St. Vincent's Medical Center
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - December 2022   (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	85	95	-11%	▼
	Admits	19	23	-17%	▼
	Discharges	19	26	-27%	▼
	Service Hours	2,141	3,840	-44%	▼
	Bed Days	788	762	3%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	41	48.2%
	Residential Services	23	27.1%
	Inpatient Services	21	24.7%

Consumer Satisfaction Survey   (Based on 62 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Overall		98%	80%	91%
✓	Access		98%	80%	88%
✓	General Satisfaction		97%	80%	92%
✓	Respect		97%	80%	91%
✓	Participation in Treatment		95%	80%	92%
✓	Recovery		92%	80%	79%
✓	Outcome		92%	80%	83%

Legend: Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ⬤ Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	1	1%	9%
26-34	10	12%	20%
35-44	13	15%	24%
45-54	18	21%	18%
55-64	29	34% ▲	20%
65+	14	16%	9%

Gender

Gender	#	%	State Avg
Male	47	55%	58%
Female	38	45%	42%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	71	84% ▲	69%
Hisp-Puerto Rican	6	7%	11%
Hispanic-Other	4	5%	8%
Unknown	4	5%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race

Race	#	%	State Avg
White/Caucasian	44	52%	62%
Black/African American	35	41% ▲	17%
Other	5	6%	13%
Unknown	1	1%	6%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Legend: Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Homestead Apts. Residential Support
St. Vincent's Medical Center
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - December 2022   (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	26	-12%	▼
Admits	1	-		
Discharges	-	3	-100%	▼
Service Hours	912	1,644	-44%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	81%	N/A

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		23	100%	60%	84%	40%	▲
✓	Stable Living Situation		23	100%	85%	95%	15%	▲
●	Employed		1	4%	25%	15%	-21%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		23	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	100%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions						▪	17%
Discharges							0%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
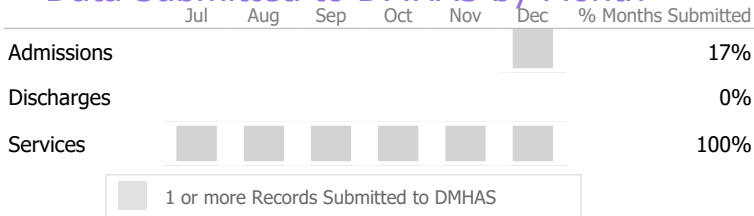
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 26 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Intermediate Inpatient Care Services
St. Vincent's Medical Center
Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	27	-22%	▼
Admits	17	23	-26%	▼
Discharges	18	22	-18%	▼
Bed Days	788	762	3%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A	0%

Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		18	100%	95%	100%	5%	
✔	No Re-admit within 30 Days of Discharge		18	100%	85%	100%	15%	▲
🔴	Follow-up within 30 Days of Discharge		10	56%	90%	56%	-34%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		8	58 days	0.3	54%	90%	196%	-36%	▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%

■ 1 or more Records Submitted to DMHAS
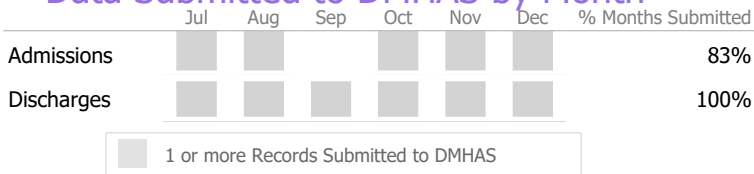
Legend: ▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

St. Vincent's Community Residential Support
St. Vincent's Medical Center
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	42	-2%
Admits	1	-	
Discharges	1	1	0%
Service Hours	1,229	2,197	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		40	98%	85%	86%	13% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		40	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	83%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions						▪	17%
Discharges				▪			17%
Services		▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
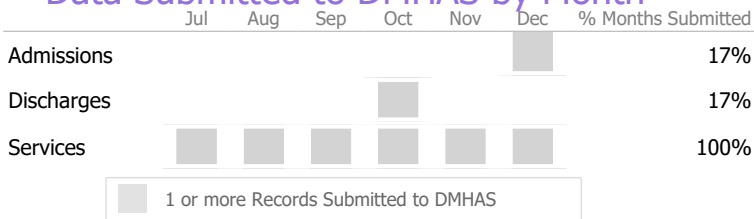
☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.