Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - September 2022   (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	783	827	-5%	
	Admits	206	223	-8%	
	Discharges	252	236	7%	
	Service Hours	4,891	4,252	15%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		783	100.0%

Consumer Satisfaction Survey   (Based on 136 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Overall		99%	80%	91%
✓	Quality and Appropriateness		99%	80%	93%
✓	General Satisfaction		99%	80%	92%
✓	Access		99%	80%	88%
✓	Participation in Treatment		97%	80%	92%
✓	Respect		96%	80%	91%
✓	Outcome		94%	80%	83%
✓	Recovery		93%	80%	79%

Legend: ▮ Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		28	4%		10%
26-34		203	26%		21%
35-44		296	38%	▲	23%
45-54		147	19%		19%
55-64		106	14%		20%
65+		3	0%		8%

Gender

Gender		#	%	State Avg
Female		395	50%	42%
Male		388	50%	58%
Transgender				0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		514	66%		69%
Unknown		223	28%	▲	12%
Hisp-Puerto Rican		40	5%		11%
Hispanic-Other		6	1%		8%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%	State Avg
White/Caucasian		418	53%	62%
Unknown		125	16%	6%
Other		124	16%	12%
Black/African American		105	13%	17%
Am. Indian/Native Alaskan		6	1%	1%
Asian		4	1%	1%
Hawaiian/Other Pacific Islander		1	0%	0%
Multiple Races				1%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	261	259	1%	
Admits	60	59	2%	
Discharges	58	40	45%	▲
Service Hours	1,323	1,180	12%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		90%	95%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		66%	42%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		44	76%	50%	73%	26%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		98	37%	20%	23%	17%	▲
✓	Self Help		185	70%	60%	45%	10%	
●	Stable Living Situation		209	79%	80%	72%	-1%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		161	78%	90%	67%	-12%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on Active Standard Case Management Programs

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GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022   (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	344	379	-9%	
Admits	91	112	-19%	▼
Discharges	115	120	-4%	
Service Hours	3,281	2,861	15%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		87%	87%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		78%	78%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		303	87%	50%	87%	37%	▲
✓ Self Help		241	69%	60%	70%	9%	
✓ Employed		101	29%	20%	29%	9%	
● Stable Living Situation		264	76%	80%	76%	-4%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		211	89%	90%	89%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
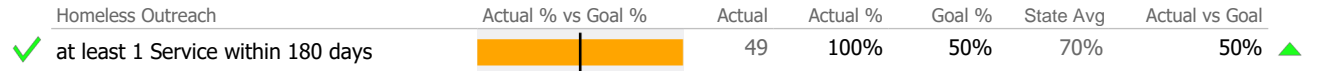
Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on Active Intensive Case Management Programs

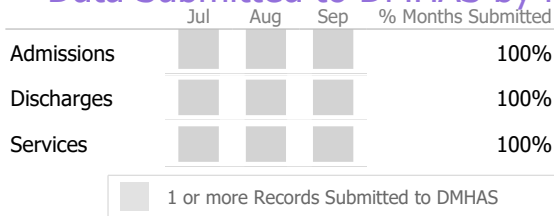Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
Advanced Behavioral Health
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	85	29%	▲
Admits	51	35	46%	▲
Discharges	41	42	-2%	
Service Hours	287	211	36%	▲

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		49	100%	50%	70%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	121	-36%	▼
Admits	4	17	-76%	▼
Discharges	38	34	12%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		34	89%	50%	73%	39%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		9	12%	20%	23%	-8%	
●	Self Help		37	47%	60%	45%	-13%	▼
●	Stable Living Situation		47	60%	80%	72%	-20%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		95%	95%

	On-Time Periodic		Actual	State Avg
●	6 Month Updates		6%	42%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.