

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 591 | 496 | 19% | ▲ |
| | Admits | 179 | 60 | 198% | ▲ |
| | Discharges | 40 | 95 | -58% | ▼ |
| | Service Hours | 2,323 | 1,813 | 28% | ▲ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|-----|--------|
| Mental Health | Outpatient | 591 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|-----|-----|-----------|
| 18-25 | 38 | 6% | 10% |
| 26-34 | 81 | 14% | 20% |
| 35-44 | 94 | 16% | 24% |
| 45-54 | 94 | 16% | 18% |
| 55-64 | 125 | 21% | 19% |
| 65+ | 158 | 27% | 9% |

| Ethnicity | # | % | State Avg |
|-------------------|-----|-----|-----------|
| Non-Hispanic | 530 | 90% | 68% |
| Hispanic-Other | 43 | 7% | 9% |
| Unknown | 18 | 3% | 12% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Hisp-Puerto Rican | | | 11% |

| Gender | # | % | State Avg |
|-------------|-----|-----|-----------|
| Female | 350 | 59% | 41% |
| Male | 240 | 41% | 59% |
| Transgender | | | 0% |

| Race | # | % | State Avg |
|---------------------------------|-----|-----|-----------|
| White/Caucasian | 483 | 82% | 61% |
| Black/African American | 46 | 8% | 17% |
| Other | 40 | 7% | 13% |
| Unknown | 16 | 3% | 7% |
| Am. Indian/Native Alaskan | 3 | 1% | 1% |
| Asian | 2 | 0% | 1% |
| Hawaiian/Other Pacific Islander | 1 | 0% | 0% |
| Multiple Races | | | 1% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

326 Washington St. OP 401-210

Backus Hospital

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

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Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 36% | 90% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 0% | 49% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 96% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 2 | 5% | 50% | 44% | -45% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 18 | 3% | 30% | 25% | -27% ▼ |
| Social Support | | 61 | 10% | 60% | 60% | -50% ▼ |
| Improved/Maintained Function Score | | 14 | 2% | 75% | 25% | -73% ▼ |
| Stable Living Situation | | 14 | 2% | 95% | 73% | -93% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 363 | 66% | 90% | 82% | -24% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 133 | 74% | 75% | 78% | -1% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 78% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 71 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.