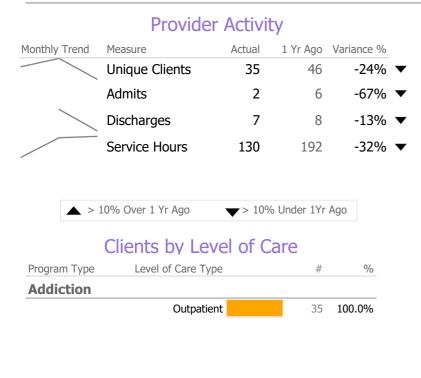
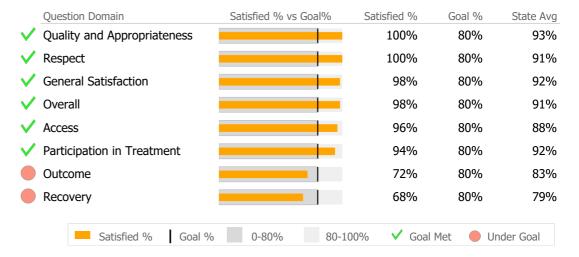
## **Stafford Family Services** Stafford, CT

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)



## Consumer Satisfaction Survey (Based on 51 FY22 Surveys)



## **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	4	11%	10%	Female	20	59%	<b>▲</b> 42%
26-34	10	29%	21%	Male 🗾 📔	14	41%	▼ 58%
35-44	11	31%	23%	Transgender			0%
45-54 <mark>-</mark>	4	11%	19%				
55-64	3	9%	<b>▼</b> 20%				
65+	3	9%	8%	Race	#	%	State Avg
				White/Caucasian	33	94%	<b>▲</b> 62%
Ethnicity	#	%	State Avg	Other <mark> </mark>	2	6%	12%
Non-Hispanic	33	94%	▲ 69%	Am. Indian/Native Alaskan			1%
Hispanic-Other	1	3%	8%	Asian			1%
Unknown	1	3%	12%	Black/African American			▼ 17%
•	-	0.10	0%	Multiple Races			1%
Hispanic-Cuban				Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican			1%	Unknown			6%
Hisp-Puerto Rican			<b>▼</b> 11%	1			
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder S	tate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	46	-24% 🔻	
Admits	2	6	-67% 🔻	
Discharges	7	8	-13% 🔻	
Service Hours	130	192	-32% 🔻	

## Data Submission Quality

Data Entry		Actual S	State Avg
🗸 Valid NOMS Data		96%	89%
Valid TEDS Data		95%	81%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates	•	25%	14%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	99%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		1	14%	50%	42%	-36%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		23	66%	75%	57%	-9%	
Employed		13	37%	50%	25%	-13%	
Stable Living Situation		24	69%	95%	56%	-26%	
Abstinence/Reduced Drug Use		10	29%	55%	27%	-26%	
Self Help		7	20%	60%	12%	-40%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		25	89%	90%	43%	-1%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		1	50%	75%	66%	-25%	•



		> 10% Ov	er 🔻	<b>*</b> < 10%	Under	
Ac	tual	Goal	V Goa	l Met	Belo	w Goal
* C	toto Av	a bacad a	n Activo C	Standard	Outpationt	Brograms

State Avg based on Active Standard Outpatient Programs

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**Discharge Outcomes**