

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	8	8	0%
	Admits		1	-100% ▼
	Discharges	1		
	Service Hours	107	79	37% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 4 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
● Access		75%	80%	88%

Satisfied %    | Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	8	100.0%

### Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	1	13%	20%
35-44			24% ▼
45-54	2	25%	18%
55-64	2	25%	19%
65+	3	38% ▲	9%

Gender	#	%	State Avg
Male	4	57%	59%
Female	3	43%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	100% ▲	68%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			9%
Hisp-Puerto Rican			11% ▼
Unknown			12% ▼

Race	#	%	State Avg
White/Caucasian	5	63%	61%
Black/African American	2	25%	17%
Am. Indian/Native Alaskan	1	13% ▲	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			7%

Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	107	79	37% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		8	100%	85%	86%	15% ▲

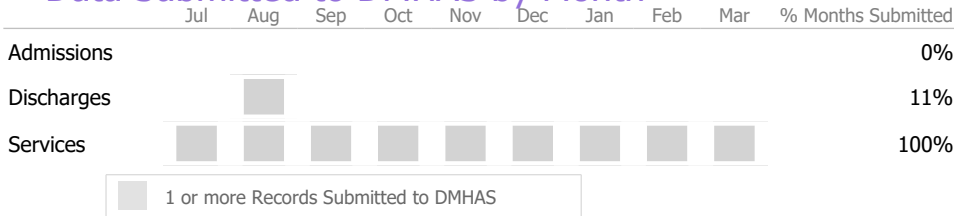
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		7	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		94% 97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100% 84%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 117 Active Supportive Housing – Scattered Site Programs