

Reporting Period: July 2022 -March 2023 (Data as of Jul 03, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,116	1,206	-7%
	Admits	604	659	-8%
	Discharges	629	715	-12% ▼
	Service Hours	13,932	12,727	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	1,116	100.0%

Consumer Satisfaction Survey

(Based on 136 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ General Satisfaction		99%	80%	92%
✓ Access		99%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		96%	80%	91%
✓ Outcome		94%	80%	83%
✓ Recovery		93%	80%	79%

■ Satisfied % | Goal %
 0-80%
 80-100%
 ✓ Goal Met
 ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	37	3%	10%
26-34	260	23%	20%
35-44	416	37% ▲	24%
45-54	229	21%	18%
55-64	163	15%	19%
65+	11	1%	9%

Gender	#	%	State Avg
Female	568	51%	41%
Male	548	49%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	674	60%	68%
Unknown	387	35% ▲	12%
Hisp-Puerto Rican	48	4%	11%
Hispanic-Other	6	1%	9%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	559	50% ▼	61%
Unknown	219	20% ▲	7%
Other	192	17%	13%
Black/African American	133	12%	17%
Am. Indian/Native Alaskan	6	1%	1%
Asian	5	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races			1%

■ Unique Clients | State Avg
 ▲ > 10% Over State Avg
 ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	388	332	17% ▲
Admits	196	135	45% ▲
Discharges	197	150	31% ▲
Service Hours	3,657	3,337	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	74%	40%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		107	54%	50%	64%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		156	39%	20%	28%	19% ▲
✓ Self Help		290	72%	60%	48%	12% ▲
● Stable Living Situation		311	78%	80%	73%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		182	89%	90%	67%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	503	578	-13% ▼
Admits	258	335	-23% ▼
Discharges	250	345	-28% ▼
Service Hours	9,276	8,622	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	71%	71%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		442	86%	50%	87%	36% ▲
✓ Employed		152	30%	20%	30%	10%
✓ Self Help		342	67%	60%	67%	7%
● Stable Living Situation		369	72%	80%	73%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		241	91%	90%	91%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

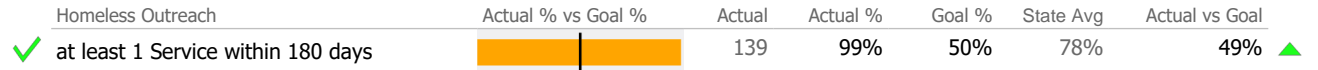
* State Avg based on 1 Active Intensive Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

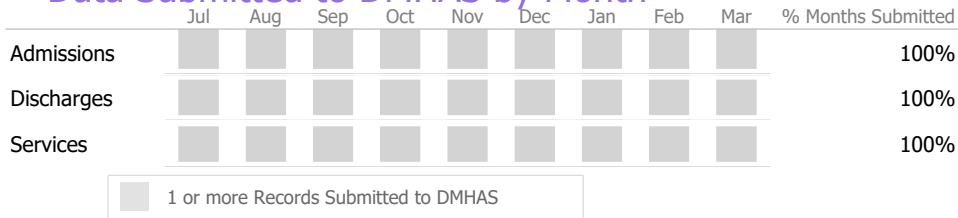
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	187	187	0%
Admits	146	140	4%
Discharges	140	133	5%
Service Hours	1,000	768	30% ▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	151	-49% ▼
Admits	4	49	-92% ▼
Discharges	42	87	-52% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
6 Month Updates	0%	40%

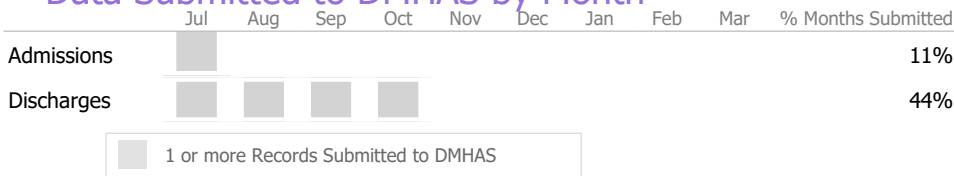
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	90%	50%	64%	40% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		9	12%	20%	28%	-8%
● Self Help		37	48%	60%	48%	-12% ▼
● Stable Living Situation		47	61%	80%	73%	-19% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

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