

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	6,005	6,284	-4%
	Admits	1,317	1,520	-13% ▼
	Discharges	1,357	1,561	-13% ▼
	Service Hours	11,426	12,091	-6%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Medication Assisted Treatment	6,004	98.6%
	Case Management	83	1.4%

### Consumer Satisfaction Survey

(Based on 743 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		95%	80%	91%
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		91%	80%	92%
✓ Outcome		90%	80%	83%
✓ Recovery		88%	80%	79%
✓ Access		87%	80%	88%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	87	1%	9%
26-34	1,064	18%	20%
35-44	1,947	32%	24%
45-54	1,301	22%	18%
55-64	1,183	20%	20%
65+	423	7%	9%

Gender	#	%	State Avg
Male	3,750	62%	58%
Female	2,252	38%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	4,444	74%	69%
Hisp-Puerto Rican	1,330	22%	▲ 11%
Hispanic-Other	146	2%	8%
Unknown	66	1%	11%
Hispanic-Mexican	13	0%	1%
Hispanic-Cuban	6	0%	0%

Race	#	%	State Avg
White/Caucasian	4,460	74%	▲ 62%
Other	1,092	18%	13%
Black/African American	380	6%	▼ 17%
Unknown	34	1%	6%
Am. Indian/Native Alaskan	23	0%	1%
Asian	8	0%	1%
Hawaiian/Other Pacific Islander	6	0%	0%
Multiple Races	2	0%	1%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	637	685	-7%
Admits	86	116	-26% ▼
Discharges	88	121	-27% ▼
Service Hours	954	1,149	-17% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
<hr/>		
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	80%
<hr/>		
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		48	55%	50%	55%	5%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		642	99%	75%	92%	24% ▲
✓ Abstinence/Reduced Drug Use		453	70%	50%	65%	20% ▲
✓ Employed		343	53%	40%	41%	13% ▲
✓ Stable Living Situation		631	97%	90%	88%	7%
● Self Help		271	42%	60%	50%	-18% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		458	82%	90%	86%	-8%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		477	75%	50%	69%	25% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services		■	■				33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	825	814	1%
Admits	223	226	-1%
Discharges	222	224	-1%
Service Hours	1,524	1,618	-6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	80%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		110	50%	50%	55%	0%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		781	92%	60%	50%	32% ▲
Not Arrested		841	99%	75%	92%	24% ▲
Abstinence/Reduced Drug Use		583	69%	50%	65%	19% ▲
Stable Living Situation		820	96%	90%	88%	6%
Employed		226	27%	40%	41%	-13% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		537	85%	90%	86%	-5%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		455	55%	50%	69%	5%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services		■	■				33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	966	966	0%
Admits	295	253	17% ▲
Discharges	292	250	17% ▲
Service Hours	1,027	1,225	-16% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	80%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		145	50%	50%	55%	0%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		992	97%	75%	92%	22% ▲
✓ Abstinence/Reduced Drug Use		668	66%	50%	65%	16% ▲
✓ Stable Living Situation		968	95%	90%	88%	5%
● Employed		384	38%	40%	41%	-2%
● Self Help		321	32%	60%	50%	-28% ▼

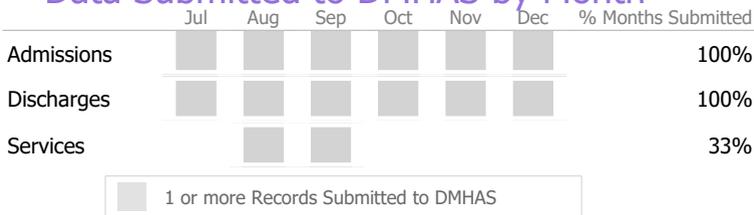
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		546	75%	90%	86%	-15% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		593	61%	50%	69%	11% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	100	-17% ▼
Admits	31	23	35% ▲
Discharges	20	42	-52% ▼
Service Hours	318	319	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	92%	39%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	35%	50%	66%	-15% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		17	20%	20%	24%	0%
Stable Living Situation		62	74%	80%	72%	-6%
Self Help		18	21%	60%	47%	-39% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		63	98%	90%	70%	8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 13 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	692	774	-11% ▼
Admits	145	154	-6%
Discharges	126	184	-32% ▼
Service Hours	1,381	1,407	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	76%	80%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		63	50%	50%	55%	0%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		704	99%	75%	92%	24% ▲
✓ Abstinence/Reduced Drug Use		456	64%	50%	65%	14% ▲
✓ Employed		338	47%	40%	41%	7%
✓ Stable Living Situation		701	98%	90%	88%	8%
✓ Self Help		465	65%	60%	50%	5%

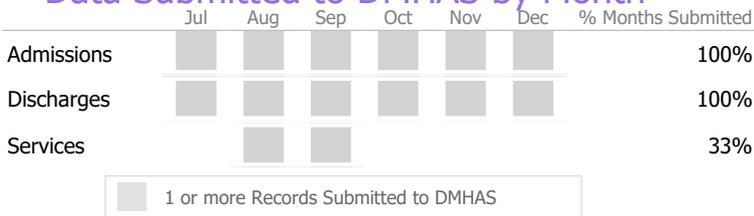
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Clients Receiving Services		519	88%	90%	86%	-2%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		487	70%	50%	69%	20% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	969	915	6%
Admits	274	241	14% ▲
Discharges	286	225	27% ▲
Service Hours	1,954	1,848	6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	97%	80%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		141	49%	50%	55%	-1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		994	98%	75%	92%	23% ▲
Abstinence/Reduced Drug Use		665	65%	50%	65%	15% ▲
Stable Living Situation		976	96%	90%	88%	6%
Employed		441	43%	40%	41%	3%
Self Help		584	57%	60%	50%	-3%

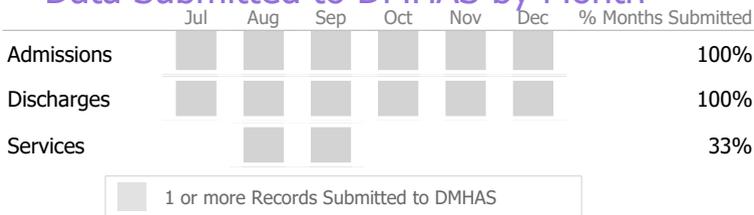
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		690	94%	90%	86%	4%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		560	58%	50%	69%	8%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	565	664	-15% ▼
Admits	68	150	-55% ▼
Discharges	105	160	-34% ▼
Service Hours	1,154	1,271	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	83%	80%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		54	51%	50%	55%	1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		562	99%	75%	92%	24% ▲
✓ Abstinence/Reduced Drug Use		410	72%	50%	65%	22% ▲
✓ Employed		301	53%	40%	41%	13% ▲
✓ Stable Living Situation		533	94%	90%	88%	4%
○ Self Help		271	48%	60%	50%	-12% ▼

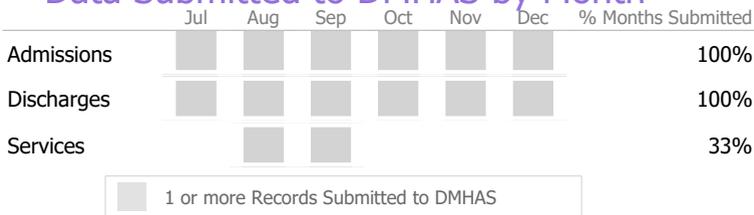
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		421	91%	90%	86%	1%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		407	72%	50%	69%	22% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	646	638	1%
Admits	87	116	-25% ▼
Discharges	88	100	-12% ▼
Service Hours	1,255	1,135	11% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	83%	80%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		52	59%	50%	55%	9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		633	98%	75%	92%	23% ▲
✓ Abstinence/Reduced Drug Use		405	62%	50%	65%	12% ▲
✓ Employed		306	47%	40%	41%	7%
✓ Self Help		421	65%	60%	50%	5%
✓ Stable Living Situation		612	94%	90%	88%	4%

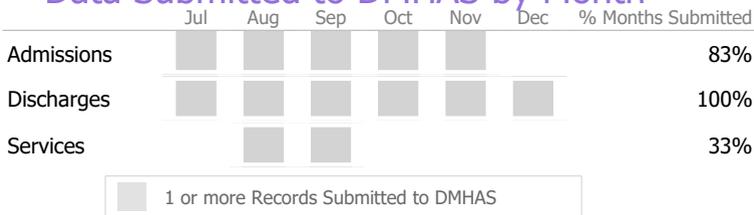
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		504	90%	90%	86%	0%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		457	71%	50%	69%	21% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	538	563	-4%
Admits	108	142	-24% ▼
Discharges	113	141	-20% ▼
Service Hours	1,122	1,173	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	99%	80%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		71	63%	50%	55%	13% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		407	74%	50%	65%	24% ▲
✓ Not Arrested		544	98%	75%	92%	23% ▲
✓ Employed		294	53%	40%	41%	13% ▲
✓ Stable Living Situation		531	96%	90%	88%	6%
○ Self Help		329	59%	60%	50%	-1%

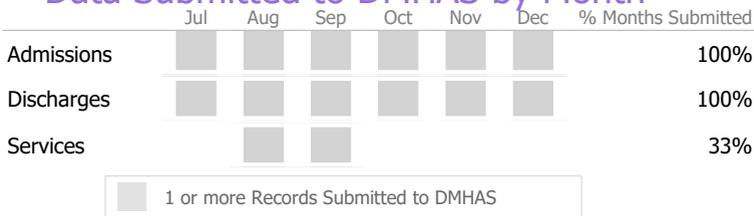
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		411	93%	90%	86%	3%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		361	67%	50%	69%	17% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	427	596	-28% ▼
Admits	-	99	-100% ▼
Discharges	17	114	-85% ▼
Service Hours	738	945	-22% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	27%	80%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	82%	50%	55%	32% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		386	90%	60%	50%	30% ▲
✓ Abstinence/Reduced Drug Use		333	78%	50%	65%	28% ▲
✓ Not Arrested		415	97%	75%	92%	22% ▲
✓ Employed		227	53%	40%	41%	13% ▲
✓ Stable Living Situation		415	97%	90%	88%	7%

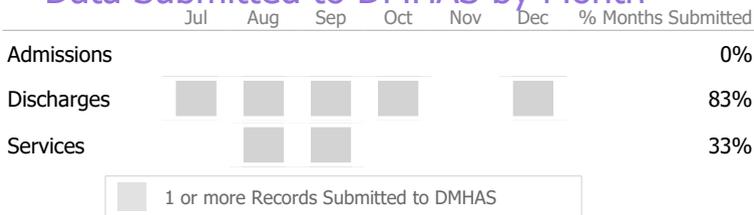
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Clients Receiving Services		340	83%	90%	86%	-7%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		421	99%	50%	69%	49% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

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