

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	170	199	-15% ▼
	Admits	79	59	34% ▲
	Discharges	49	101	-51% ▼
	Service Hours	793	722	10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	99	57.2%
	Medication Assisted Treatment	74	42.8%

Consumer Satisfaction Survey

(Based on 58 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ General Satisfaction		93%	80%	92%
✓ Overall		91%	80%	91%
✓ Access		90%	80%	88%
✓ Outcome		89%	80%	83%
✓ Respect		89%	80%	91%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	11	6%	9%
26-34	50	29%	20%
35-44	49	29%	24%
45-54	26	15%	18%
55-64	29	17%	20%
65+	5	3%	9%

Gender	#	%	State Avg
Male	91	54%	58%
Female	79	46%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	97	57%	69% ▼
Hisp-Puerto Rican	39	23%	11% ▲
Hispanic-Other	27	16%	8%
Unknown	7	4%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	84	49%	62% ▼
Black/African American	44	26%	17%
Other	41	24%	13% ▲
Unknown	1	1%	6%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Latino Outreach

The Village for Families and Children Inc.

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services


Program Quality Dashboard

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

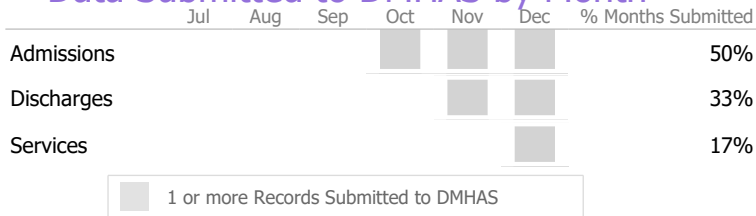
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13		
Admits	13	-	
Discharges	6	-	
Service Hours	25	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		12	92%	50%	75%	42% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	19	-42% ▼
Admits	3	5	-40% ▼
Discharges	4	11	-64% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	96%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	0%	12%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

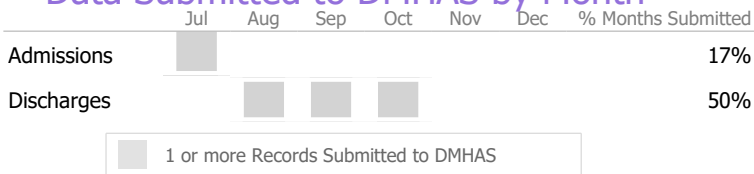
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	13%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		9	82%	75%	77%	7%
Abstinence/Reduced Drug Use		6	55%	55%	44%	0%
Self Help		5	45%	60%	26%	-15% ▼
Stable Living Situation		8	73%	95%	67%	-22% ▼
Employed		1	9%	50%	23%	-41% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	113	-42% ▼
Admits	21	21	0%
Discharges	22	70	-69% ▼
Service Hours	350	282	24% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	92%
Valid TEDS Data	100%	91%
On-Time Periodic		
6 Month Updates	0%	30%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	45%	50%	35%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		50	75%	75%	64%	0%
Abstinence/Reduced Drug Use		33	49%	55%	44%	-6%
Employed		20	30%	50%	27%	-20% ▼
Stable Living Situation		49	73%	95%	61%	-22% ▼
Self Help		22	33%	60%	13%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		40	89%	90%	49%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

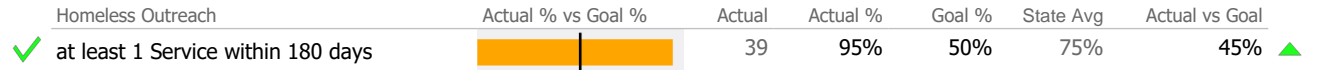
* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

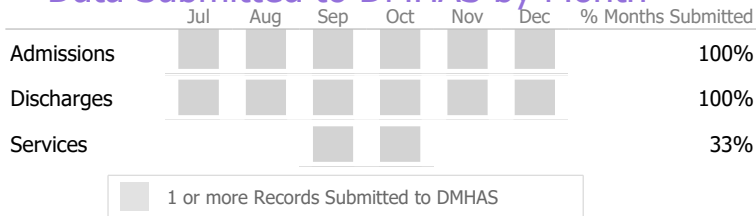
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	72	19% ▲
Admits	42	33	27% ▲
Discharges	17	20	-15% ▼
Service Hours	418	441	-5%

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs