LifeBridge Community Services (formerly FSW Inc)
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - December 2022   (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	135	129	5%	
	Admits	33	25	32%	▲
	Discharges	43	30	43%	▲
	Service Hours	1,334	1,178	13%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Community Support		115	84.6%
Addiction				
	Outpatient		21	15.4%

Consumer Satisfaction Survey   (Based on 49 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		100%	80%	92%
✓	Access		100%	80%	88%
✓	Participation in Treatment		98%	80%	92%
✓	Quality and Appropriateness		94%	80%	93%
✓	Respect		91%	80%	91%
✓	Overall		88%	80%	91%
🔴	Recovery		59%	80%	79%
🔴	Outcome		53%	80%	83%

Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✓ Goal Met   🔴 Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	8	6%	9%
26-34	25	19%	20%
35-44	23	17%	24%
45-54	30	22%	18%
55-64	36	27%	20%
65+	13	10%	9%

Gender

Gender	#	%	State Avg
Female	68	50%	42%
Male	67	50%	58%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	85	63%	69%
Hisp-Puerto Rican	24	18%	11%
Hispanic-Other	13	10%	8%
Unknown	13	10%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race

Race	#	%		State Avg
White/Caucasian	60	44%	▼	62%
Black/African American	48	36%	▲	17%
Other	18	13%		13%
Unknown	6	4%		6%
Asian	2	1%		1%
Multiple Races	1	1%		1%
Am. Indian/Native Alaskan				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

370 Beach Road OP -100210
LifeBridge Community Services (formerly FSW Inc)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	15	40%	▲
Admits	5	4	25%	▲
Discharges	10	4	150%	▲
Service Hours	168	152	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	90%
✓	Valid TEDS Data	100%	80%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	15%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		2	20%	50%	43%	-30%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		16	76%	50%	30%	26%	▲
✓	Not Arrested		21	100%	75%	65%	25%	▲
✓	Abstinence/Reduced Drug Use		15	71%	55%	33%	16%	▲
✓	Stable Living Situation		21	100%	95%	65%	5%	
🔴	Self Help		11	52%	60%	15%	-8%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		11	100%	90%	52%	10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		4	80%	75%	64%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							83%
Services							67%

1 or more Records Submitted to DMHAS

Legend:
- ▲ > 10% Over
- ▼ < 10% Under
- 🟧 Actual
- ┃ Goal
- ✓ Goal Met
- 🔴 Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Community Supp Prog107280
LifeBridge Community Services (formerly FSW Inc)
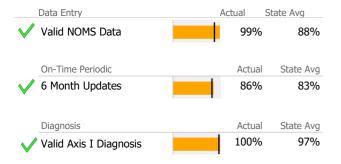Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	115	114	1%	
Admits	28	21	33%	▲
Discharges	33	26	27%	▲
Service Hours	1,167	1,026	14%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	88%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		86%	83%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		14	42%	65%	55%	-23%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Social Support		81	70%	60%	78%	10%
✔	Stable Living Situation		104	90%	80%	86%	10%
🔴	Employed		15	13%	20%	14%	-7%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		79	95%	90%	96%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪			▪	▪	▪	67%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 36 Active CSP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.