Middlesex Hospital Mental Health Clinic
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	142	185	-23%	▼
	Admits	92	159	-42%	▼
	Discharges	87	127	-31%	▼
	Service Hours	629	771	-18%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 4 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Access		100%	80%	88%
🔴	Participation in Treatment		67%	80%	92%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | 🔴 Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		142	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25		12	8%	9%
26-34		29	20%	20%
35-44		24	17%	24%
45-54		26	18%	18%
55-64		31	22%	20%
65+		20	14%	9%

Gender

Gender		#	%		State Avg
Female		97	70%	▲	42%
Male		42	30%	▼	58%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		86	61%		69%
Unknown		45	32%	▲	11%
Hisp-Puerto Rican		6	4%		11%
Hispanic-Other		3	2%		8%
Hispanic-Cuban		1	1%		0%
Hispanic-Mexican		1	1%		1%

Race

Race		#	%		State Avg
White/Caucasian		88	62%		62%
Unknown		38	27%	▲	6%
Black/African American		10	7%		17%
Other		5	4%		13%
Hawaiian/Other Pacific Islander		1	1%		0%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Case Management Program
Middlesex Hospital Mental Health Clinic
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	142	185	-23%	▼
Admits	92	159	-42%	▼
Discharges	87	127	-31%	▼
Service Hours	629	771	-18%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		91%	95%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	64%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		55	63%	50%	57%	13%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		136	93%	60%	74%	33%	▲
✓ Employed		32	22%	20%	20%	2%	
● Stable Living Situation		112	76%	80%	77%	-4%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		58	97%	90%	85%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.