

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	30	47	-36% ▼
	Admits	11	19	-42% ▼
	Discharges	26	19	37% ▲
	Service Hours	15	45	-67% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	30	100.0%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	9%
26-34	7	23%	20%
35-44	7	23%	24%
45-54	3	10%	18%
55-64	9	30%	20%
65+	4	13%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	21	70%	69%
Hisp-Puerto Rican	5	17%	11%
Unknown	3	10%	11%
Hispanic-Other	1	3%	8%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	1	3%	1%

Gender	#	%	State Avg
Male	21	70%	58% ▲
Female	9	30%	42% ▼
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	21	70%	62%
Black/African American	6	20%	17%
Multiple Races	1	3%	1%
Other	1	3%	13%
Unknown	1	3%	6%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Waterbury Health Access Program

Staywell Health Care

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	64%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		26	100%	50%	57%	50% ▲

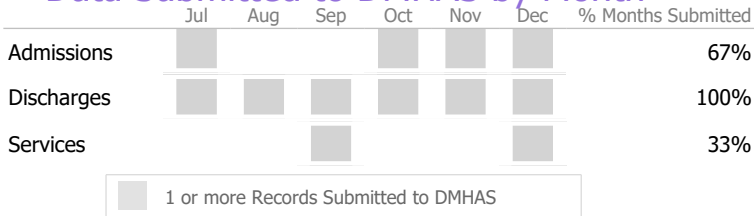
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		25	83%	80%	77%	3%
● Social Support		17	57%	60%	74%	-3%
● Employed		0	0%	20%	20%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	85%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.