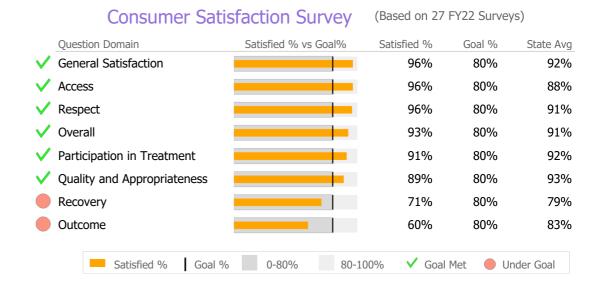**St. Vincent DePaul Place Middletown Inc.**
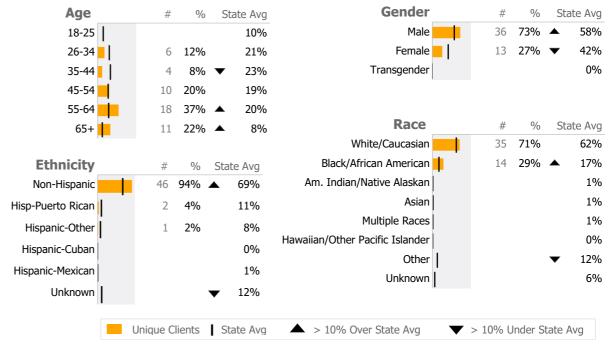Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - September 2022   (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	49	48	2%
	Admits	2	2	0%
	Discharges	3		
	Service Hours	619	682	-9%

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		49	100.0%

Consumer Satisfaction Survey   (Based on 27 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		96%	80%	92%
✓	Access		96%	80%	88%
✓	Respect		96%	80%	91%
✓	Overall		93%	80%	91%
✓	Participation in Treatment		91%	80%	92%
✓	Quality and Appropriateness		89%	80%	93%
●	Recovery		71%	80%	79%
●	Outcome		60%	80%	83%

Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

		#	%	State Avg
18-25				10%
26-34		6	12%	21%
35-44		4	8% ▼	23%
45-54		10	20%	19%
55-64		18	37% ▲	20%
65+		11	22% ▲	8%

Gender

		#	%	State Avg
Male		36	73% ▲	58%
Female		13	27% ▼	42%
Transgender				0%

Ethnicity

		#	%	State Avg
Non-Hispanic		46	94% ▲	69%
Hisp-Puerto Rican		2	4%	11%
Hispanic-Other		1	2%	8%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Unknown			▼	12%

Race

		#	%	State Avg
White/Caucasian		35	71%	62%
Black/African American		14	29% ▲	17%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	12%
Unknown				6%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Liberty Commons 314290
St. Vincent DePaul Place Middletown Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	21	0%
Admits	-	2	-100% ▼
Discharges	2	-	
Service Hours	261	257	1%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Stable Living Situation		21	100%	85%	95%	15% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		21	100%	90%	89%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	99%	99%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	84%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges			▢	33%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

St. Vincent DePaul Middletown
St. Vincent DePaul Place Middletown Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	27	4%
Admits	2	-	
Discharges	1	-	
Service Hours	358	424	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		26	93%	85%	88%	8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		28	100%	90%	91%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		96%	84%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪			33%
Discharges			▪	33%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.