Windham Regional Community Council
Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 03, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	23	19	21%	▲
	Admits	5	1	400%	
	Discharges	3	1	200%	▲
	Service Hours	147	279	-47%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		23	100.0%

Client Demographics

Age

		#	%	State Avg
18-25				10%
26-34		1	4% ▼	22%
35-44		5	22%	23%
45-54		5	22%	18%
55-64		7	30% ▲	18%
65+		5	22% ▲	8%

Ethnicity

	#	%	State Avg
Non-Hispanic	23	100% ▲	68%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			9%
Hisp-Puerto Rican		▼	11%
Unknown		▼	12%

Gender

	#	%	State Avg
Male	13	57%	59%
Female	10	43%	41%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	22	96% ▲	61%
Black/African American	1	4% ▼	17%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other		▼	13%
Unknown			6%

▮ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

BOS 193 Units Willimantic
Windham Regional Community Council
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	19	21%	▲
Admits	5	1	400%	▲
Discharges	3	1	200%	▲
Service Hours	147	279	-47%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Stable Living Situation		11	48%	85%	87%	-37%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		12	60%	90%	97%	-30%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔️	Valid NOMS Data	97%	96%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	6%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▪			▪	▪		▪		▪		42%
Discharges		▪		▪									17%
Services		▪	▪				▪						25%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔️ Goal Met   🔴 Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

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