

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,987	1,967	1%
	Admits	463	445	4%
	Discharges	449	452	-1%
	Service Hours	11,573	11,158	4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,921	94.8%
	Recovery Support	105	5.2%

Consumer Satisfaction Survey

(Based on 683 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		90%	80%	91%
✓ Overall		89%	80%	91%
✓ Outcome		87%	80%	83%
✓ General Satisfaction		86%	80%	92%
✓ Participation in Treatment		85%	80%	92%
✓ Access		82%	80%	88%
✓ Recovery		80%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	32	2%	10%
26-34	437	22%	20%
35-44	656	33%	24%
45-54	415	21%	18%
55-64	322	16%	19%
65+	125	6%	9%

Gender	#	%	State Avg
Male	1,257	63%	59%
Female	723	37%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,505	76%	68%
Hisp-Puerto Rican	209	11%	11%
Hispanic-Other	153	8%	9%
Unknown	118	6%	12%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,684	85%	▲ 61%
Other	147	7%	13%
Black/African American	138	7%	17%
Am. Indian/Native Alaskan	6	0%	1%
Asian	4	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	4	0%	7%
Multiple Races			1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	772	802	-4%
Admits	151	175	-14% ▼
Discharges	172	208	-17% ▼
Service Hours	2,784	3,092	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	53%	72%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		108	63%	50%	57%	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		405	51%	50%	66%	1%
● Not Arrested		586	74%	75%	93%	-1%
● Employed		288	36%	40%	40%	-4%
● Self Help		348	44%	60%	50%	-16% ▼
● Stable Living Situation		576	72%	90%	89%	-18% ▼
● Improved/Maintained Function Score		331	42%	75%	30%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		316	51%	90%	87%	-39% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		586	76%	50%	68%	26% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	211	229	-8%
Admits	35	46	-24% ▼
Discharges	42	40	5%
Service Hours	1,706	2,410	-29% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	78%	72%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	64%	50%	57%	14% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		145	67%	40%	40%	27% ▲
✓ Not Arrested		214	99%	75%	93%	24% ▲
✓ Abstinence/Reduced Drug Use		143	66%	50%	66%	16% ▲
✓ Self Help		147	68%	60%	50%	8%
✓ Stable Living Situation		213	98%	90%	89%	8%
✓ Improved/Maintained Function Score		167	77%	75%	30%	2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		169	97%	90%	87%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		166	79%	50%	68%	29% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

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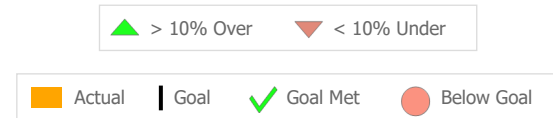
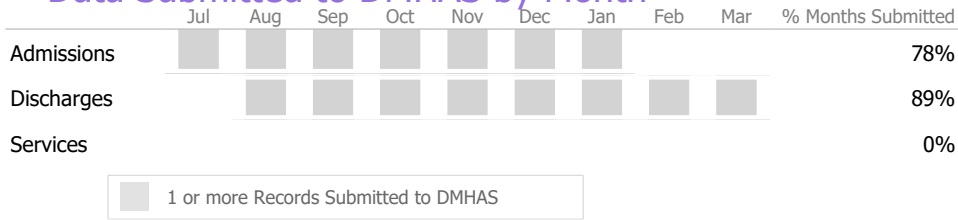
* State Avg based on 36 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	3	3400% ▲
Admits	91	3	2933% ▲
Discharges	31	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month



* State Avg based on 9 Active Peer Based Mentoring Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	949	939	1%
Admits	186	221	-16% ▼
Discharges	203	204	0%
Service Hours	7,083	5,631	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	53%	72%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		78	38%	50%	57%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		771	78%	75%	93%	3%
Abstinence/Reduced Drug Use		431	43%	50%	66%	-7%
Employed		295	30%	40%	40%	-10% ▼
Stable Living Situation		747	75%	90%	89%	-15% ▼
Improved/Maintained Function Score		526	53%	75%	30%	-22% ▼
Self Help		219	22%	60%	50%	-38% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		542	69%	90%	87%	-21% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		708	75%	50%	68%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

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