▲ > 10% Over State Avg

▼ > 10% Under State Avg

Provider Activity Consumer Satisfaction Survey (Based on 160 FY22 Surveys) Monthly Trend Actual 1 Yr Ago Variance % Measure **Ouestion Domain** Satisfied % vs Goal% Satisfied % Goal % State Ava **Unique Clients** 863 962 -10% Participation in Treatment 97% 80% 92% 230 370 -38% ▼ Admits **Quality and Appropriateness** 94% 80% 93% Respect Discharges 93% 80% 91% -54% ▼ 186 405 Overall 93% 80% 91% Service Hours 62% 🔺 178 110 Outcome 83% 90% 80% **Bed Days** 19,798 9,898 100% General Satisfaction 86% 80% 92% Recovery 84% 80% 79% ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Access 81% 80% 88% Clients by Level of Care 80-100% ✓ Goal Met Satisfied % Goal % 0-80% Under Goal Program Type Level of Care Type % **Client Demographics** Forensic SA Forensics Community-based 639 73.9% Gender Age # % State Avg State Ava Addiction 20% Male 667 77% 58% 18-25 172 10% Residential Services 121 14.0% Female | 196 23% 42% 26-34 233 27% 21% Outpatient 105 12.1% Transgender 0% 35-44 212 25% 23% 45-54 122 14% 19% 55-64 91 11% 20% **Race** % State Avg 65+ 23 3% 8% White/Caucasian 632 73% 🔺 62% **Ethnicity** Black/African American 182 21% 17% State Avg # % Other 32 4% 12% Non-Hispanic 566 66% 69% Asian 14 2% 1% Hispanic-Other 268 31% 🔺 8% Unknown 0% 6% Hisp-Puerto Rican 2% 19 11% Am. Indian/Native Alaskan 1% Unknown 1% 12% Multiple Races 1% Hispanic-Mexican 3 0% 1% Hawaiian/Other Pacific Islander 0% Hispanic-Cuban 0%

Unique Clients State Avg

CTR - Bettor Choice

Connecticut Renaissance Inc.

Addiction - Outpatient - Gambling Outpatient

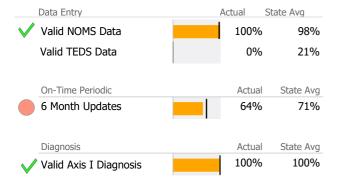
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

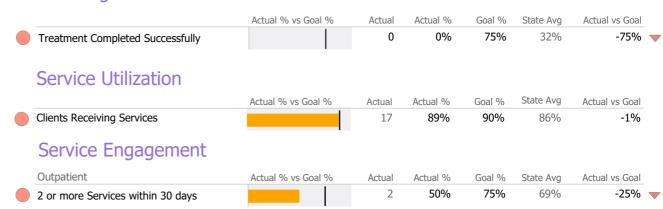
Program Activity

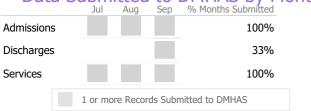
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	15	33%	•
Admits	4	4	0%	
Discharges	1	4	-75%	•
Service Hours	74	66	11%	•

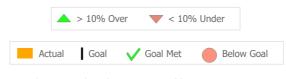
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on Active Gambling Outpatient Programs

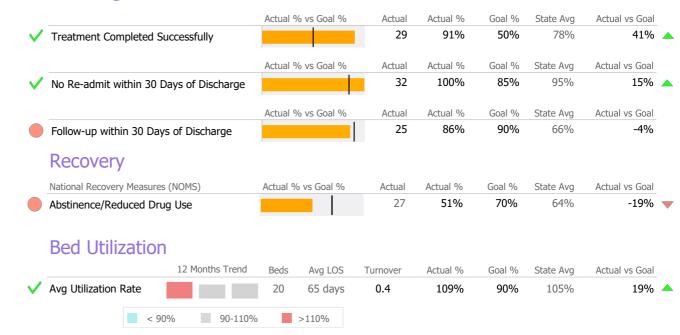
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	54	-4%	
Admits	33	41	-20%	•
Discharges	32	38	-16%	•
Bed Days	2,006	1,330	51%	•

Data Submission Quality

Actual	State Avg
99%	97%
100%	99%
Actua	State Avg
0%	25%
Actua	State Avg
100%	98%
	Actual 99% 100% Actual 0% Actual 100%

Discharge Outcomes





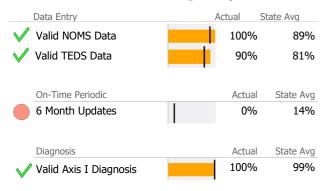


^{*} State Avg based on Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	86	66	30%	•
Admits	20	2	900%	•
Discharges	-	4	-100%	•
Service Hours	105	43	141%	•

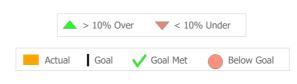
Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		18	21%	50%	25%	-29%	
Abstinence/Reduced Drug Use	<u> </u>	14	16%	55%	27%	-39%	
Not Arrested	·	18	21%	75%	57%	-54%	
Self Help		4	5%	60%	12%	-55%	
Stable Living Situation		27	31%	95%	56%	-64%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		29	34%	90%	43%	-56%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		13	65%	75%	66%	-10%	

	. J	Jul	Aug	Sep	% Months Submitted
Admissions					100%
Discharges					0%
Services					100%
		1 or mo	ore Record	ds Sub	omitted to DMHAS

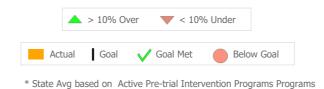


^{*} State Avg based on Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	639	768	-17%	•
Admits	151	283	-47%	•
Discharges	131	327	-60%	•

Data	Jul	Aug	Sep	% Months Submitted	TOTTETT
Admissions				100%	
Discharges				100%	
	1 or mor	e Record	ls Sub	omitted to DMHAS	



Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

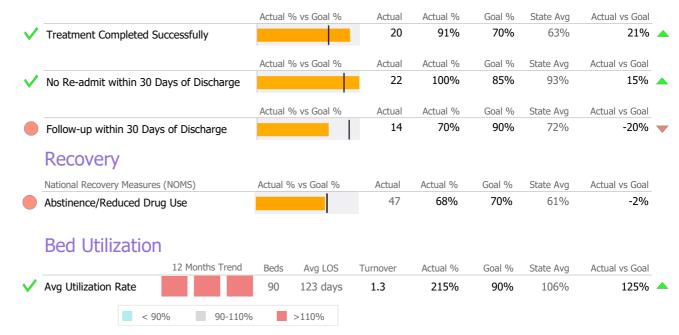
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	62	11%	•
Admits	22	40	-45%	•
Discharges	22	32	-31%	•
Bed Days	17,792	8,568	108%	•

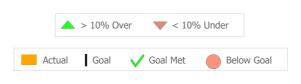
Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	88%
✓ Valid TEDS Data		100%	92%
	•		
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	10%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes







^{*} State Avg based on Active Intermediate/Long Term Res.Tx 3.5 Programs