

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	427	448	-5%
	Admits	28	18	56% ▲
	Discharges	7	44	-84% ▼
	Service Hours	604	744	-19% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	427	100.0%

Client Demographics

Age	#	%	State Avg
18-25	27	6%	10%
26-34	44	10%	21%
35-44	70	16%	23%
45-54	75	18%	19%
55-64	94	22%	20%
65+	115	27%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	387	91%	69% ▲
Hispanic-Other	29	7%	8%
Unknown	11	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			11% ▼

Gender	#	%	State Avg
Female	237	56%	42% ▲
Male	189	44%	58% ▼
Transgender			0%

Race	#	%	State Avg
White/Caucasian	355	83%	62% ▲
Black/African American	33	8%	17%
Other	26	6%	12%
Unknown	10	2%	6%
Am. Indian/Native Alaskan	2	0%	1%
Asian	1	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

326 Washington St. OP 401-210

Backus Hospital

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	29%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	52%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	14%	50%	42%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		11	3%	30%	23%	-27% ▼
Social Support		17	4%	60%	57%	-56% ▼
Stable Living Situation		4	1%	95%	71%	-94% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		245	58%	90%	74%	-32% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	57%	75%	79%	-18% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.