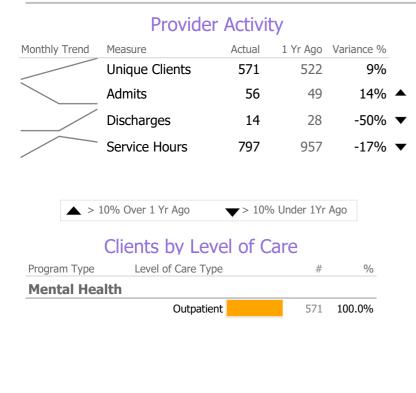
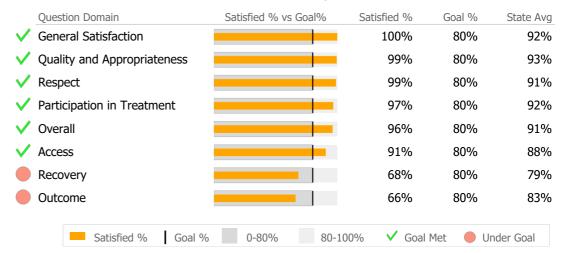
### Hartford Behavioral Health Hartford, CT

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)



#### Consumer Satisfaction Survey (Based on 180 FY22 Surveys)



#### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	55	10%	10%	Female	365	64%	<b>▲</b> 42%
26-34	64	11%	21%	Male 📒 📔	206	36%	▼ 58%
35-44	97	17%	23%	Transgender			0%
45-54	135	24%	19%				
55-64	143	25%	20%				
65+	77	13%	8%	Race	#	%	State Avg
				Other 📙	225	39%	<b>▲</b> 12%
Ethnicity	#	%	State Avg	White/Caucasian 📒 📔	195	34%	▼ 62%
Hisp-Puerto Rican	353	62%	<b>▲</b> 11%	Black/African American	116	20%	17%
Non-Hispanic	159	28%	▼ 69%	Multiple Races	15	3%	1%
Hispanic-Other	43	8%	8%	Unknown	13	2%	6%
Unknown	13	2%	12%	Hawaiian/Other Pacific Islander	4	1%	0%
				Asian	2	0%	1%
Hispanic-Mexican	2	0%	1%	Am. Indian/Native Alaskan	1	0%	1%
Hispanic-Cuban	1	0%	0%				
	Unique (	Clients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	ate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Mental Health Outpatient608210

Hartford Behavioral Health Mental Health - Outpatient - Standard Outpatient

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	571	522	9%	
Admits	56	49	14%	
Discharges	14	28	-50%	▼
Service Hours	797	957	-17%	▼

## Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	92%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	38%	52%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		2	14%	50%	42%	-36%	
	2							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Social Support		357	63%	60%	57%	3%	
	Employed	<b>–</b> 1	78	14%	30%	23%	-16%	-
	Stable Living Situation		440	77%	95%	71%	-18%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		323	58%	90%	74%	-32%	-
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		30	54%	75%	79%	-21%	

# Data Submitted to DMHAS by Month



	>	10% Ove	r	▼ < 10%	Under		
Actu	al	Goal	$\checkmark$	Goal Met	E	Below G	oal
* Sta	te Avg	based on	Acti	ve Standard	Outpat	ient Pro	grams

#### Variances in data may be indicative of operational adjustments related to the pandemic.

Discharge Outcomes