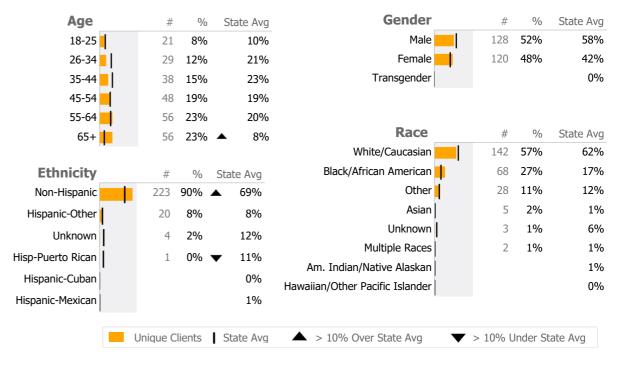**Yale University-Behavioral Health**
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	248	270	-8%	
	Admits	11	9	22%	▲
	Discharges	20	16	25%	▲
	Service Hours	432	691	-38%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		248	100.0%

Consumer Satisfaction Survey (Based on 112 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		99%	80%	91%
✓ Outcome		99%	80%	83%
✓ Recovery		98%	80%	79%

Legend: Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✓ Goal Met ⬤ Under Goal

Client Demographics

Age

		#	%		State Avg
18-25		21	8%		10%
26-34		29	12%		21%
35-44		38	15%		23%
45-54		48	19%		19%
55-64		56	23%		20%
65+		56	23%	▲	8%

Gender

		#	%		State Avg
Male		128	52%		58%
Female		120	48%		42%
Transgender					0%

Ethnicity

		#	%		State Avg
Non-Hispanic		223	90%	▲	69%
Hispanic-Other		20	8%		8%
Unknown		4	2%		12%
Hisp-Puerto Rican		1	0%	▼	11%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

		#	%		State Avg
White/Caucasian		142	57%		62%
Black/African American		68	27%		17%
Other		28	11%		12%
Asian		5	2%		1%
Unknown		3	1%		6%
Multiple Races		2	1%		1%
Am. Indian/Native Alaskan					1%
Hawaiian/Other Pacific Islander					0%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Outpatient Services 917-210
Yale University-Behavioral Health
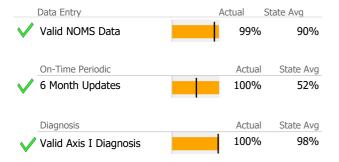Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

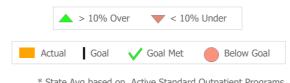| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	248	270	-8%	
Admits	11	9	22%	▲
Discharges	20	16	25%	▲
Service Hours	432	691	-38%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	90%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	52%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		9	45%	50%	42%	-5%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		234	94%	60%	57%	34%	▲
✓	Employed		86	35%	30%	23%	5%	
✓	Stable Living Situation		247	100%	95%	71%	5%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		207	91%	90%	74%	1%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	2 or more Services within 30 days		8	73%	75%	79%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.