

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	35	46	-24% ▼
	Admits	2	6	-67% ▼
	Discharges	7	8	-13% ▼
	Service Hours	130	192	-32% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	35	100.0%

### Consumer Satisfaction Survey

(Based on 51 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Respect		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		96%	80%	88%
✓ Participation in Treatment		94%	80%	92%
● Outcome		72%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | 
 Goal % | 
 0-80% | 
 80-100% | 
 Goal Met | 
 Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	4	11%	10%
26-34	10	29%	21%
35-44	11	31%	23%
45-54	4	11%	19%
55-64	3	9%	20%
65+	3	9%	8%

Gender	#	%	State Avg
Female	20	59%	42% ▲
Male	14	41%	58% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	33	94%	69% ▲
Hispanic-Other	1	3%	8%
Unknown	1	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			11% ▼

Race	#	%	State Avg
White/Caucasian	33	94%	62% ▲
Other	2	6%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			17% ▼
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients | 
 State Avg | 
 > 10% Over State Avg | 
 > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

# Substance Abuse Outpt. 947200

Stafford Family Services

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

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## Program Activity

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## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	89%
Valid TEDS Data	95%	81%
<hr/>		
On-Time Periodic	Actual	State Avg
6 Month Updates	25%	14%
<hr/>		
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	14%	50%	42%	-36% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		23	66%	75%	57%	-9%
Employed		13	37%	50%	25%	-13% ▼
Stable Living Situation		24	69%	95%	56%	-26% ▼
Abstinence/Reduced Drug Use		10	29%	55%	27%	-26% ▼
Self Help		7	20%	60%	12%	-40% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		25	89%	90%	43%	-1%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	50%	75%	66%	-25% ▼

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%
Services				33%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.