Connecticut Mental Health Center New Haven, CT

88%

86%

✓ Goal Met

80-100%

80%

80%

Under Goal

83%

79%

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)



▲ > 10% Over 1 Yr Ago

▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	า		
	Outpatient	1,548	36.6%
	Other	696	16.4%
	Intake	432	10.2%
	Crisis Services	369	8.7%
	Prevention	276	6.5%
	Social Rehabilitation	226	5.3%
	Inpatient Services	59	1.4%
	ACT	40	0.9%
	Community Support	31	0.7%
Forensic MH			
Foren	sics Community-based	261	6.2%
	Outpatient	85	2.0%
Addiction			
	Outpatient	186	4.4%
	Other	26	0.6%

Consumer Sat	(Based on 176 FY22 Surveys)				
Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg	
• Overall		97%	80%	91%	
Quality and Appropriateness		97%	80%	93%	
Participation in Treatment		96%	80%	92%	
General Satisfaction		95%	80%	92%	
Access		94%	80%	88%	
Respect		92%	80%	91%	

 \checkmark

 \checkmark

 \checkmark

 \checkmark

V Outcome

Recovery

Satisfied %

Client Demographics

0-80%

Goal %

Age	#	%	State Avg	Gender	#	%	State Avg
18-25 📘	372	13%	10%	Male Male	1,724	57%	59%
26-34	523	18%	20%	Female	1,248	42%	41%
35-44	637	22%	24%	Transgender	29	1%	0%
45-54	502	17%	18%				
55-64	577	20%	19%				
65+	293	10%	9%	Race	#	%	State Avg
				White/Caucasian 📒	1,045	36%	▼ 61%
Ethnicity	#	%	State Avg	Black/African American 📙	1,000	34%	▲ 17%
Non-Hispanic	1,906	63%	68%	Other 📕	621	21%	13%
Hisp-Puerto Rican	366	12%	11%	Unknown	122	4%	7%
Unknown	348	12%	12%	Multiple Races	52	2%	1%
Hispanic-Other	318	11%	9%	Asian	49	2%	1%
•				Am. Indian/Native Alaskan	8	0%	1%
Hispanic-Mexican	60	2%	1%	Hawaiian/Other Pacific Islander	2	0%	0%
Hispanic-Cuban	5	0%	0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	tate Avg

ACT Team Pre Admit

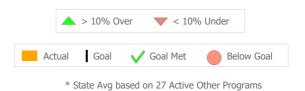
Connecticut Mental Health Center Mental Health - Other - Other

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	8	-63%	▼
Admits	2	6	-67%	▼
Discharges	3	3	0%	
Service Hours	7	11	-37%	▼

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	าร										22%
Discharge	es										33%
Services											33%
		1 or mo	ore Recor	ds Subr	nitted to	DMHAS					



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	14	-29% 🔻
Admits	1	6	-83% 🔻
Discharges	5	8	-38% 🔻
Transfers - In	5	1	400% 🔺
Transfers - Out	2	1	100% 🔺
Bed Days	1,236	1,581	-22% 🔻

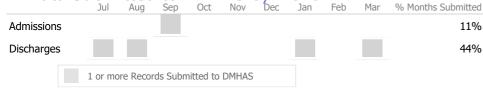
Data Submission Quality

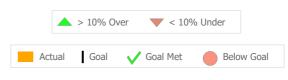
Data Entry	Actual S	tate Avg
Valid NOMS Data	58%	87%
On-Time Periodic	 Actual	State Avg
6 Month Updates	0%	19%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully			5	71%	95%	77%	-24%
	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge			5	100%	85%	91%	15%
	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge			4	80%	90%	62%	-10%
Recovery							
National Recovery Measures (NOMS)	Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score			0	0%	95%	1%	-95%
Bed Utilization							
12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	12	361 days	0.6	38%	90%	89%	-52%

Data Submitted to DMHAS by Month





* State Avg based on 11 Active Acute Psychiatric Programs

Connecticut Mental Health Center

Mental Health - Inpatient Services - Acute Psychiatric

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	18	50% 🔺
Admits	27	20	35% 🔺
Discharges	28	19	47% 🔺
Transfers - In	1	-	
Transfers - Out	1	-	
Bed Days	401	179	124% 🔺

Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	82%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	19%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	99%

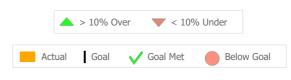
Discharge Outcomes

	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully			23	79%	95%	77%	-16%
	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge			26	93%	85%	91%	8%
	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge			1	4%	90%	62%	-86%
Recovery							
National Recovery Measures (NOMS)	Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score			0	0%	95%	1%	-95%
Bed Utilization							
12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	12	19 days	0.4	12%	90%	89%	-78%

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month





* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	28	0%	
Admits	13	12	8%	
Discharges	9	11	-18% 🔻	
Transfers - In	1	1	0%	
Transfers - Out	4	1	300% 🔺	
Bed Days	4,349	4,339	0%	

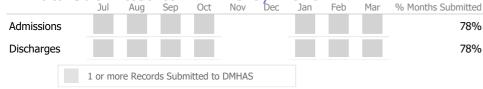
Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	73%	87%
On-Time Periodic	 Actual	State Avg
6 Month Updates	0%	19%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully			9	69%	95%	77%	-26%
	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge			7	88%	85%	91%	3%
	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge			8	100%	90%	62%	10%
Recovery							
National Recovery Measures (NOMS)	Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score			0	0%	95%	1%	-95%
Bed Utilization							
12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	20	491 days	0.3	79%	90%	89%	-11%
< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month

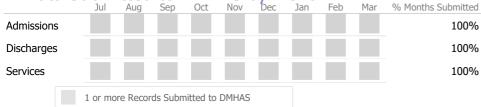


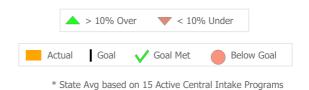


* State Avg based on 11 Active Acute Psychiatric Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	22	41%	
Admits	23	9	156%	
Discharges	17	13	31%	
Service Hours	65	2		

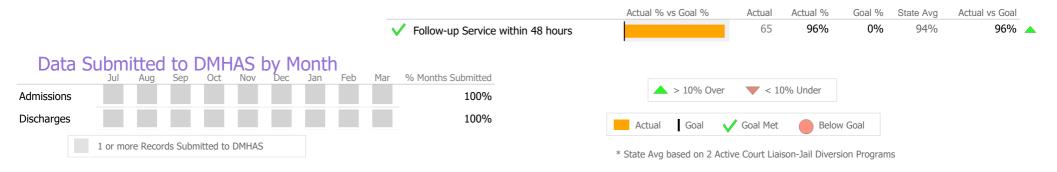
Data Submitted to DMHAS by Month





Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	112	133	-16%	▼
Admits	72	103	-30%	▼
Discharges	78	82	-5%	

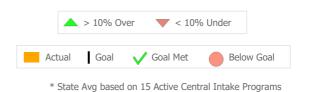
Jail Diversion



Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	9	•	
Admits	-	9	-100% 🔻	
Discharges	-	9	-100% 🔻	
Service Hours	-	1	-100% 🔻	

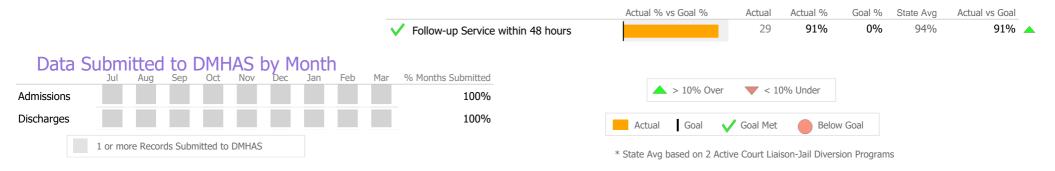
Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
	1 or mo	ore Recor	ds Subr	nitted to	DMHAS					



Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	35	49%	
Admits	32	22	45%	
Discharges	37	18	106%	

Jail Diversion



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	95	-11%	▼
Admits	11	9	22%	
Discharges	14	16	-13%	▼
Service Hours	928	860	8%	

Data Submission Quality

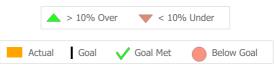
Data Entry	Actual	State Avg
Valid NOMS Data	93%	90%
On-Time Periodic	Actua	State Avg
✓ 6 Month Updates	73%	49%
Diagnosis	Actua	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		2	14%	50%	44%	-36% 🔻
	_						
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Social Support		55	64%	60%	60%	4%
	Stable Living Situation		70	81%	95%	73%	-14% 🔷
	Employed	–	10	12%	30%	25%	-18% 🔻
	Improved/Maintained Function Score		0	0%	75%	25%	-75% 🔻
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		71	99%	90%	82%	9%
	Service Engagement						
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	2 or more Services within 30 days		9	82%	75%	78%	7%







Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	217	222	-2%	
Admits	33	16	106% 🔺	
Discharges	20	29	-31% 🔻	
Service Hours	2,213	2,159	3%	

Data Submission Quality

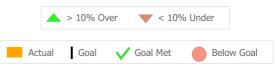
Data Entry	Actual	State Avg
Valid NOMS Data	95%	90%
On-Time Periodic	Actua	l State Avg
✓ 6 Month Updates	65%	o 49%
Diagnosis	Actua	I State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Т	reatment Completed Successfully		5	25%	50%	44%	-25%	
R	Recovery							
Na	ational Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🗸 So	ocial Support		154	71%	60%	60%	11%	
🔵 St	able Living Situation		191	88%	95%	73%	-7%	
er Er	nployed		48	22%	30%	25%	-8%	
🛑 In	nproved/Maintained Function Score		0	0%	75%	25%	-75%	
S	ervice Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V CI	ients Receiving Services		196	99%	90%	82%	9%	
S	Service Engagement							
0	utpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2	or more Services within 30 days		25	76%	75%	78%	1%	

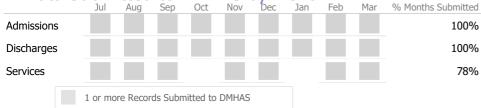


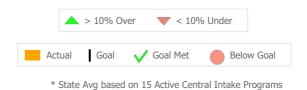




Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	26	69% 🔺	
Admits	44	26	69% 🔺	
Discharges	43	25	72% 🔺	
Service Hours	26	7		

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	42	-5%
Admits	2	3	-33% 🔻
Discharges	3	5	-40% 🔻
Service Hours	1,023	783	31% 🔺

Data Submission Quality

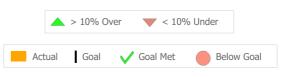
Data Entry	Actual	State Avg
Valid NOMS Data	99%	88%
On-Time Periodic	Actual	State Avg
V 6 Month Updates	89%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	85%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	I
Treatment Completed Successfully		1	33%	65%	59%	-32%	,
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
No Re-admit within 30 Days of Discharge		1	100%	85%	93%	15%	· .
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		1	100%	90%	48%	10%	J
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	1
Stable Living Situation		37	92%	60%	89%	32%	
Social Support		21	52%	60%	78%	-8%)
Employed		0	0%	15%	18%	-15%)
Improved/Maintained Function Score		1	2%	85%	21%	-83%	,
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	l
Clients Receiving Services		37	100%	90%	99%	10%	,

Data Submitted to DMHAS by Month





* State Avg based on 24 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	90	-6%	
Admits	22	30	-27% 🔻	,
Discharges	20	29	-31% 🔻	,
Service Hours	1,377	1,943	-29% 🔻	•

Data Submission Quality

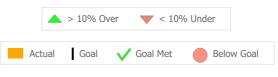
Data Entry	Actua	al St	tate Avg
Valid NOMS Data		95%	94%
On-Time Periodic	ļ.	Actual	State Avg
6 Month Updates		90%	79%
Diagnosis	ŀ	Actual	State Avg

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		4	20%	50%	26%	-30%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	_
Self Help		85	100%	60%	41%	40%	
Social Support		50	59%	60%	52%	-1%	
Stable Living Situation	i	70	82%	95%	79%	-13%	
Employed	· · ·	2	2%	30%	23%	-28%	
Improved/Maintained Function Score		0	0%	75%	40%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		66	100%	90%	96%	10%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		22	100%	75%	96%	25%	

Data Submitted to DMHAS by Month





Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	26	108%	
Admits	66	26	154%	
Discharges	61	25	144%	

Crisis



Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	32	-3%
Admits	1	3	-67% 🔻
Discharges	1	2	-50% 🔻
Service Hours	1,079	1,061	2%

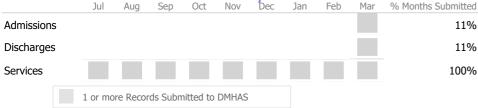
Data Submission Quality

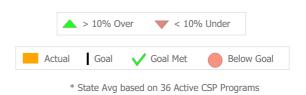
Data Entry	Actua	al Sta	ite Avg
🗸 Valid NOMS Data		99%	88%
	•		
On-Time Periodic	A	Actual	State Avg
V 6 Month Updates		87%	86%
Diagnosis	ļ	Actual	State Avg
Valid Axis I Diagnosis		68%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	65%	55%	-65%	•
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		29	94%	80%	88%	14%	
\checkmark	Social Support	·	19	61%	60%	79%	1%	
	Employed		1	3%	20%	15%	-17%	-
	Improved/Maintained Function Score		0	0%	65%	30%	-65%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		30	100%	90%	98%	10%	

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	144	143	1%	
Admits	75	88	-15%	▼
Discharges	61	78	-22%	▼
Service Hours	901	808	12%	

Data Submission Quality

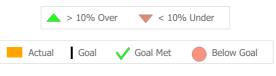
D	ata Entry	Actual State Avg		
٧	/alid NOMS Data	85%	90%	
C	Dn-Time Periodic	Actual	State Avg	
6	5 Month Updates	20%	49%	
D	Diagnosis	Actual	State Avg	
٧	/alid Axis I Diagnosis	90%	98%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		15	25%	50%	44%	-25%	-
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		28	19%	30%	25%	-11%	
Social Support	<u> </u>	63	43%	60%	60%	-17%	
Stable Living Situation		94	64%	95%	73%	-31%	
Improved/Maintained Function Score	I '	0	0%	75%	25%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		71	83%	90%	82%	-7%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		64	89%	75%	78%	14%	

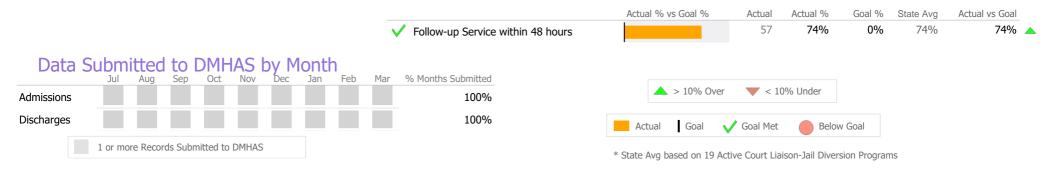






Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	261	231	13%	
Admits	246	203	21%	
Discharges	236	207	14%	

Jail Diversion



Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	327	106	208%	
Admits	399	114	250%	
Discharges	373	113	230%	

Crisis



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	172	177	-3%
Admits	7	13	-46% 🔻
Discharges	14	12	17% 🔺
Service Hours	1,483	1,266	17% 🔺

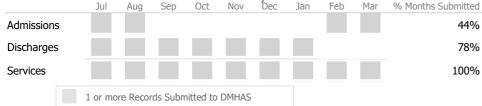
Data Submission Quality

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	95%	6 90%
	·	
On-Time Periodic	Actua	al State Avg
V 6 Month Updates	91%	6 49%
Diagnosis	Actua	al State Avg
Valid Axis I Diagnosis	80%	6 98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		2	14%	50%	44%	-36%	
_	•						
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		112	65%	60%	60%	5%	
Stable Living Situation		161	94%	95%	73%	-1%	
Employed		22	13%	30%	25%	-17%	
Improved/Maintained Function Score		0	0%	75%	25%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		158	100%	90%	82%	10%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		6	86%	75%	78%	11%	







Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	219	256	-14% 🔻
Admits	-	21	-100% 🔻
Discharges	12	28	-57% 🔻
Service Hours	1,334	1,548	-14% 🔻

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	6 90%
On-Time Periodic	Actua	al State Avg
6 Month Updates	64%	6 49%
Diagnosis	Actua	al State Avg
Valid Axis I Diagnosis	75%	6 98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		3	25%	50%	44%	-25%	
5							
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V Social Support		148	68%	60%	60%	8%	
Stable Living Situation	· · ·	188	86%	95%	73%	-9%	
Employed	•	24	11%	30%	25%	-19%	▼
Improved/Maintained Function Score		0	0%	75%	25%	-75%	▼
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
 Clients Receiving Services 		205	99%	90%	82%	9%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	78%	-75%	▼

Data Submitted to DMHAS by Month





Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	288	289	0%	
Admits	8	5	60% 🔺	
Discharges	17	12	42% 🔺	
Service Hours	1,768	1,767	0%	

Data Submission Quality

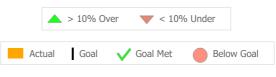
Data Entry	Actual	State Avg
🗸 Valid NOMS Data	969	% 90%
On-Time Periodic	Actu	al State Avg
V 6 Month Updates	97	% 49%
Diagnosis	Actu	al State Avg
Valid Axis I Diagnosis	869	% 98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	50%	44%	-50%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		185	64%	60%	60%	4%	
	Stable Living Situation	· · ·	254	88%	95%	73%	-7%	
	Employed		26	9%	30%	25%	-21%	
	Improved/Maintained Function Score		0	0%	75%	25%	-75%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		268	99%	90%	82%	9%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		5	63%	75%	78%	-13%	▼

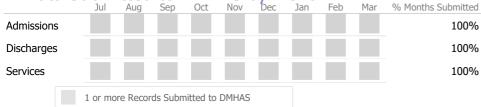






Measure	Actual	1 Yr Ago	Variance %
Unique Clients	250	436	-43% 🔻
Admits	209	435	-52% 🔻
Discharges	209	398	-47% 🔻
Service Hours	57	68	-15% 🔻

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	107	-10% 🔻
Admits	23	38	-39% 🔻
Discharges	25	29	-14% 🔻
Service Hours	839	909	-8%

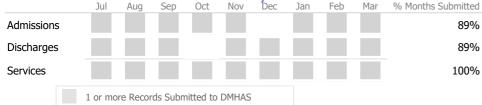
Data Submission Quality

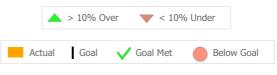
Data Entry	Actual	State Avg
Valid NOMS Data	93%	90%
On-Time Periodic	Actua	State Avg
V 6 Month Updates	72%	49%
Diagnosis	Actua	I State Avg
Valid Axis I Diagnosis	79%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		3	12%	50%	44%	-38%	•
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V Social Support		81	84%	60%	60%	24%	
Employed		35	36%	30%	25%	6%	
Stable Living Situation		90	93%	95%	73%	-2%	
Improved/Maintained Function Score	'	0	0%	75%	25%	-75%	-
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
 Clients Receiving Services 		71	99%	90%	82%	9%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		21	91%	75%	78%	16%	







Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	N/A	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	68%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	80%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		N/A	N/A	75%	30%	-75%

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	N/A	N/A	0%	90%	87%	-90%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	S										0%
Discharges	5										0%
		1 or mo	ore Reco	rds Subn	nitted to	DMHAS					

	> 10% 0	ver 🔻 < 10%	6 Under	
Actual	Goal	V Goal Met	Below Go	al

* State Avg based on 35 Active MH Intensive Res. Rehabilitation Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	276	300	-8%
Admits	-	-	
Discharges	15	19	-21% 🔻





* State Avg based on 1 Active Prevention Programs

Connecticut Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

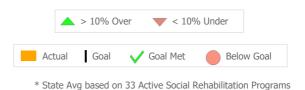
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	226	198	14% 🔺
Admits	35	7	400% 🔺
Discharges	12	7	71% 🔺
Service Hours	2,117	288	
Social Rehab/PHP/IOP Days	0	1	-100% 🔻

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		92	43%	90%	77%	-47%	

Data Submitted to DMHAS by Month

Data	00011					\sim				
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%
Services										100%
	1 or m	ore Record	ds Sub	omitted t	o DMHA	S				



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	56	-23%	•
Admits	12	18	-33%	7
Discharges	21	23	-9%	
Service Hours	492	506	-3%	

Data Submission Quality

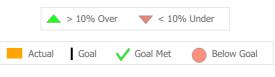
Data Entry	Actual	State Avg
Valid NOMS Data	90%	6 90%
	·	
On-Time Periodic	Actua	al State Avg
V 6 Month Updates	100%	6 49%
Diagnosis	Actua	al State Avg
Valid Axis I Diagnosis	56%	6 98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		7	33%	50%	44%	-17%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		44	100%	95%	73%	5%	
\checkmark	Social Support		27	61%	60%	60%	1%	
	Employed	— .	7	16%	30%	25%	-14%	-
	Improved/Maintained Function Score		0	0%	75%	25%	-75%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		23	100%	90%	82%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	2 or more Services within 30 days		12	100%	75%	78%	25%	



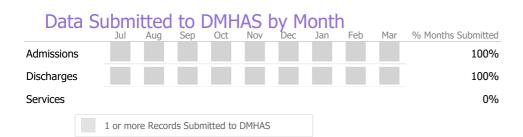


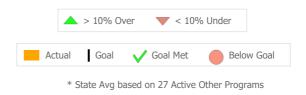


Mental Health - Other - Other

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	17	171%	
Admits	51	15	240%	
Discharges	44	16	175%	
Service Hours	-	-		





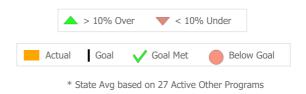
Mental Health - Other - Other

Program Activity

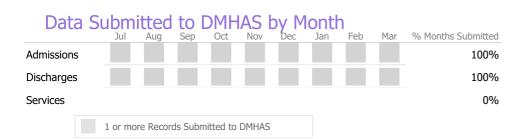
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	2	-100% 🔻
Discharges	-	-	
Service Hours	-	-	

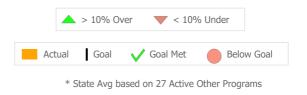
Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	IS										0%
Discharge	S										0%
Services											0%
		1 or mo	ore Recor	ds Subr	nitted to	DMHAS					



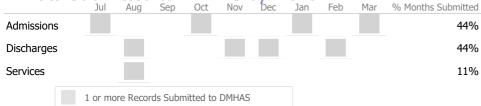
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	92	3%
Admits	27	62	-56% 🔻
Discharges	22	37	-41% 🔻
Service Hours	-	2	-100% 🔻

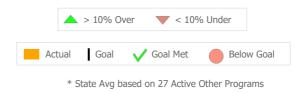




Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	23	30%	
Admits	8	15	-47%	▼
Discharges	4	5	-20%	▼
Service Hours		-		

Data Submitted to DMHAS by Month

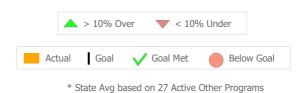




Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

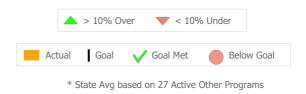
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS					



Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	1	-100% 🔻
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Ju	il Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	5									0%
Discharges	6									0%
Services										0%
	1 or	more Rec	ords Subi	nitted to	DMHAS	5				



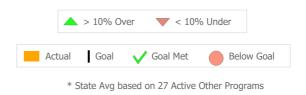
Mental Health - Other - Other

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	16	56% 🔺	
Admits	8	16	-50% 🔻	
Discharges	1	8	-88% 🔻	
Service Hours	-	27	-100% 🔻	

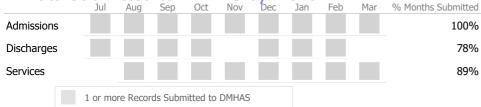
Data Submitted to DMHAS by Month

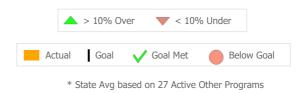




Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	8	325%	
Admits	28	4	600%	
Discharges	12	4	200%	
Service Hours	47	26	82%	

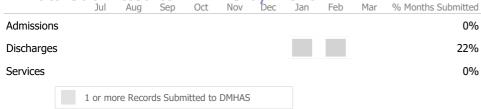
Data Submitted to DMHAS by Month

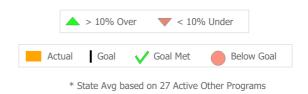




Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	17	-53% 🔻	
Admits	-	10	-100% 🔻	
Discharges	7	7	0%	
Service Hours	-	19	-100% 🔻	

Data Submitted to DMHAS by Month





Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	4	325% 🔺
Admits	11	4	175% 🔺
Discharges	12	-	
Service Hours	2	-	

Data Submitted to DMHAS by Month

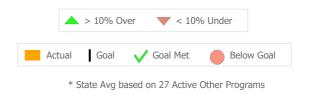




Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	89	71	25% 🔺	
Admits	18	33	-45% 🔻	,
Discharges	24	-		
Service Hours	1	-		

Data Submitted to DMHAS by Month





Connecticut Mental Health Center

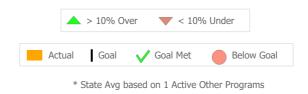
Addiction - Other - Other

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26		
Admits	26	-	
Discharges	9	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month





Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	33	52%	
Admits	17	18	-6%	
Discharges	16	5	220%	
Service Hours	-	-		

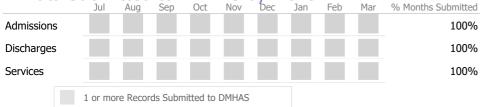
Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted Admissions 89%





Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	86	-8%
Admits	78	87	-10%
Discharges	78	86	-9%
Service Hours	137	187	-26% 🔻

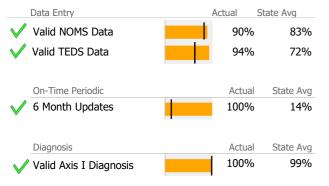
Data Submitted to DMHAS by Month





Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	
Admits	-	1	-100%	▼
Discharges	1	-		
Service Hours	23	32	-29%	▼

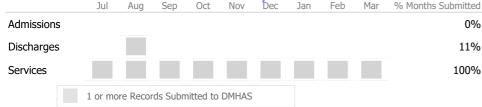
Data Submission Quality

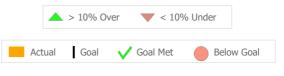


Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	50%	41%	-50%	
	_							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Abstinence/Reduced Drug Use		3	100%	55%	33%	45%	
\checkmark	Self Help		3	100%	60%	16%	40%	
\checkmark	Stable Living Situation		3	100%	95%	65%	5%	
	Not Arrested		2	67%	75%	62%	-8%	
	Employed		1	33%	50%	32%	-17%	▼
	Improved/Maintained Function Score		0	0%	75%	30%	-75%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		2	100%	90%	61%	10%	
	Courties Engelsement							
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	56%	-75%	

Data Submitted to DMHAS by Month





* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	183	199	-8%
Admits	84	89	-6%
Discharges	69	78	-12% 🔻
Service Hours	2,257	1,962	15% 🔺

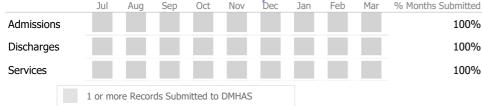
Data Submission Quality

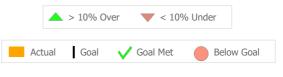
Data Entry	Actual	State Avg
Valid NOMS Data	919	% 83%
Valid TEDS Data	959	% 72%
On-Time Periodic	Actu	al State Avg
V 6 Month Updates	909	% 14%
	•	
Diagnosis	Actu	ial State Avg
Valid Axis I Diagnosis	979	% 99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		7	10%	50%	41%	-40%	
Bacovany							
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V Self Help		182	99%	60%	16%	39%	
Abstinence/Reduced Drug Use		87	47%	55%	33%	-8%	
Not Arrested		120	65%	75%	62%	-10%	
Stable Living Situation		157	85%	95%	65%	-10%	
Employed		72	39%	50%	32%	-11%	
Improved/Maintained Function Score		5	3%	75%	30%	-72%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		114	99%	90%	61%	9%	
Service Engagement							
5 5							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		81	96%	75%	56%	21%	

Data Submitted to DMHAS by Month





* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	11	-36%	▼
Admits	2	4	-50%	▼
Discharges	2	4	-50%	▼
Service Hours	47	67	-30%	▼

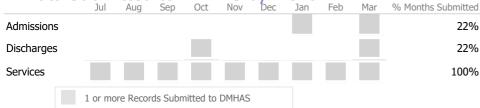
Data Submission Quality

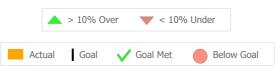
Da	ata Entry	 Actual	State Avg
V	alid NOMS Data	75%	90%
	I		
С	n-Time Periodic	Actual	State Avg
6	Month Updates	100%	49%
D	Diagnosis	Actual	State Avg
V V	alid Axis I Diagnosis	100%	98%
•	l l		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	50%	44%	-50%	-
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Employed		0	0%	30%	25%	-30%	
	Stable Living Situation	I	4	57%	95%	73%	-38%	-
	Social Support	_ '	1	14%	60%	60%	-46%	-
	Improved/Maintained Function Score	· · · ·	0	0%	75%	25%	-75%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		5	100%	90%	82%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	2 or more Services within 30 days		2	100%	75%	78%	25%	







* State Avg based on 71 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	299	262	14%	
Admits	93	76	22%	
Discharges	4	75	-95%	▼





* State Avg based on 1 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	40	23%	
Admits	19	19	0%	
Discharges	-	4	-100%	•
Service Hours	562	731	-23%	•

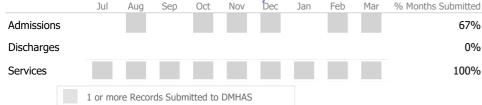
Data Submission Quality

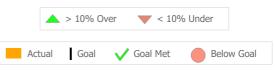
Data Entry		Actual S	State Avg
Valid NOMS Data		97%	90%
On-Time Periodic	_	Actual	State Avg
6 Month Updates		0%	49%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	44%	N/A	
_							
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		23	47%	60%	60%	-13% 🔫	
Employed		1	2%	30%	25%	-28% 🦷	
Stable Living Situation		31	63%	95%	73%	-32% 🔫	
Improved/Maintained Function Score		0	0%	75%	25%	-75% 🦷	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		42	86%	90%	82%	-4%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		14	74%	75%	78%	-1%	



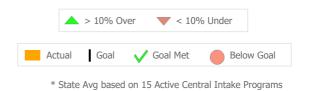




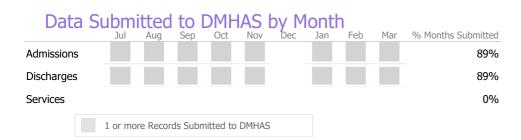
* State Avg based on 71 Active Standard Outpatient Programs

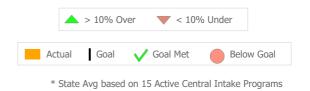
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	19	20	-5%
Discharges	19	20	-5%
Service Hours	-	-	





Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	5	140%	
Admits	12	5	140%	
Discharges	12	5	140%	
Service Hours	-	-		





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	81	-2%
Admits	12	7	71% 🔺
Discharges	13	9	44% 🔺
Service Hours	3,019	2,511	20% 🔺

Data Submission Quality

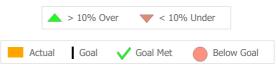
Data Entry	Actual	State Avg
🗸 Valid NOMS Data	959	% 90%
	·	
On-Time Periodic	Actu	al State Avg
V 6 Month Updates	709	% 49%
Diagnosis	Actu	al State Avg
Valid Axis I Diagnosis	949	% 98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		1	8%	50%	44%	-42%	-
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V Social Support		59	75%	60%	60%	15%	
Employed		19	24%	30%	25%	-6%	
Stable Living Situation	I	63	80%	95%	73%	-15%	
Improved/Maintained Function Score		0	0%	75%	25%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		65	98%	90%	82%	8%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		12	100%	75%	78%	25%	







* State Avg based on 71 Active Standard Outpatient Programs