The Village for Families and Children Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	138	163	-15%	▼
	Admits	31	20	55%	▲
	Discharges	18	83	-78%	▼
	Service Hours	435	302	44%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Medication Assisted Treatment		81	57.4%
	Case Management		60	42.6%

Consumer Satisfaction Survey (Based on 58 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		98%	80%	92%
✓	Quality and Appropriateness		93%	80%	93%
✓	General Satisfaction		93%	80%	92%
✓	Overall		91%	80%	91%
✓	Access		90%	80%	88%
✓	Outcome		89%	80%	83%
✓	Respect		89%	80%	91%
✓	Recovery		83%	80%	79%

Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

Age		#	%	State Avg	
18-25		8	6%	10%	
26-34		36	26%	21%	
35-44		48	35%	23%	▲
45-54		20	14%	19%	
55-64		22	16%	20%	
65+		4	3%	8%	

Gender

Gender		#	%	State Avg
Male		78	57%	58%
Female		60	43%	42%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg	
Non-Hispanic		79	57%	69%	▼
Hisp-Puerto Rican		28	20%	11%	
Hispanic-Other		24	17%	8%	
Unknown		7	5%	12%	
Hispanic-Cuban				0%	
Hispanic-Mexican				1%	

Race

Race		#	%	State Avg	
White/Caucasian		65	47%	62%	▼
Black/African American		37	27%	17%	
Other		35	25%	12%	▲
Unknown		1	1%	6%	
Am. Indian/Native Alaskan				1%	
Asian				1%	
Multiple Races				1%	
Hawaiian/Other Pacific Islander				0%	

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Latino Outreach

The Village for Families and Children Inc.

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022   (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on Active Outreach & Engagement Programs

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MAT - Naltrexone - Hartford
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	18	-17%	▼
Admits	3	4	-25%	▼
Discharges	1	7	-86%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	95%
✓ Valid TEDS Data		100%	89%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	18%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	20%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Not Arrested		11	73%	75%	75%	-2%	
● Abstinence/Reduced Drug Use		6	40%	55%	40%	-15%	▼
● Self Help		5	33%	60%	23%	-27%	▼
● Stable Living Situation		9	60%	95%	65%	-35%	▼
● Employed		2	13%	50%	23%	-37%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on Active Naltrexone Programs

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SOR E-MAT
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	101	-34%	▼
Admits	13	9	44%	▲
Discharges	10	62	-84%	▼
Service Hours	185	98	88%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		92%	94%
✓ Valid TEDS Data		100%	93%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	23%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		4	40%	50%	34%	-10%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Not Arrested		47	69%	75%	49%	-6%	
● Abstinence/Reduced Drug Use		31	46%	55%	33%	-9%	
● Employed		18	26%	50%	19%	-24%	▼
● Stable Living Situation		44	65%	95%	46%	-30%	▼
● Self Help		16	24%	60%	10%	-36%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		36	62%	90%	34%	-28%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢		▢	67%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
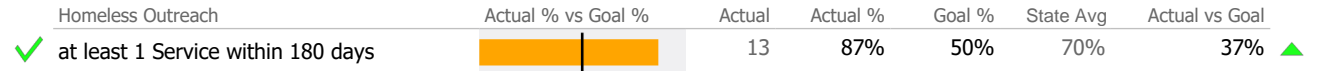
▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on Active Buprenorphine Maintenance Programs

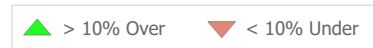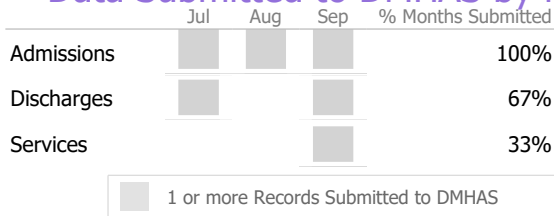Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	48	25%	▲
Admits	15	7	114%	▲
Discharges	7	14	-50%	▼
Service Hours	251	203	23%	▲

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		13	87%	50%	70%	37%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢		▢	67%
Services			▢	33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▬ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on Active Outreach & Engagement Programs

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