

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	571	522	9%
	Admits	56	49	14% ▲
	Discharges	14	28	-50% ▼
	Service Hours	797	957	-17% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	571	100.0%

Consumer Satisfaction Survey

(Based on 180 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Quality and Appropriateness		99%	80%	93%
✓ Respect		99%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		96%	80%	91%
✓ Access		91%	80%	88%
● Recovery		68%	80%	79%
● Outcome		66%	80%	83%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	55	10%	10%
26-34	64	11%	21%
35-44	97	17%	23%
45-54	135	24%	19%
55-64	143	25%	20%
65+	77	13%	8%

Gender	#	%	State Avg
Female	365	64%	▲ 42%
Male	206	36%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	353	62%	▲ 11%
Non-Hispanic	159	28%	▼ 69%
Hispanic-Other	43	8%	8%
Unknown	13	2%	12%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
Other	225	39%	▲ 12%
White/Caucasian	195	34%	▼ 62%
Black/African American	116	20%	17%
Multiple Races	15	3%	1%
Unknown	13	2%	6%
Hawaiian/Other Pacific Islander	4	1%	0%
Asian	2	0%	1%
Am. Indian/Native Alaskan	1	0%	1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	90%
On-Time Periodic		
6 Month Updates	38%	52%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	14%	50%	42%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		357	63%	60%	57%	3%
Employed		78	14%	30%	23%	-16% ▼
Stable Living Situation		440	77%	95%	71%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		323	58%	90%	74%	-32% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		30	54%	75%	79%	-21% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Standard Outpatient Programs

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