

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	255	218	17%	▲
	Admits	32	23	39%	▲
	Discharges	4			
	Service Hours		-		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Other	Other	255	100.0%

Consumer Satisfaction Survey

(Based on 3 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	8	3%	10%
26-34	11	4%	20%
35-44	36	14%	24%
45-54	70	27%	18%
55-64	92	36%	19%
65+	38	15%	9%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	182	71%	▲ 11%
Non-Hispanic	42	16%	▼ 68%
Hispanic-Other	25	10%	9%
Hispanic-Cuban	3	1%	0%
Unknown	3	1%	▼ 12%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Female	177	69%	▲ 41%
Male	78	31%	▼ 59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	109	43%	▼ 61%
Other	105	41%	▲ 13%
Black/African American	32	13%	17%
Am. Indian/Native Alaskan	3	1%	1%
Unknown	3	1%	7%
Asian	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

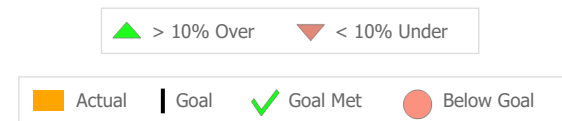
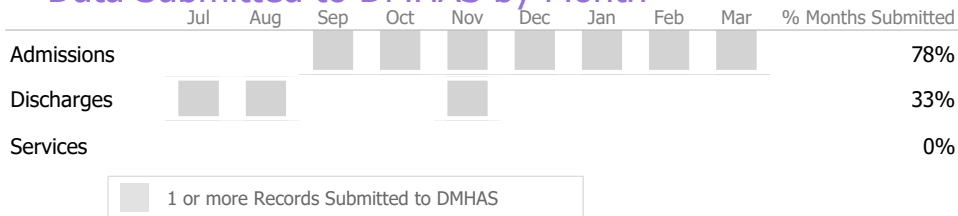
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Data Submission Quality

Data Entry Actual State Avg

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	88%

Data Submitted to DMHAS by Month



* State Avg based on 5 Active Integrated Primary Care Programs

Variations in data may be indicative of operational adjustments related to the pandemic.