

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	46	88	-48% ▼
	Admits	9	31	-71% ▼
	Discharges	23	27	-15% ▼
	Service Hours	671	1,657	-60% ▼

Consumer Satisfaction Survey

(Based on 30 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		97%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		90%	80%	93%
✓ Participation in Treatment		85%	80%	92%
✓ Access		83%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Education Support	32	69.6%
	Employment Services	14	30.4%

Client Demographics

Age	#	%	State Avg
18-25	6	13%	9%
26-34	14	30%	20%
35-44	11	24%	24%
45-54	9	20%	18%
55-64	3	7% ▼	20%
65+	3	7%	9%

Gender	#	%	State Avg
Male	30	65%	58%
Female	16	35%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	37	80% ▲	69%
Hisp-Puerto Rican	5	11%	11%
Hispanic-Other	4	9%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			11% ▼

Race	#	%	State Avg
White/Caucasian	26	57%	62%
Black/African American	13	28% ▲	17%
Other	7	15%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Supported Education 609272

Easter Seals of Capital Region and Eastern CT

Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	36	-11% ▼
Admits	9	13	-31% ▼
Discharges	9	9	0%
Service Hours	671	869	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		24	75%	35%	68%	40% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■	■	■	■	■	83%
Discharges	■		■	■	■	■	83%
Services	■				■	■	50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Education Support Programs

Variations in data may be indicative of operational adjustments related to the pandemic.