

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	303	315	-4%
	Admits	43	72	-40%
	Discharges	67	56	20%
	Service Hours	2,279	2,655	-14%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Outpatient		303	100.0%

Consumer Satisfaction Survey

(Based on 110 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Recovery		97%	80%	79%
✓ Outcome		93%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	30	10%	10%
26-34	42	14%	22%
35-44	50	17%	23%
45-54	54	18%	18%
55-64	61	20%	18%
65+	66	22%	8%

Gender

	#	%	State Avg
Female	154	51%	41%
Male	149	49%	59%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	177	58%	61%
Black/African American	73	24%	17%
Other	36	12%	13%
Asian	9	3%	1%
Unknown	5	2%	6%
Multiple Races	3	1%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	271	89%	68%
Hispanic-Other	24	8%	9%
Unknown	6	2%	12%
Hisp-Puerto Rican	2	1%	11%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	303	315	-4%
Admits	43	72	-40% ▼
Discharges	67	56	20% ▲
Service Hours	2,279	2,655	-14% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	49%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	95%	90%
✓ SA Screen Complete	93%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		31	46%	50%	41%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		287	94%	60%	62%	34% ▲
✓ Stable Living Situation		301	99%	95%	73%	4% ▲
✓ Employed		97	32%	30%	26%	2% ▲

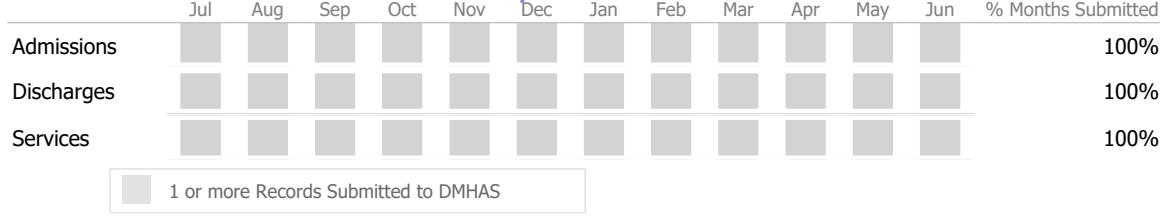
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		237	100%	90%	84%	10% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		38	88%	75%	79%	13% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs