

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	126	128	-2%
	Admits	6	4	50% ▲
	Discharges	4	7	-43% ▼
	Service Hours	1,078	1,096	-2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	126	100.0%

Consumer Satisfaction Survey

(Based on 98 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Access		93%	80%	88%
✓ Respect		92%	80%	91%
✓ Overall		91%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Quality and Appropriateness		86%	80%	93%
✓ Outcome		86%	80%	83%
● Recovery		72%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	4%	10%
26-34	24	19%	21%
35-44	26	21%	23%
45-54	22	17%	19%
55-64	36	29%	20%
65+	13	10%	8%

Gender	#	%	State Avg
Male	71	56%	58%
Female	55	44%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	114	90%	▲ 69%
Hispanic-Other	9	7%	8%
Hisp-Puerto Rican	2	2%	11%
Unknown	1	1%	▼ 12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	88	70%	62%
Black/African American	30	24%	17%
Other	5	4%	12%
Asian	2	2%	1%
Unknown	1	1%	6%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Melissa's Project - Region 2 - 524301

Guardian Ad Litem

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	52	-2%
Admits	2	3	-33% ▼
Discharges	2	4	-50% ▼
Service Hours	388	360	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	53%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		47	92%	60%	72%	32% ▲
✓ Stable Living Situation		51	100%	80%	77%	20% ▲
● Employed		2	4%	20%	20%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	100%	90%	75%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	76	-1%
Admits	4	1	300% ▲
Discharges	2	3	-33% ▼
Service Hours	690	736	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	53%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		72	96%	60%	72%	36% ▲
✓ Stable Living Situation		74	99%	80%	77%	19% ▲
● Employed		2	3%	20%	20%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		74	100%	90%	75%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.