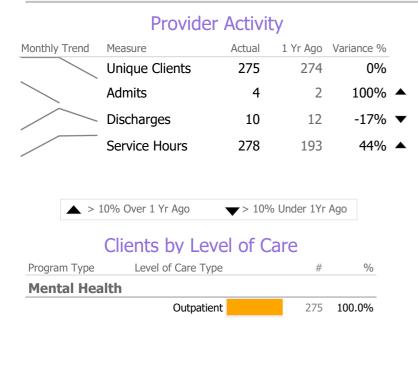**New Milford Hospital**
New Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - September 2022   (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	275	274	0%	
	Admits	4	2	100%	▲
	Discharges	10	12	-17%	▼
	Service Hours	278	193	44%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		275	100.0%

Consumer Satisfaction Survey   (Based on 1 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Outcome		100%	80%	83%
✓	Recovery		100%	80%	79%

Legend: ▮ Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	14	5%	10%
26-34	46	17%	21%
35-44	46	17%	23%
45-54	54	20%	19%
55-64	70	25%	20%
65+	45	16%	8%

Gender

		#	%		State Avg
Female		177	64%	▲	42%
Male		98	36%	▼	58%
Transgender					0%

Ethnicity

		#	%		State Avg
Non-Hispanic		257	93%	▲	69%
Hispanic-Other		6	2%		8%
Hisp-Puerto Rican		6	2%		11%
Hispanic-Mexican		3	1%		1%
Unknown		3	1%	▼	12%
Hispanic-Cuban					0%

Race

		#	%		State Avg
White/Caucasian		266	97%	▲	62%
Black/African American		5	2%	▼	17%
Other		3	1%	▼	12%
Multiple Races		1	0%		1%
Am. Indian/Native Alaskan					1%
Asian					1%
Hawaiian/Other Pacific Islander					0%
Unknown					6%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

23 Poplar St. OP Clin 515-210
New Milford Hospital
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	275	274	0%	
Admits	4	2	100%	▲
Discharges	10	12	-17%	▼
Service Hours	278	193	44%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	90%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	52%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		2	20%	50%	42%	-30%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		260	95%	60%	57%	35%	▲
✓	Employed		133	48%	30%	23%	18%	▲
✓	Stable Living Situation		261	95%	95%	71%	0%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		144	54%	90%	74%	-36%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		3	75%	75%	79%	0%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual │ Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.