

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

### Provider Activity

| Monthly Trend | Measure        | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
|               | Unique Clients | 61     | 75       | -19% ▼     |
|               | Admits         | 19     | 18       | 6%         |
|               | Discharges     | 9      | 22       | -59% ▼     |
|               | Service Hours  | 509    | 538      | -5%        |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

| Program Type     | Level of Care Type | #  | %      |
|------------------|--------------------|----|--------|
| <b>Addiction</b> | Outpatient         | 61 | 100.0% |

### Consumer Satisfaction Survey

(Based on 18 FY22 Surveys)

| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness |                      | 100%        | 80%    | 93%       |
| ✓ Participation in Treatment  |                      | 100%        | 80%    | 92%       |
| ✓ General Satisfaction        |                      | 100%        | 80%    | 92%       |
| ✓ Access                      |                      | 100%        | 80%    | 88%       |
| ✓ Overall                     |                      | 94%         | 80%    | 91%       |
| ✓ Respect                     |                      | 93%         | 80%    | 91%       |
| ✓ Outcome                     |                      | 88%         | 80%    | 83%       |
| ● Recovery                    |                      | 67%         | 80%    | 79%       |

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

| Age   | #  | %   | State Avg |
|-------|----|-----|-----------|
| 18-25 | 3  | 5%  | 9%        |
| 26-34 | 8  | 13% | 20%       |
| 35-44 | 8  | 13% | 24%       |
| 45-54 | 11 | 18% | 18%       |
| 55-64 | 22 | 36% | 20%       |
| 65+   | 9  | 15% | 9%        |

| Gender      | #  | %   | State Avg |
|-------------|----|-----|-----------|
| Female      | 33 | 54% | 42% ▲     |
| Male        | 28 | 46% | 58% ▼     |
| Transgender |    |     | 0%        |

| Ethnicity         | #  | %   | State Avg |
|-------------------|----|-----|-----------|
| Non-Hispanic      | 35 | 57% | 69% ▼     |
| Unknown           | 23 | 38% | 11% ▲     |
| Hispanic-Other    | 3  | 5%  | 8%        |
| Hispanic-Cuban    |    |     | 0%        |
| Hispanic-Mexican  |    |     | 1%        |
| Hisp-Puerto Rican |    |     | 11% ▼     |

| Race                            | #  | %   | State Avg |
|---------------------------------|----|-----|-----------|
| White/Caucasian                 | 39 | 64% | 62%       |
| Unknown                         | 15 | 25% | 6% ▲      |
| Asian                           | 3  | 5%  | 1%        |
| Black/African American          | 3  | 5%  | 17% ▼     |
| Am. Indian/Native Alaskan       | 1  | 2%  | 1%        |
| Multiple Races                  |    |     | 1%        |
| Hawaiian/Other Pacific Islander |    |     | 0%        |
| Other                           |    |     | 13% ▼     |

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 61     | 75       | -19% ▼     |
| Admits         | 19     | 18       | 6%         |
| Discharges     | 9      | 22       | -59% ▼     |
| Service Hours  | 509    | 538      | -5%        |

### Discharge Outcomes

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully |                    | 5      | 56%      | 75%    | 53%       | -19% ▼         |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 54     | 98%      | 90%    | 89%       | 8%             |

### Service Engagement

| Outpatient                          | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days |                    | 16     | 84%      | 75%    | 66%       | 9%             |

### Data Submission Quality

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data |        | 98%       |
| ✓ Valid TEDS Data |        | 22%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 61%       |

| Diagnosis                | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis |        | 99%       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     | 100%               |
| Discharges |     |     |     |     |     |     | 100%               |
| Services   |     |     |     |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.