

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	620	568	9%
	Admits	110	96	15% ▲
	Discharges	139	76	83% ▲
	Service Hours	1,809	1,790	1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	620	100.0%

Consumer Satisfaction Survey

(Based on 180 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Quality and Appropriateness		99%	80%	93%
✓ Respect		99%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		96%	80%	91%
✓ Access		91%	80%	88%
● Recovery		68%	80%	79%
● Outcome		66%	80%	83%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	55	9%	9%
26-34	72	12%	20%
35-44	100	16%	24%
45-54	137	22%	18%
55-64	165	27%	20%
65+	90	15%	9%

Gender	#	%	State Avg
Female	388	63%	▲ 42%
Male	232	37%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	371	60%	▲ 11%
Non-Hispanic	183	30%	▼ 69%
Hispanic-Other	46	7%	8%
Unknown	16	3%	11%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
Other	227	37%	▲ 13%
White/Caucasian	215	35%	▼ 62%
Black/African American	129	21%	17%
Multiple Races	22	4%	1%
Unknown	20	3%	6%
Hawaiian/Other Pacific Islander	4	1%	0%
Asian	2	0%	1%
Am. Indian/Native Alaskan	1	0%	1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	46%	51%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		40	29%	50%	43%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		329	53%	60%	59%	-7%
Employed		81	13%	30%	24%	-17% ▼
Stable Living Situation		431	69%	95%	72%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		364	75%	90%	80%	-15% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		67	61%	75%	79%	-14% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 73 Active Standard Outpatient Programs

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