

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	991	982	1%
	Admits	474	514	-8%
	Discharges	344	430	-20% ▼
	Service Hours	3,445	4,061	-15% ▼
	Bed Days	3,285	2,597	26% ▲
	S.Rehab/PHP/IOP	444	465	-5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 26 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
● Participation in Treatment		72%	80%	92%
● Quality and Appropriateness		71%	80%	93%
● Respect		71%	80%	91%
● Access		61%	80%	88%
● General Satisfaction		50%	80%	92%
● Overall		50%	80%	91%
● Outcome		50%	80%	83%
● Recovery		50%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	795	72.6%
	IOP	76	6.9%
	Residential Services	71	6.5%
	Case Management	52	4.7%
	Medication Assisted Treatment	31	2.8%
	Mental Health	Case Management	70

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	101	11%	9%	Male	527	53%	58%
26-34	211	22%	20%	Female	463	47%	42%
35-44	290	31%	24%	Transgender			0%
45-54	185	20%	18%				
55-64	125	13%	20%				
65+	32	3%	9%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	756	76%	69%	White/Caucasian	756	76%	▲ 62%
Hisp-Puerto Rican	148	15%	11%	Other	94	9%	13%
Hispanic-Other	48	5%	8%	Black/African American	71	7%	17%
Unknown	28	3%	11%	Unknown	55	6%	6%
Hispanic-Mexican	11	1%	1%	Asian	6	1%	1%
Hispanic-Cuban			0%	Multiple Races	4	0%	1%
				Am. Indian/Native Alaskan	3	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	575	553	4%
Admits	273	213	28% ▲
Discharges	111	209	-47% ▼
Service Hours	2,390	2,225	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	90%
Valid TEDS Data	86%	80%
On-Time Periodic		
6 Month Updates	0%	15%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		43	39%	50%	43%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		388	65%	75%	65%	-10%
Employed		229	39%	50%	30%	-11% ▼
Abstinence/Reduced Drug Use		252	42%	55%	33%	-13% ▼
Stable Living Situation		425	72%	95%	65%	-23% ▼
Self Help		42	7%	60%	15%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		420	87%	90%	52%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		139	52%	75%	64%	-23% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

▲ > 10% Over ▼ < 10% Under

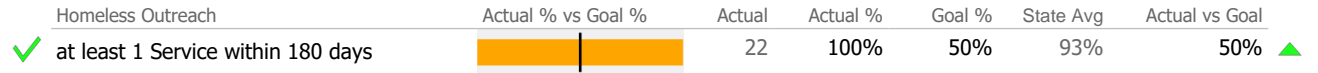
* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

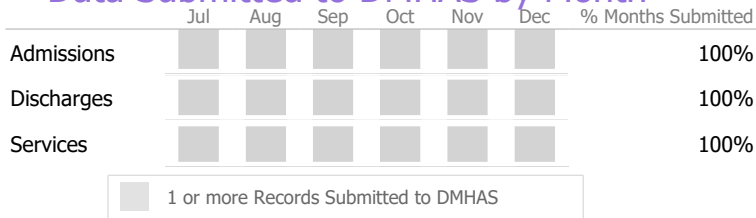
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	12	392% ▲
Admits	22	-	
Discharges	35	-	
Service Hours	178	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 49 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	37	▼
Admits	-	38	-100% ▼
Discharges	-	35	-100% ▼
Service Hours	-	86	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	89%
Valid TEDS Data	N/A	91%
<hr/>		
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		N/A	N/A	55%	49%	-55% ▼
● Employed		N/A	N/A	50%	27%	-50% ▼
● Not Arrested		N/A	N/A	75%	57%	-75% ▼
● Self Help		N/A	N/A	60%	21%	-60% ▼
● Stable Living Situation		N/A	N/A	95%	80%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	88%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

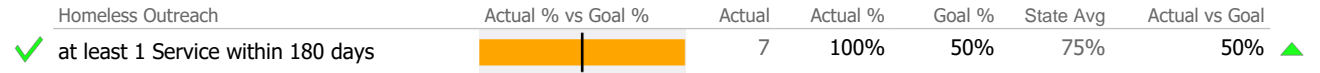
* State Avg based on 59 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

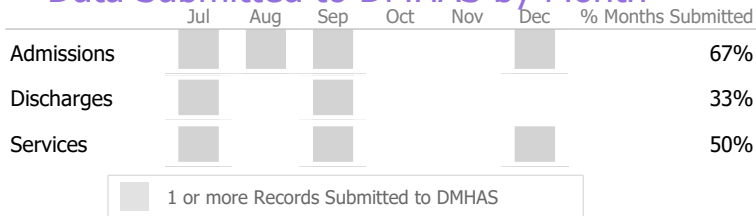
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	73	-29% ▼
Admits	7	24	-71% ▼
Discharges	32	8	300% ▲
Service Hours	51	128	-60% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31		
Admits	30	-	
Discharges	13	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	92%
Valid TEDS Data	99%	91%
On-Time Periodic		
6 Month Updates	N/A	30%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

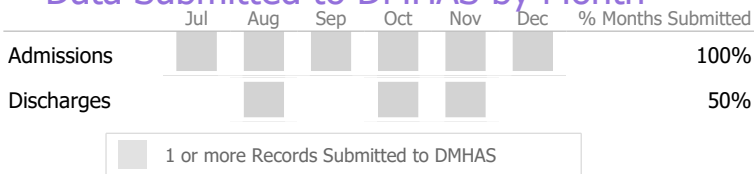
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	31%	50%	35%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		32	100%	75%	64%	25% ▲
Stable Living Situation		24	75%	95%	61%	-20% ▼
Employed		9	28%	50%	27%	-22% ▼
Abstinence/Reduced Drug Use		8	25%	55%	44%	-30% ▼
Self Help		3	9%	60%	13%	-51% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	227	338	-33% ▼
Admits	24	143	-83% ▼
Discharges	58	89	-35% ▼
Service Hours	584	1,435	-59% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	90%
Valid TEDS Data	65%	80%
On-Time Periodic		
6 Month Updates	0%	15%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		19	33%	50%	43%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		105	46%	75%	65%	-29% ▼
Employed		44	19%	50%	30%	-31% ▼
Abstinence/Reduced Drug Use		43	19%	55%	33%	-36% ▼
Stable Living Situation		106	47%	95%	65%	-48% ▼
Self Help		7	3%	60%	15%	-57% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		91	54%	90%	52%	-36% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	67%	75%	64%	-8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	22	-77% ▼
Admits	-	15	-100% ▼
Discharges	5	13	-62% ▼
Bed Days	143	306	-53% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
Valid TEDS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	3%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	80%	70%	64%	10% ▲
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		3	75%	90%	65%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		5	100%	70%	65%	30% ▲

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate				10	97 days	2.0	8%	90%	104%	-82% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 24 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	26	162% ▲
Admits	55	23	139% ▲
Discharges	48	19	153% ▲
Bed Days	3,142	1,352	132% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	89%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	3%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	58%	70%	64%	-12% ▼
No Re-admit within 30 Days of Discharge		47	98%	85%	91%	13% ▲
Follow-up within 30 Days of Discharge		19	68%	90%	65%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		59	87%	70%	65%	17% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	69 days	0.1	171%	90%	104%	81% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 24 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

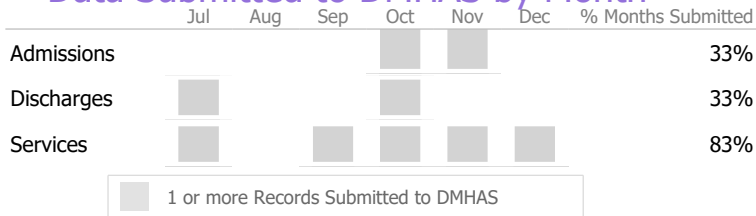
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	4	250% ▲
Admits	3	4	-25% ▼
Discharges	3	-	
Service Hours	42	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		3	100%	50%	93%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 49 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	75	1%
Admits	60	53	13% ▲
Discharges	39	54	-28% ▼
Service Hours	202	178	13% ▲
Social Rehab/PHP/IOP Days	444	304	46% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	89%
Valid TEDS Data	96%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		22	56%	50%	43%	6%
● Follow-up within 30 Days of Discharge		18	82%	90%	78%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		59	77%	55%	49%	22% ▲
✓ Not Arrested		58	75%	75%	57%	0%
● Stable Living Situation		64	83%	95%	80%	-12% ▼
● Employed		20	26%	50%	27%	-24% ▼
● Self Help		11	14%	60%	21%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	92%	90%	88%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 59 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.