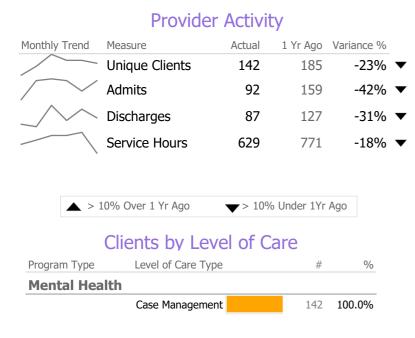
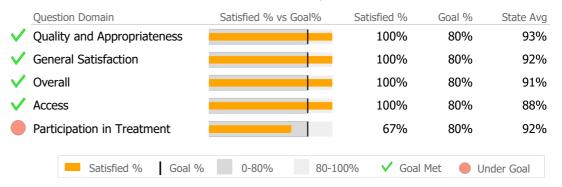
Middlesex Hospital Mental Health Clinic Middletown, CT

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)



Consumer Satisfaction Survey (Based on 4 FY22 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	12	8%	9%	Female	97	70%	▲ 42%
26-34	29	20%	20%	Male 📒 📔	42	30%	▼ 58%
35-44 📒	24	17%	24%	Transgender			0%
45-54 📕	26	18%	18%				
55-64	31	22%	20%				
65+	20	14%	9%	Race	#	%	State Avg
				White/Caucasian	88	62%	62%
Ethnicity	#	%	State Avg	Unknown 📙	38	27%	▲ 6%
Non-Hispanic	86	61%	69%	Black/African American	10	7%	17%
Unknown	45	32%	▲ 11%	Other	5	4%	13%
Hisp-Puerto Rican	6	4%	11%	Hawaiian/Other Pacific Islander	1	1%	0%
Hispanic-Other	3	2%	8%	Am. Indian/Native Alaskan			1%
				Asian			1%
Hispanic-Cuban	1	1%	0%	Multiple Races			1%
Hispanic-Mexican	1	1%	1%				
Unique Clients State Avg \bigstar > 10% Over State Avg \blacktriangledown > 10% Under State Avg						tate Avg	

Case Management Program

Middlesex Hospital Mental Health Clinic Mental Health - Case Management - Standard Case Management

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	142	185	-23% 🔻
Admits	92	159	-42% 🔻
Discharges	87	127	-31% 🔻
Service Hours	629	771	-18% 🔻

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%
On-Time Periodic	Actual	State Avg
V 6 Month Updates	100%	64%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		55	63%	50%	57%	13%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		136	93%	60%	74%	33%	
\checkmark	Employed	_	32	22%	20%	20%	2%	
	Stable Living Situation		112	76%	80%	77%	-4%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		58	97%	90%	85%	7%	



	▲ > 10% C	Over 🔻 < 10	% Under
Actu	ual Goal	V Goal Met	Below Goal

* State Avg based on 31 Active Standard Case Management Programs