

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	792	856	-7%
	Admits	1,031	1,107	-7%
	Discharges	979	1,135	-14%
	Service Hours	2,873	3,660	-22%
	Bed Days	12,578	12,044	4%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		98%	80%	91%
✓ Respect		97%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Access		95%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Recovery		92%	80%	79%
✓ Outcome		92%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>			
	Outpatient	504	43.0%
	Residential Services	229	19.6%
	Case Management	68	5.8%
<b>Other</b>			
	Other	312	26.6%
<b>Forensic SA</b>			
	Case Management	58	5.0%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	74	9%	10%	Male	606	77%	59%
26-34	230	29%	22%	Female	186	23%	41%
35-44	265	34%	23%	Transgender			0%
45-54	131	17%	18%	<b>Race</b>			
55-64	79	10%	18%	White/Caucasian	342	43%	61%
65+	12	2%	8%	Black/African American	239	30%	17%
<b>Ethnicity</b>				Other	202	26%	13%
Non-Hispanic	543	69%	68%	Am. Indian/Native Alaskan	6	1%	0%
Hisp-Puerto Rican	202	26%	11%	Asian	2	0%	1%
Hispanic-Other	26	3%	9%	Hawaiian/Other Pacific Islander	1	0%	0%
Hispanic-Mexican	18	2%	1%	Multiple Races			1%
Hispanic-Cuban	2	0%	0%	Unknown			6%
Unknown	1	0%	12%				

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	68	116	-41%	▼
Admits	52	93	-44%	▼
Discharges	59	99	-40%	▼
Service Hours	194	435	-56%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	48%

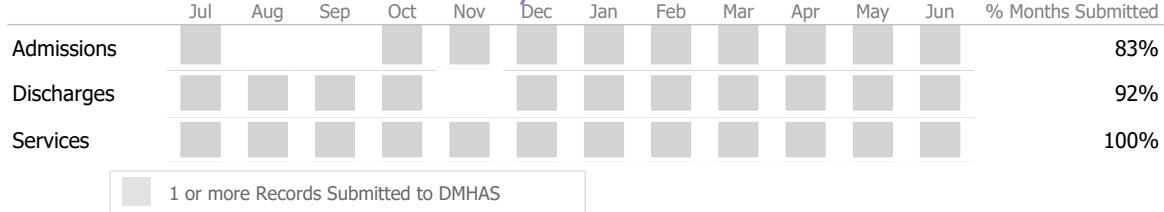
## Discharge Outcomes

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	52	88%	50%	67%	38% ▲
<b>Recovery</b>					
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg
✓ Employed	20	29%	20%	27%	9%
✓ Self Help	43	62%	60%	53%	2%
● Stable Living Situation	54	78%	80%	80%	-2%

## Service Utilization

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	10	100%	90%	78%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 13 Active Standard Case Management Programs

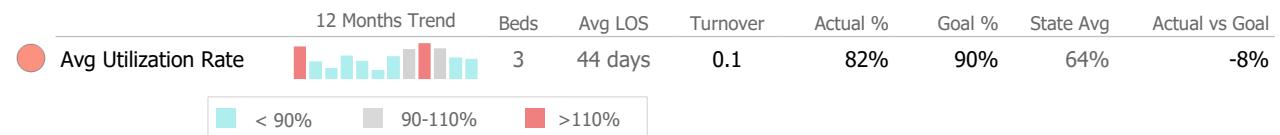
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	24	21	14%	▲
Admits	24	20	20%	▲
Discharges	22	20	10%	
Bed Days	896	683	31%	▲

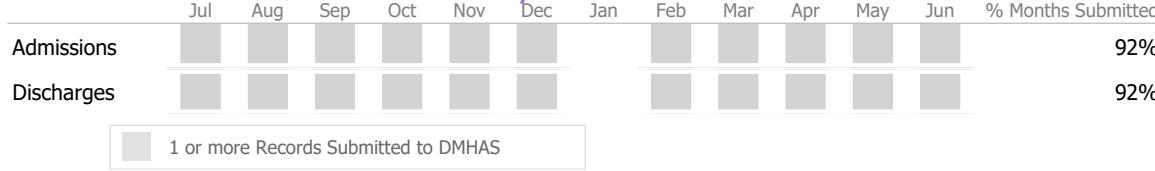
## Discharge Outcomes

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
95%	21	85%	79%	10%	▲

## Bed Utilization



## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 12 Active Recovery House Programs

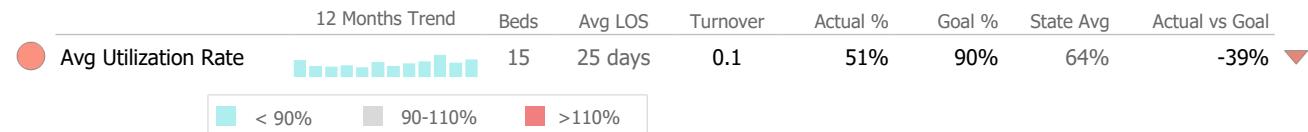
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119	123	-3%
Admits	119	129	-8%
Discharges	124	128	-3%
Bed Days	2,789	2,711	3%

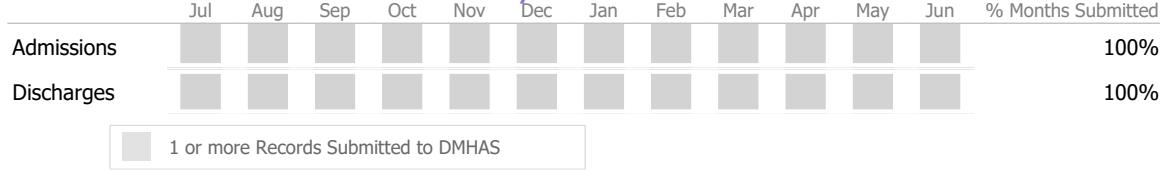
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		106	85%	85%	79%	0%

## Bed Utilization



## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 12 Active Recovery House Programs

## Program Activity

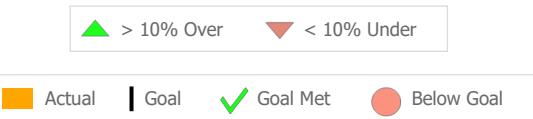
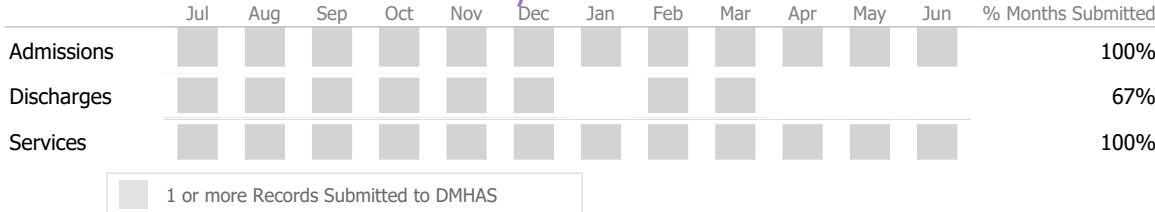
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	312	324	-4%
Admits	156	181	-14% ▼
Discharges	93	171	-46% ▼
Service Hours	312	699	-55% ▼

## Data Submission Quality

Data Entry      Actual      State Avg

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	86%
✓	SA Screen Complete	100%	91%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	88%

## Data Submitted to DMHAS by Month



\* State Avg based on 6 Active Integrated Primary Care Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	94	-3%
Admits	79	84	-6%
Discharges	82	82	0%
Bed Days	6,996	6,786	3%

## Discharge Outcomes

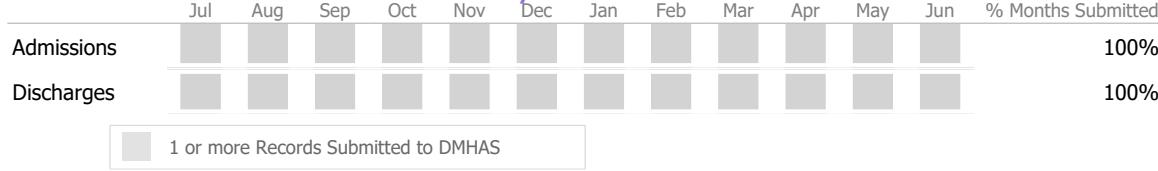
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 60%; background-color: orange;"></div>	49	60%	85%	79%	-25%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 83%; background-color: cyan;"></div>	23	112 days	0.2	83%	90%	64%	-7%

< 90%     90-110%     >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 12 Active Recovery House Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	23	65% <span style="color: green;">▲</span>
Admits	31	19	63% <span style="color: green;">▲</span>
Discharges	33	16	106% <span style="color: green;">▲</span>
Service Hours	155	157	-1% <span style="color: grey;">-</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 70%; background-color: orange; height: 10px;"></div>	23	70%	50%	79%	20% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 61%; background-color: orange; height: 10px;"></div>	23	61%	20%	33%	41% <span style="color: green;">▲</span>
✓ Social Support	<div style="width: 89%; background-color: orange; height: 10px;"></div>	34	89%	60%	84%	29% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 92%; background-color: orange; height: 10px;"></div>	35	92%	80%	62%	12% <span style="color: green;">▲</span>
✓ Self Help	<div style="width: 61%; background-color: orange; height: 10px;"></div>	23	61%	60%	65%	1% <span style="color: green;">▲</span>

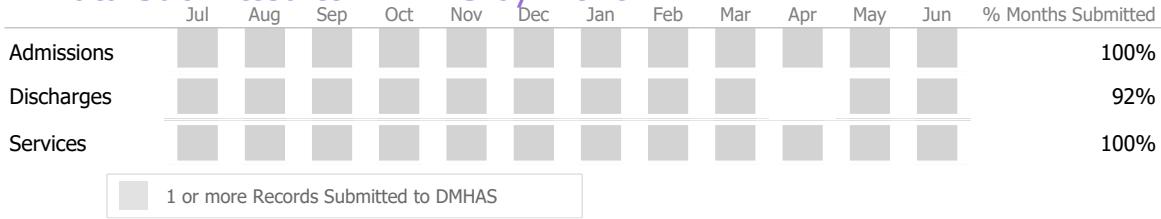
## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100% <span style="color: green;">✓</span>
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%; background-color: orange; height: 10px;"></div>	5	100%	90%	76%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	25	14	79%	▲
Admits	22	11	100%	▲
Discharges	22	11	100%	▲
Service Hours	80	45	77%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	   	21	95%	50%	79%	45%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	   	23	92%	60%	84%	32%
✓ Stable Living Situation	   	21	84%	80%	62%	4%
● Self Help	   	13	52%	60%	65%	-8%
● Employed	   	2	8%	20%	33%	-12%

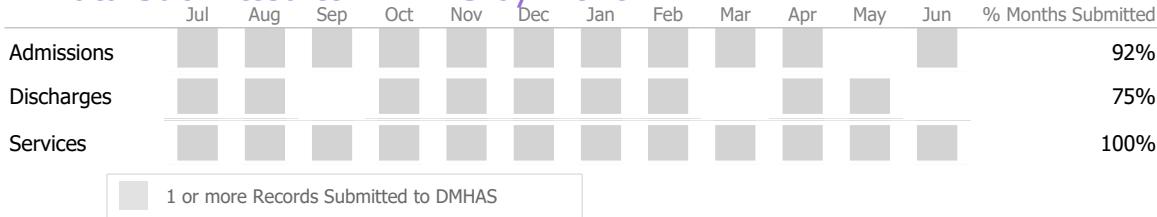
## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	   	100% 99%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	   	3	100%	90%	76%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over      ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	504	555	-9%
Admits	525	551	-5%
Discharges	519	591	-12% ▼
Service Hours	2,133	2,323	-8%

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	87%
✓ Valid TEDS Data		88%	84%
On-Time Periodic			
✓ 6 Month Updates		67%	15%
Co-occurring			
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	93%
Diagnosis			
✓ Valid Axis I Diagnosis		100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		349	67%	50%	48%	17% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		523	94%	75%	77%	19% ▲
● Abstinence/Reduced Drug Use		302	54%	55%	42%	-1%
● Stable Living Situation		469	84%	95%	76%	-11% ▼
● Employed		189	34%	50%	33%	-16% ▼
● Self Help		106	19%	60%	16%	-41% ▼

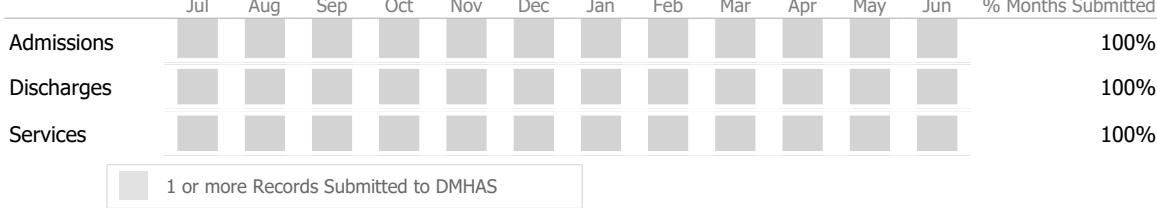
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		41	95%	90%	58%	5%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		461	97%	75%	63%	22% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	22	23% <span style="color: green;">▲</span>
Admits	23	19	21% <span style="color: green;">▲</span>
Discharges	25	17	47% <span style="color: green;">▲</span>
Bed Days	1,897	1,864	2% <span style="color: green;">▲</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully	<div style="width: 70%; background-color: orange;"></div>	14	56%	70%	66%	-14% <span style="color: red;">▼</span>		
No Re-admit within 30 Days of Discharge	<div style="width: 84%; background-color: orange;"></div>	21	84%	85%	91%	-1% <span style="color: green;">▲</span>		
Follow-up within 30 Days of Discharge	<div style="width: 64%; background-color: orange;"></div>	9	64%	90%	68%	-26% <span style="color: red;">▼</span>		

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100% <span style="color: green;">✓</span>
<span style="color: green;">✓</span>	Valid TEDS Data	<div style="width: 100%; background-color: orange;"></div>	100% <span style="color: green;">✓</span>
On-Time Periodic		Actual	State Avg
6 Month Updates		<div style="width: 36%; background-color: grey;"></div>	N/A <span style="color: green;">✓</span>
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100% <span style="color: green;">✓</span>
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%; background-color: orange;"></div>	100% <span style="color: green;">✓</span>
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100% <span style="color: green;">✓</span>

## Recovery

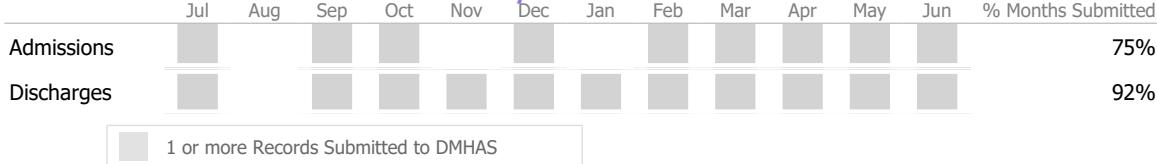
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Abstinence/Reduced Drug Use	<div style="width: 79%; background-color: orange;"></div>	23	79%	70%	68%	9% <span style="color: green;">▲</span>		

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal				
									12 Months Trend	Beds	Avg LOS	Turnover
Avg Utilization Rate	<div style="width: 65%; background-color: cyan;"></div>	8	141 days	0.2	65%	90%	92%	-25% <span style="color: red;">▼</span>	<div style="width: 65%; background-color: cyan;"></div>	8	141 days	0.2



## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs