

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,455	1,362	7%
	Admits	252	261	-3%
	Discharges	188	244	-23% ▼
	Service Hours	2,905	1,138	155% ▲
	Bed Days	6,126	5,179	18% ▲
	S.Rehab/PHP/IOP	191	1,099	-83% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 301 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		87%	80%	92%
✓ General Satisfaction		84%	80%	92%
✓ Respect		84%	80%	91%
✓ Quality and Appropriateness		82%	80%	93%
✓ Overall		82%	80%	91%
✓ Outcome		81%	80%	83%
✓ Recovery		81%	80%	79%
● Access		75%	80%	88%

■ Satisfied % | ■ Goal % | ■ 0-80% | ■ 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,098	66.7%
	Outpatient	282	17.1%
	Residential Services	140	8.5%
	Recovery Support	96	5.8%
	IOP	29	1.8%

Client Demographics

Age	#	%	State Avg
18-25	50	3%	10%
26-34	233	16%	21%
35-44	390	27%	23%
45-54	318	22%	19%
55-64	334	23%	20%
65+	113	8%	8%

Gender	#	%	State Avg
Male	998	69%	▲ 58%
Female	455	31%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Unknown	588	40%	▲ 12%
Non-Hispanic	521	36%	▼ 69%
Hispanic-Other	254	17%	8%
Hisp-Puerto Rican	87	6%	11%
Hispanic-Mexican	4	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	832	57%	62%
Unknown	414	28%	▲ 6%
Black/African American	195	13%	17%
Am. Indian/Native Alaskan	6	0%	1%
Asian	5	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Multiple Races			1%
Other			▼ 12%

■ Unique Clients | ■ State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	29	-17% ▼
Admits	14	20	-30% ▼
Discharges	6	16	-63% ▼
Service Hours	63	13	
Social Rehab/PHP/IOP Days	156	1,057	-85% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	86%
Valid TEDS Data	95%	89%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid Axis I Diagnosis	92%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	17%	50%	34%	-33% ▼
Follow-up within 30 Days of Discharge		0	0%	90%	73%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		22	85%	75%	54%	10%
Stable Living Situation		23	88%	95%	78%	-7%
Abstinence/Reduced Drug Use		7	27%	55%	48%	-28% ▼
Self Help		7	27%	60%	23%	-33% ▼
Employed		3	12%	50%	26%	-38% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		19	95%	90%	72%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	742	799	-7%
Admits	44	82	-46% ▼
Discharges	46	86	-47% ▼
Service Hours	1,318	687	92% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	98%
Valid TEDS Data	90%	99%
On-Time Periodic		
6 Month Updates	57%	78%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	26%	50%	56%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		628	84%	75%	92%	9%
Abstinence/Reduced Drug Use		365	49%	50%	64%	-1%
Employed		239	32%	40%	42%	-8%
Stable Living Situation		543	73%	90%	88%	-17% ▼
Self Help		85	11%	60%	51%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		596	85%	90%	82%	-5%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		551	74%	50%	71%	24% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	56	29% ▲
Admits	11	27	-59% ▼
Discharges	2	17	-88% ▼
Service Hours	114	62	83% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	89%
Valid TEDS Data	88%	81%
On-Time Periodic		
6 Month Updates	15%	14%
Diagnosis		
Valid Axis I Diagnosis	94%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	42%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		62	86%	75%	57%	11% ▲
Employed		31	43%	50%	25%	-7%
Abstinence/Reduced Drug Use		33	46%	55%	27%	-9%
Stable Living Situation		54	75%	95%	56%	-20% ▼
Self Help		8	11%	60%	12%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		45	64%	90%	43%	-26% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	73%	75%	66%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	10	40% ▲
Admits	6	4	50% ▲
Discharges	10	6	67% ▲
Bed Days	567	555	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	75%	88%
Valid TEDS Data	81%	92%
On-Time Periodic		
6 Month Updates	N/A	10%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	70%	63%	-70% ▼
No Re-admit within 30 Days of Discharge		10	100%	85%	93%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	72%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		2	13%	70%	61%	-57% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	78 days	0.7	62%	90%	106%	-28% ▼		

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	17	18% ▲
Admits	4	3	33% ▲
Discharges	-	5	-100% ▼
Service Hours	16	14	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	89%
Valid TEDS Data	44%	81%
On-Time Periodic		
6 Month Updates	0%	14%
Diagnosis		
Valid Axis I Diagnosis	95%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		11	55%	75%	57%	-20% ▼
Abstinence/Reduced Drug Use		7	35%	55%	27%	-20% ▼
Stable Living Situation		14	70%	95%	56%	-25% ▼
Employed		1	5%	50%	25%	-45% ▼
Self Help		0	0%	60%	12%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	50%	90%	43%	-40% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	25%	75%	66%	-50% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on Active Standard Outpatient Programs

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	190	92	107% ▲
Admits	72	30	140% ▲
Discharges	29	25	16% ▲
Service Hours	505	61	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	89%
Valid TEDS Data	86%	81%
On-Time Periodic		
6 Month Updates	5%	14%
Diagnosis		
Valid Axis I Diagnosis	95%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	42%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		86	44%	50%	25%	-6%
Not Arrested		124	64%	75%	57%	-11% ▼
Stable Living Situation		132	68%	95%	56%	-27% ▼
Abstinence/Reduced Drug Use		47	24%	55%	27%	-31% ▼
Self Help		15	8%	60%	12%	-52% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		91	55%	90%	43%	-35% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		49	70%	75%	66%	-5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	33	33% ▲
Admits	24	18	33% ▲
Discharges	20	16	25% ▲
Bed Days	2,067	1,584	30% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	88%
Valid TEDS Data	95%	92%
On-Time Periodic		
6 Month Updates	N/A	10%
Diagnosis		
Valid Axis I Diagnosis	98%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	5%	70%	63%	-65% ▼
No Re-admit within 30 Days of Discharge		19	95%	85%	93%	10%
Follow-up within 30 Days of Discharge		1	100%	90%	72%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		35	78%	70%	61%	8%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				22	74 days	0.5	102%	90%	106%	12% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	64	28% ▲
Admits	50	37	35% ▲
Discharges	39	35	11% ▲
Bed Days	3,492	3,040	15% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	88%
Valid TEDS Data	94%	92%
On-Time Periodic		
6 Month Updates	0%	10%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	3%	70%	63%	-67% ▼
No Re-admit within 30 Days of Discharge		37	95%	85%	93%	10%
Follow-up within 30 Days of Discharge		1	100%	90%	72%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		14	17%	70%	61%	-53% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				31	83 days	0.4	122%	90%	106%	32% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	1	400% ▲
Admits	5	1	400% ▲
Discharges	-	-	
Social Rehab/PHP/IOP Days	35	42	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	86%
Valid TEDS Data	80%	89%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	34%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	40%	50%	26%	-10%
Stable Living Situation		4	80%	95%	78%	-15% ▼
Abstinence/Reduced Drug Use		2	40%	55%	48%	-15% ▼
Not Arrested		3	60%	75%	54%	-15% ▼
Self Help		1	20%	60%	23%	-40% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	363	352	3%
Admits	22	39	-44% ▼
Discharges	35	36	-3%
Service Hours	889	303	194% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	98%
Valid TEDS Data	90%	99%
On-Time Periodic		
6 Month Updates	47%	78%
Diagnosis		
Valid Axis I Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	26%	50%	56%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		338	93%	75%	92%	18% ▲
✓ Abstinence/Reduced Drug Use		218	60%	50%	64%	10%
✓ Employed		147	40%	40%	42%	0%
● Stable Living Situation		280	77%	90%	88%	-13% ▼
● Self Help		37	10%	60%	51%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		291	88%	90%	82%	-2%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		243	67%	50%	71%	17% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	98	-2%
Admits	-	-	
Discharges	1	2	-50% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	■			33%
Services				0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under




■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Peer Based Mentoring Programs


Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

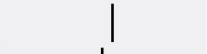
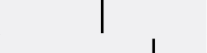
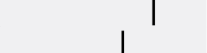
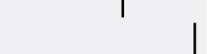

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 94%
Valid TEDS Data		N/A 93%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 23%

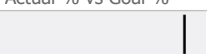
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	34%	N/A

Recovery


National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	33%	-55% ▼
Employed		N/A	N/A	50%	19%	-50% ▼
Not Arrested		N/A	N/A	75%	49%	-75% ▼
Self Help		N/A	N/A	60%	10%	-60% ▼
Stable Living Situation		N/A	N/A	95%	46%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	34%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal



* State Avg based on Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.


Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

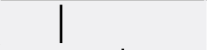
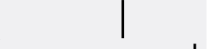
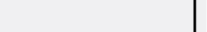
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	90%
On-Time Periodic		
6 Month Updates	 N/A	52%


Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	23%	-30% ▼
Social Support		N/A	N/A	60%	57%	-60% ▼
Stable Living Situation		N/A	N/A	95%	71%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	74%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.