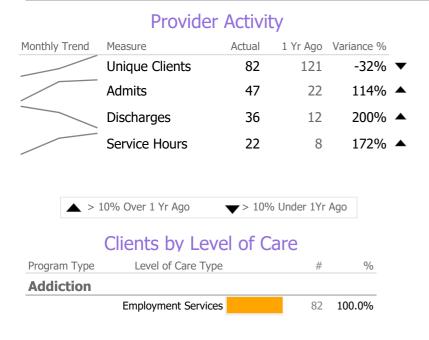
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)



#### **Consumer Satisfaction Survey** (Based on 6 FY22 Surveys)



### **Client Demographics**

Age		#	%	State Avg	Gender		#	%	State Avg
18-25 📘		12	15%	10%	Male		59	72%	<b>▲</b> 58%
26-34		22	27%	21%	Female		23	28%	<b>▼</b> 42%
35-44		26	32%	23%	Transgender				0%
45-54		15	18%	19%					
55-64		4	5%	<b>▼</b> 20%					
65+		3	4%	8%	Race		#	%	State Avg
					Other 📘		80	98%	<b>▲</b> 12%
Ethnicity		#	%	State Avg	Unknown		2	2%	6%
Hisp-Puerto Rican		41	50%	<b>▲</b> 11%	Am. Indian/Native Alaskan				1%
Hispanic-Other		25	30%	▲ 8%	Asian				1%
Non-Hispanic	1	11	13%	▼ 69%	Black/African American				<b>▼</b> 17%
Unknown	1	3	4%	12%	Multiple Races				1%
					Hawaiian/Other Pacific Islander				0%
Hispanic-Mexican		2	2%	1%	White/Caucasian	1			▼ 62%
Hispanic-Cuban				0%					
	U	nique Cl	lients	State Avg	▲ > 10% Over State Avg	▼	> 10% U	nder St	ate Avg
	U	nique Cl	lients	State Avg	> 10% Over State Avg	▼	> 10% U	nder St	ate Avg

#### CoOp Ctr Projecto Nueva 441480

Council of Churches Greater Bridgeport Addiction - Employment Services - Employment Services

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

### Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	121	-32%	•
Admits	47	22	114%	
Discharges	36	12	200%	
Service Hours	22	8	172%	

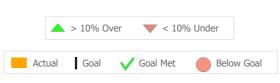
# Recovery

Nat	tional Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Err	nployed		2	2%	35%	31%	-33%	
S	ervice Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V Clie	ients Receiving Services		44	94%	90%	74%	4%	

### Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	90%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	63%

Data S	Subm	itted Aug	to <sub>Sep</sub>	DMHAS by Month % Months Submitted
Admissions				100%
Discharges				100%
Services				100%
	1 or mo	re Record	ls Sub	mitted to DMHAS



\* State Avg based on Active Employment Services Programs