

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	180	197	-9%
	Admits	32	32	0%
	Discharges	32	29	10%
	Service Hours	219	285	-23% ▼
	Bed Days	517	305	70% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 49 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Respect		90%	80%	91%
✓ Participation in Treatment		89%	80%	92%
✓ Overall		88%	80%	91%
✓ Quality and Appropriateness		87%	80%	93%
● Access		70%	80%	88%
● Outcome		67%	80%	83%
● Recovery		60%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	145	80.6%
	Crisis Services	35	19.4%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	13	7%	10%	Female	110	61%	▲ 42%
26-34	36	20%	21%	Male	70	39%	▼ 58%
35-44	34	19%	23%	Transgender			0%
45-54	41	23%	19%				
55-64	43	24%	20%				
65+	13	7%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	139	77%	69%	White/Caucasian	79	44%	▼ 62%
Hisp-Puerto Rican	19	11%	11%	Black/African American	67	37%	▲ 17%
Unknown	16	9%	12%	Other	20	11%	12%
Hispanic-Other	5	3%	8%	Unknown	6	3%	6%
Hispanic-Mexican	1	1%	1%	Am. Indian/Native Alaskan	3	2%	1%
Hispanic-Cuban			0%	Asian	2	1%	1%
				Multiple Races	2	1%	1%
				Hawaiian/Other Pacific Islander	1	1%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	29	21% ▲
Admits	29	27	7%
Discharges	26	24	8%
Bed Days	517	305	70% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		26	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		10	56%	90%	71%	-34% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		7	21 days	0.2	80%	90%	57%	-10%

< 90%   90-110%   >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over   < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on Active Respite Bed Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	145	168	-14% ▼
Admits	3	5	-40% ▼
Discharges	6	5	20% ▲
Service Hours	219	285	-23% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
On-Time Periodic		
6 Month Updates	55%	52%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	42%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		112	77%	60%	57%	17% ▲
Stable Living Situation		135	93%	95%	71%	-2%
Employed		34	23%	30%	23%	-7%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		122	88%	90%	74%	-2%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	79%	-75% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.