New Milford Hospital
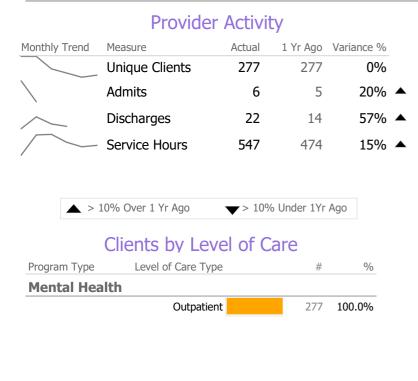New Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - December 2022   (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	277	277	0%	
	Admits	6	5	20%	▲
	Discharges	22	14	57%	▲
	Service Hours	547	474	15%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		277	100.0%

Consumer Satisfaction Survey   (Based on 1 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Outcome		100%	80%	83%
✓	Recovery		100%	80%	79%

Legend: Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	11	4%	9%
26-34	49	18%	20%
35-44	44	16%	24%
45-54	53	19%	18%
55-64	69	25%	20%
65+	51	18%	9%

Gender

	#	%		State Avg
Female	179	65%	▲	42%
Male	98	35%	▼	58%
Transgender				0%

Ethnicity

	#	%		State Avg
Non-Hispanic	259	94%	▲	69%
Hispanic-Other	6	2%		8%
Hisp-Puerto Rican	6	2%		11%
Hispanic-Mexican	3	1%		1%
Unknown	3	1%		11%
Hispanic-Cuban				0%

Race

	#	%		State Avg
White/Caucasian	268	97%	▲	62%
Black/African American	5	2%	▼	17%
Other	3	1%	▼	13%
Multiple Races	1	0%		1%
Am. Indian/Native Alaskan				1%
Asian				1%
Hawaiian/Other Pacific Islander				0%
Unknown				6%

Legend: Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

23 Poplar St. OP Clin 515-210
New Milford Hospital
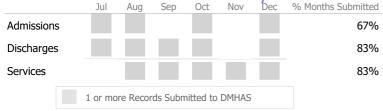Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	277	277	0%	
Admits	6	5	20%	▲
Discharges	22	14	57%	▲
Service Hours	547	474	15%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	90%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	0%	51%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		6	27%	50%	43%	-23%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		262	95%	60%	59%	35%	▲
✓	Employed		135	49%	30%	24%	19%	▲
✓	Stable Living Situation		263	95%	95%	72%	0%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		173	68%	90%	80%	-22%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		3	50%	75%	79%	-25%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢		▢		▢	67%
Discharges	▢	▢	▢	▢		▢	83%
Services		▢	▢	▢	▢	▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 73 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.