

Reporting Period: July 2022 -March 2023 (Data as of Jul 03, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,441	1,657	-13% ▼
	Admits	818	737	11% ▲
	Discharges	746	698	7%
	Service Hours	3,739	2,990	25% ▲
	Bed Days	21,514	23,188	-7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1,734 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Respect		95%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Outcome		90%	80%	83%
✓ Access		88%	80%	88%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	784	50.3%
	Residential Services	416	26.7%
	Recovery Support	152	9.8%
	Employment Services	145	9.3%
Mental Health	Case Management	41	2.6%
	Employment Services	20	1.3%

Client Demographics

Age	#	%	State Avg
18-25	55	4%	10%
26-34	320	22%	20%
35-44	471	33%	24%
45-54	318	22%	18%
55-64	233	16%	19%
65+	43	3%	9%

Gender	#	%	State Avg
Male	848	59%	59%
Female	592	41%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,212	84%	▲ 68%
Hisp-Puerto Rican	173	12%	11%
Hispanic-Other	42	3%	9%
Unknown	11	1%	▼ 12%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	811	56%	61%
Black/African American	308	21%	17%
Other	308	21%	13%
Am. Indian/Native Alaskan	4	0%	1%
Asian	4	0%	1%
Multiple Races	4	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Unknown	1	0%	7%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	145	90	61% ▲
Admits	96	49	96% ▲
Discharges	74	30	147% ▲
Service Hours	648	528	23% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		40	27%	35%	31%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		67	93%	90%	91%	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		91%
On-Time Periodic	Actual	State Avg
6 Month Updates		43%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 10 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	42	-17% ▼
Admits	30	29	3%
Discharges	31	35	-11% ▼
Bed Days	2,007	2,934	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Valid TEDS Data	99%	94%
On-Time Periodic		
6 Month Updates	N/A	1%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		26	84%	70%	65%	14% ▲
● No Re-admit within 30 Days of Discharge		25	81%	85%	90%	-4%
● Follow-up within 30 Days of Discharge		21	81%	90%	67%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		28	78%	70%	68%	8%
● Improved/Maintained Function Score		23	64%	95%	55%	-31% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	95 days	0.3	49%	90%	113%	-41% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	211	7	2914% ▲
Admits	181	4	4425% ▲
Discharges	175	5	3400% ▲
Bed Days	10,509	430	2344% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	0%	1%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		155	89%	70%	65%	19% ▲
✓ No Re-admit within 30 Days of Discharge		168	96%	85%	90%	11% ▲
● Follow-up within 30 Days of Discharge		94	61%	90%	67%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		202	95%	70%	68%	25% ▲
● Improved/Maintained Function Score		138	65%	95%	55%	-30% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	68 days	0.0	1278%	90%	113%	1188%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	165	137	20% ▲
Admits	136	118	15% ▲
Discharges	137	111	23% ▲
Bed Days	8,668	8,690	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	1%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		110	80%	70%	65%	10% ▲
✓ No Re-admit within 30 Days of Discharge		131	96%	85%	90%	11% ▲
● Follow-up within 30 Days of Discharge		86	78%	90%	67%	-12% ▼

Recovery

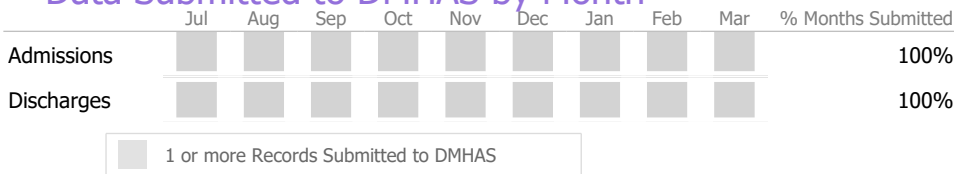
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		133	79%	70%	68%	9%
● Improved/Maintained Function Score		98	58%	95%	55%	-37% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	83 days	0.2	77%	90%	113%	-13% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Intermediate/Long Term Res.Tx 3.5 Programs

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	184	-91% ▼
Admits	2	154	-99% ▼
Discharges	16	140	-89% ▼
Bed Days	330	11,134	-97% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%
Valid TEDS Data	97%	94%
On-Time Periodic		
6 Month Updates	N/A	1%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	100%	70%	65%	30% ▲
✓ No Re-admit within 30 Days of Discharge		15	94%	85%	90%	9%
● Follow-up within 30 Days of Discharge		13	81%	90%	67%	-9%

Recovery

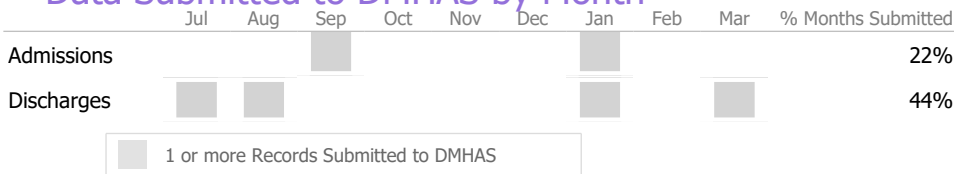
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		16	100%	70%	68%	30% ▲
● Improved/Maintained Function Score		2	12%	95%	55%	-83% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		49	85 days	2.7	2%	90%	113%	-88% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	784	752	4%
Admits	345	321	7%
Discharges	296	328	-10%
Service Hours	2,985	2,116	41% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	83%
Valid TEDS Data	99%	72%
On-Time Periodic		
6 Month Updates	2%	14%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		42	14%	50%	41%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		568	69%	75%	62%	-6%
Abstinence/Reduced Drug Use		306	37%	55%	33%	-18% ▼
Employed		225	27%	50%	32%	-23% ▼
Stable Living Situation		544	66%	95%	65%	-29% ▼
Improved/Maintained Function Score		202	25%	75%	30%	-50% ▼
Self Help		49	6%	60%	16%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		371	70%	90%	61%	-20% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		127	38%	75%	56%	-37% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	354	304	16% ▲
Admits	268	242	11% ▲
Discharges	243	233	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	98%
Valid TEDS Data	82%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	72%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		240	99%	50%	57%	49% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		269	72%	50%	66%	22% ▲
● Not Arrested		246	66%	75%	93%	-9%
● Employed		48	13%	40%	40%	-27% ▼
● Improved/Maintained Function Score		158	42%	75%	30%	-33% ▼
● Stable Living Situation		142	38%	90%	89%	-52% ▼
● Self Help		2	1%	60%	50%	-59% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		32	9%	50%	68%	-41% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	26	-23% ▼
Admits	13	21	-38% ▼
Discharges	9	15	-40% ▼
Service Hours	107	147	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		8	40%	35%	44%	5%

Service Utilization

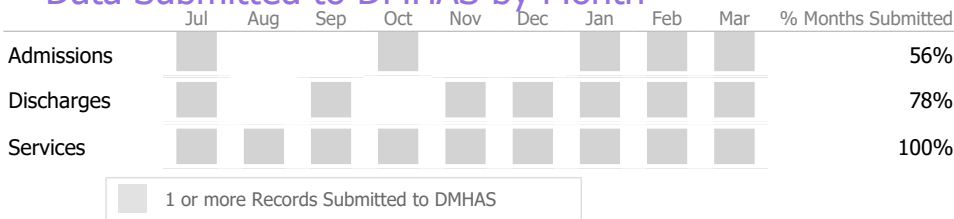
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	91%	90%	95%	1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 44 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

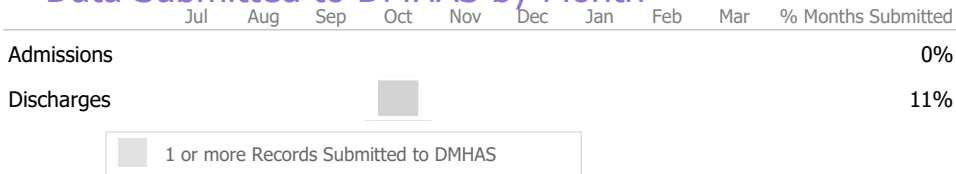
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	22	-5%
Admits	-	2	-100% ▼
Discharges	1	1	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal


* State Avg based on 9 Active Peer Based Mentoring Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	131	132	-1%
Admits	-	21	-100% ▼
Discharges	-	1	-100% ▼


Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

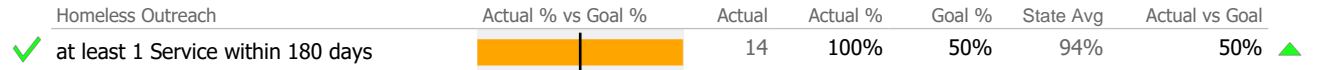
* State Avg based on 9 Active Peer Based Mentoring Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

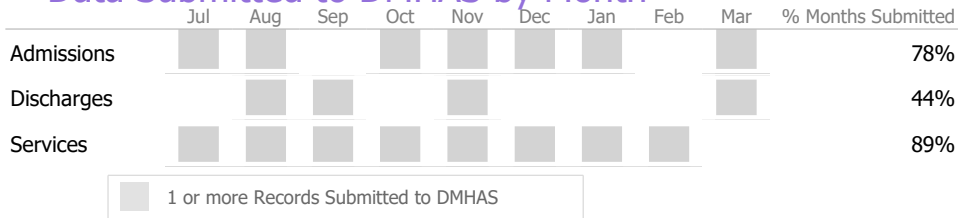
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	51	-20% ▼
Admits	15	11	36% ▲
Discharges	7	19	-63% ▼
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs