

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	959	1,037	-8%
	Admits	409	460	-11% ▼
	Discharges	435	431	1%
	Service Hours	9,193	8,282	11% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	959	100.0%

Consumer Satisfaction Survey

(Based on 136 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ General Satisfaction		99%	80%	92%
✓ Access		99%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		96%	80%	91%
✓ Outcome		94%	80%	83%
✓ Recovery		93%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	31	3%	9%
26-34	227	24%	20%
35-44	367	38% ▲	24%
45-54	184	19%	18%
55-64	140	15%	20%
65+	10	1%	9%

Gender	#	%	State Avg
Female	485	51%	42%
Male	474	49%	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	609	64%	69%
Unknown	296	31% ▲	11%
Hisp-Puerto Rican	47	5%	11%
Hispanic-Other	6	1%	8%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	502	52%	62%
Unknown	163	17% ▲	6%
Other	160	17%	13%
Black/African American	121	13%	17%
Am. Indian/Native Alaskan	6	1%	1%
Asian	5	1%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	321	292	10%
Admits	122	94	30% ▲
Discharges	133	83	60% ▲
Service Hours	2,363	2,135	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	71%	39%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		80	60%	50%	66%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		122	37%	20%	24%	17% ▲
✓ Self Help		230	71%	60%	47%	11% ▲
● Stable Living Situation		254	78%	80%	72%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		169	88%	90%	70%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	437	493	-11% ▼
Admits	186	232	-20% ▼
Discharges	177	209	-15% ▼
Service Hours	6,172	5,691	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	86%
On-Time Periodic		
6 Month Updates	73%	73%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		384	87%	50%	87%	37% ▲
Employed		135	30%	20%	31%	10%
Self Help		303	68%	60%	69%	8%
Stable Living Situation		329	74%	80%	75%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		240	90%	90%	90%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

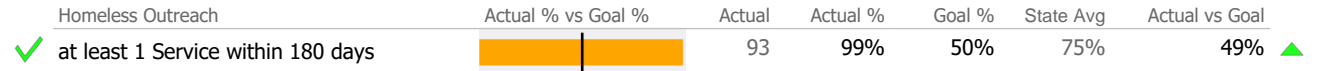
* State Avg based on 1 Active Intensive Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

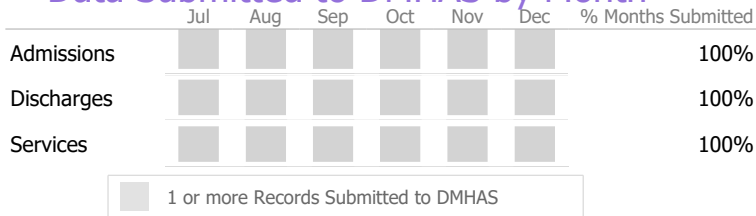
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	151	145	4%
Admits	97	99	-2%
Discharges	83	80	4%
Service Hours	658	456	44% ▲

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	139	-44% ▼
Admits	4	35	-89% ▼
Discharges	42	59	-29% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
On-Time Periodic		
6 Month Updates	3%	39%

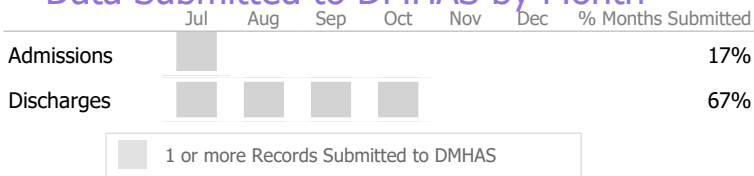
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	90%	50%	66%	40% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		9	12%	20%	24%	-8%
● Self Help		37	47%	60%	47%	-13% ▼
● Stable Living Situation		47	60%	80%	72%	-20% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

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