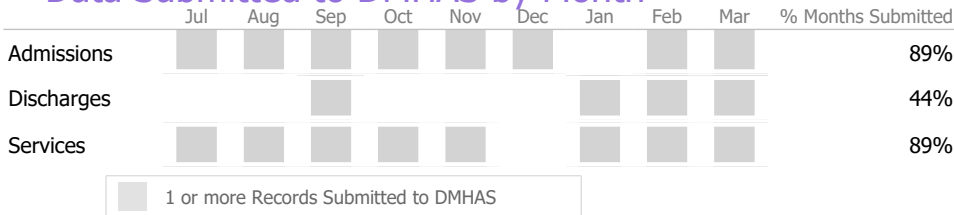
Data Submission Quality



Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	121	108	12% ▲
Admits	111	102	9%
Discharges	89	99	-10%
Bed Days	5,714	4,021	42% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	0%	0%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		79	89%	50%	76%	39% ▲
✓ No Re-admit within 30 Days of Discharge		81	91%	85%	91%	6%
● Follow-up within 30 Days of Discharge		65	82%	90%	64%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		83	65%	70%	82%	-5%
● Improved/Maintained Function Score		83	65%	75%	77%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	66 days	0.1	104%	90%	93%	14% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	66	95% ▲
Admits	64	2	3100% ▲
Discharges	4	5	-20% ▼
Service Hours	259	61	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	83%
Valid TEDS Data	85%	72%
On-Time Periodic		
6 Month Updates	1%	14%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	50%	41%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		38	29%	50%	32%	-21% ▼
Abstinence/Reduced Drug Use		35	27%	55%	33%	-28% ▼
Not Arrested		45	35%	75%	62%	-40% ▼
Stable Living Situation		70	54%	95%	65%	-41% ▼
Improved/Maintained Function Score		25	19%	75%	30%	-56% ▼
Self Help		4	3%	60%	16%	-57% ▼

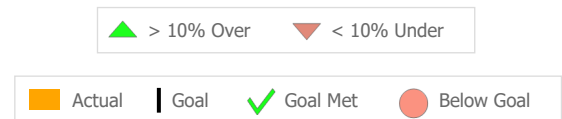
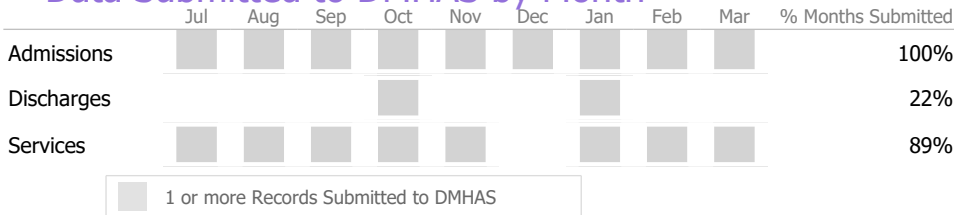
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		63	50%	90%	61%	-40% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	37%	75%	56%	-38% ▼

Data Submitted to DMHAS by Month



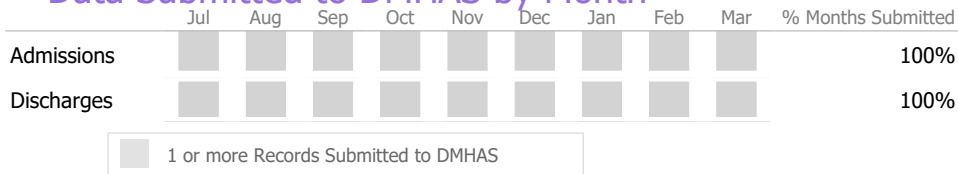
* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	922	1,108	-17% ▼
Admits	520	632	-18% ▼
Discharges	601	690	-13% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	152	133	14% ▲
Admits	106	112	-5%
Discharges	51	101	-50% ▼
Bed Days	69,064	28,248	144% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	91%
Valid TEDS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	3%	1%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		45	88%	70%	65%	18% ▲
✓ No Re-admit within 30 Days of Discharge		49	96%	85%	90%	11% ▲
○ Follow-up within 30 Days of Discharge		29	64%	90%	67%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Abstinence/Reduced Drug Use		96	63%	70%	68%	-7%
○ Improved/Maintained Function Score		53	35%	95%	55%	-60% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		90	205 days	0.3	280%	90%	113%	190% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 23 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.