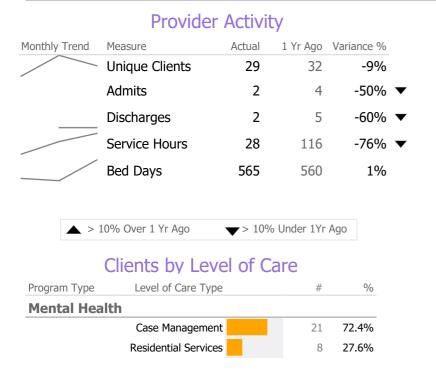
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			10%	Male 🗾	24	83%	▲ 58%
26-34	5	17%	21%	Female <mark>–</mark>	5	17%	▼ 42%
35-44	5	17%	23%	Transgender			0%
45-54	5	17%	19%				
55-64	12	41%	▲ 20%				
65+	2	7%	8%	Race	#	%	State Avg
				White/Caucasian	13	45%	▼ 62%
Ethnicity	#	%	State Avg	Black/African American	12	41%	▲ 17%
Non-Hispanic	19	66%	69%	Multiple Races	4	14%	▲ 1%
Hispanic-Other	10	34%	▲ 8%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	Asian			1%
Hispanic-Mexican			1%	Hawaiian/Other Pacific Islander			0%
				Other			▼ 12%
Hisp-Puerto Rican			▼ 11%	Unknown			6%
Unknown			▼ 12%				
— (Jnique C	lients	State Avg	▲ > 10% Over State Avg	í > 10% l	Jnder S	tate Avg

Survey Data Not Available

ODFC 0285

Pacific House (formerly Shelter for the Homeless) Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	23	-17%	▼
Admits	-	1	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	17	57	-71%	▼

Recovery

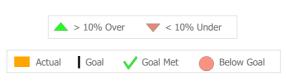
\checkmark	Clients Receiving Services		19	100%	90%	91%	10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
	Stable Living Situation		12	63%	85%	88%	-22%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality



Data	Submitted Jul Aug	Sep % Months Submitted	onth
Admissions		0%	
Discharges		0%	
Services		33%	

1 or more Records Submitted to DMHAS



* State Avg based on Active Supportive Housing - Scattered Site Programs

ODFC 0324

Pacific House (formerly Shelter for the Homeless)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	-	-	
Discharges	-	-	
Service Hours	2	-	

Recovery

'							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		2	100%	85%	88%	15%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		2	100%	90%	91%	10%	
	Stable Living Situation Service Utilization	Stable Living Situation Service Utilization Actual % vs Goal %	Stable Living Situation 2 Service Utilization Actual % vs Goal %	Stable Living Situation 2 100% Service Utilization Actual % vs Goal % Actual %	Stable Living Situation 2 100% 85% Service Utilization Actual % vs Goal % Actual % Actual % Goal %	Stable Living Situation 2 100% 85% 88% Service Utilization Actual % vs Goal % Actual % Goal % State Avg	Stable Living Situation 2 100% 85% 88% 15% Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal

Data Submission Quality

Data Entry Valid NOMS Data	Actual State Avg
On-Time Periodic	Actual State Avg
6 Month Updates	0% 84%

Data	Submitted to DMHAS by Month
Admissions	0%
Discharges	0%
Services	33%
	1 or more Records Submitted to DMHAS

	> 10% 0	ver 💙 < 109	% Under	
Actual	Goal	V Goal Met	Belov	w Goal

* State Avg based on Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Pacific House (formerly Shelter for the Homeless) Mental Health - Residential Services - Transitional

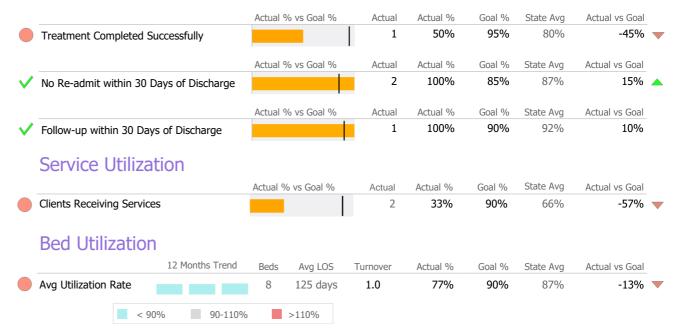
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	▼
Admits	2	3	-33%	▼
Discharges	2	3	-33%	▼
Service Hours	10	59	-83%	▼
Bed Days	565	560	1%	

Data Submission Quality

Data Entry	Act	ual Si	tate Avg
Valid NOMS Data		95%	97%
On-Time Periodic		Actual	State Avg
6 Month Updates		100%	89%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	95%

Discharge Outcomes







		> 10% Ove	r	V < 10%	Unde	er
Ac	tual	Goal	~	Goal Met		Below Goal

* State Avg based on Active Transitional Programs