

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	841	717	17% ▲
	Admits	630	489	29% ▲
	Discharges	622	495	26% ▲
	Service Hours		-	
	Bed Days	48,888	47,040	4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 33 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		90%	80%	91%
✓ Access		88%	80%	88%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		85%	80%	92%
✓ Outcome		84%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Inpatient Services	586	69.4%
	Outpatient Services		
<b>Mental Health</b>	Inpatient Services	258	30.6%
	Outpatient Services		

### Client Demographics

Age	#	%	State Avg
18-25	41	5%	9%
26-34	141	17%	20%
35-44	227	27%	24%
45-54	140	17%	18%
55-64	198	24%	20%
65+	94	11%	9%

Gender	#	%	State Avg
Male	575	68%	58%
Female	262	31%	42% ▼
Transgender	4	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	666	79%	69%
Hisp-Puerto Rican	104	12%	11%
Hispanic-Other	49	6%	8%
Unknown	19	2%	11%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	506	60%	62%
Black/African American	157	19%	17%
Other	127	15%	13%
Unknown	26	3%	6%
Multiple Races	11	1%	1%
Asian	8	1%	1%
Am. Indian/Native Alaskan	5	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	179	174	3%
Admits	26	30	-13% ▼
Discharges	30	30	0%
Transfers - In	2	-	
Transfers - Out	1	-	
Bed Days	27,823	26,841	4%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		26	84%	95%	74%	-11% ▼
✓ No Re-admit within 30 Days of Discharge		28	93%	85%	94%	8%
● Follow-up within 30 Days of Discharge		18	69%	90%	62%	-21% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88%
● On-Time Periodic		
● 6 Month Updates		20%
Diagnosis		
✓ Valid Axis I Diagnosis		98%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	1,254 days	0.4	108%	90%	89%	18% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	34	-12% ▼
Admits	4	6	-33% ▼
Discharges	2	6	-67% ▼
Bed Days	4,928	5,193	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	95%	74%	-95% ▼
No Re-admit within 30 Days of Discharge		2	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	62%	N/A

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,413 days	0.8	60%	90%	89%	-30% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				■	■	■	50%
Discharges					■	■	33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	15	27% ▲
Admits	7	3	133% ▲
Discharges	5	2	150% ▲
Bed Days	2,282	2,391	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	40%	95%	74%	-55% ▼
No Re-admit within 30 Days of Discharge		2	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge		2	100%	90%	62%	10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	1,163 days	0.5	83%	90%	89%	-7%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■			■	■	■	67%
Discharges	■			■		■	50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	31	0%
Admits	13	9	44% ▲
Discharges	13	11	18% ▲
Bed Days	3,262	3,724	-12% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		11	85%	95%	74%	-10% ▼
✓ No Re-admit within 30 Days of Discharge		13	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		9	82%	90%	62%	-8%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	345 days	0.4	89%	90%	89%	-1%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■		■	■	■	83%
Discharges	■	■		■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

# Medically Managed Detox 4.0

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	293	-89% ▼
Admits	30	306	-90% ▼
Discharges	7	192	-96% ▼
Transfers - In	1	-	
Transfers - Out	26	115	-77% ▼
Bed Days	208	1,489	-86% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	29%
Valid TEDS Data	99%	22%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	33%	80%	33%	-47% ▼
No Re-admit within 30 Days of Discharge		5	71%	85%	71%	-14% ▼
Follow-up within 30 Days of Discharge		1	50%	90%	50%	-40% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	7 days	1.2	3%	90%	3%	-87% ▼

■ < 90%   
 ■ 90-110%   
 ■ > 110%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■		83%
Discharges	■	■			■		50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

# Medically Monitored Intensive Inpt. 3.7

Connecticut Valley Hospital

Addiction - Inpatient Services - NA

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

## Program Activity

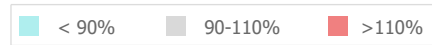
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	318	289	10% ▲
Admits	106	135	-21% ▼
Discharges	277	254	9%
Transfers - In	184	132	39% ▲
Transfers - Out	10	18	-44% ▼
Bed Days	7,939	7,170	11% ▲

## Discharge Outcomes

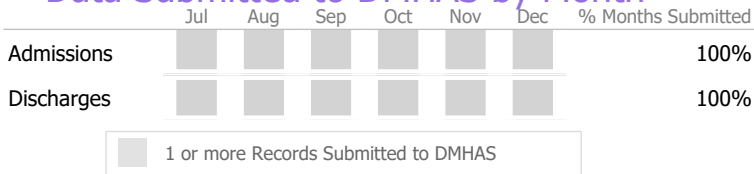
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		215	75%	80%	75%	-5%
✓ No Re-admit within 30 Days of Discharge		277	100%	85%	100%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	0%	-90% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		111	36 days	0.3	39%	90%	39%	-51% ▼



## Data Submitted to DMHAS by Month



\* State Avg based on 1 Active NA Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	425		
Admits	444	-	
Discharges	288	-	
Transfers - In	8	-	
Transfers - Out	158	-	
Bed Days	2,446	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	87%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		269	60%	80%	60%	-20% ▼
No Re-admit within 30 Days of Discharge		276	96%	85%	96%	11% ▲
Follow-up within 30 Days of Discharge		50	35%	90%	35%	-55% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	6 days	0.1	32%	90%	32%	-58% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 1 Active Medically Managed Detox IP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.