

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,031	2,852	6%
	Admits	1,694	1,782	-5%
	Discharges	1,748	1,638	7%
	Service Hours	30,887	31,103	-1%
	Bed Days	20,117	23,366	-14%
	S.Rehab/PHP/IOP	2,746	2,423	13%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Respect		92%	80%	91%
✓ Overall		91%	80%	91%
✓ Access		90%	80%	88%
✓ Quality and Appropriateness		89%	80%	93%
✓ General Satisfaction		87%	80%	92%
● Outcome		73%	80%	83%
● Recovery		61%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient		2,433	62.8%
Community Support		385	9.9%
Crisis Services		218	5.6%
Social Rehabilitation		147	3.8%
Case Management		106	2.7%
Employment Services		103	2.7%
Residential Services		41	1.1%
Consultation		34	0.9%
ACT		30	0.8%

Addiction

Outpatient		112	2.9%
Case Management		71	1.8%
Employment Services		49	1.3%
Medication Assisted Treatment		41	1.1%

Forensic MH

Forensics Community-based		107	2.8%
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Client Demographics

Age	#	%	State Avg
18-25		484	16%
26-34		544	18%
35-44		561	19%
45-54		495	16%
55-64		575	19%
65+		355	12%

Gender	#	%	State Avg
Female		1,785	59%
Male		1,241	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic		2,463	81%
Hisp-Puerto Rican		356	12%
Unknown		95	3%
Hispanic-Other		93	3%
Hispanic-Mexican		22	1%
Hispanic-Cuban		2	0%

Race	#	%	State Avg
White/Caucasian		2,375	78%
Other		448	15%
Black/African American		95	3%
Unknown		46	2%
Multiple Races		25	1%
Asian		24	1%
Am. Indian/Native Alaskan		15	0%
Hawaiian/Other Pacific Islander		3	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	55	-38% 
Admits	15	-	
Discharges	2	36	-94% 
Service Hours	8	-	

Data Submitted to DMHAS by Month


 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 10 Active Consultation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	48	-4%
Admits	24	37	-35% ▼
Discharges	22	27	-19% ▼
Service Hours	212	212	0%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	87%
✓ Valid TEDS Data		99%	84%
On-Time Periodic			
✓ 6 Month Updates		100%	15%
Co-occurring			
✓ MH Screen Complete		96%	91%
✓ SA Screen Complete		100%	93%
Diagnosis			
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	36%	50%	48%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		35	76%	55%	42%	21% ▲
✓ Not Arrested		44	96%	75%	77%	21% ▲
✓ Stable Living Situation		44	96%	95%	76%	1% ▲
● Employed		22	48%	50%	33%	-2% ▼
● Self Help		9	20%	60%	16%	-40% ▼

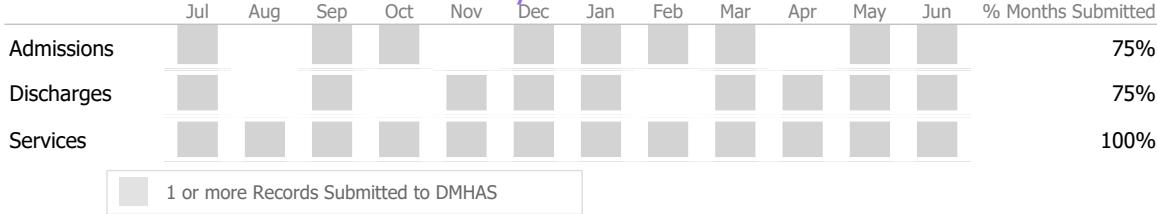
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	92%	90%	58%	2% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		16	67%	75%	63%	-8% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	62	6%
Admits	41	33	24% ▲
Discharges	46	40	15% ▲
Service Hours	329	279	18% ▲

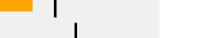
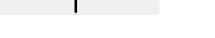
Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	87%
✓	Valid TEDS Data	99%	84%
On-Time Periodic			
✓	6 Month Updates	100%	15%
Co-occurring			
✓	MH Screen Complete	98%	91%
✓	SA Screen Complete	100%	93%
Diagnosis			
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	26%	50%	48%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		65	98%	75%	77%	23% ▲
✓ Abstinence/Reduced Drug Use		43	65%	55%	42%	10%
✓ Stable Living Situation		63	95%	95%	76%	0%
● Employed		26	39%	50%	33%	-11% ▼
● Self Help		15	23%	60%	16%	-37% ▼

Service Utilization

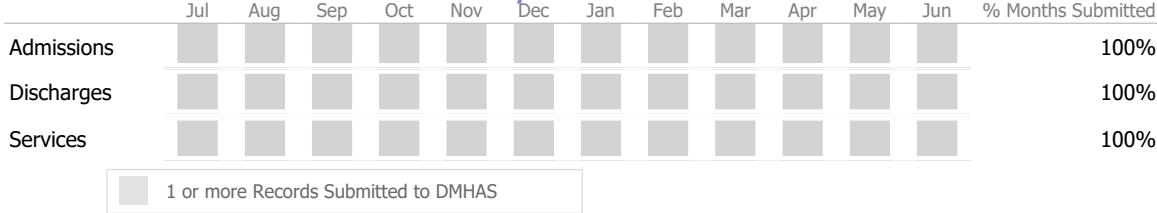
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		20	100%	90%	58%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		31	76%	75%	63%	1%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		31	76%	75%	63%	1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,306	1,205	8%
Admits	467	519	-10%
Discharges	465	375	24% ▲
Service Hours	7,616	8,519	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	49%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	95%	90%
✓ SA Screen Complete	96%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		120	26%	50%	41%	-24% ▼
Recovery						
✓ Social Support		922	69%	60%	62%	9%
✓ Employed		506	38%	30%	26%	8%
✓ Stable Living Situation		1,301	98%	95%	73%	3%

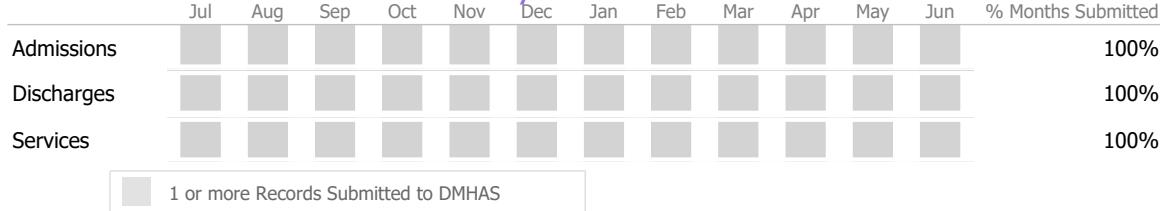
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		860	99%	90%	84%	9% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		312	68%	75%	79%	-7% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,072	1,014	6%
Admits	431	445	-3%
Discharges	463	371	25% ▲
Service Hours	7,350	7,688	-4%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		99%	49%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		96%	90%
✓ SA Screen Complete		96%	91%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		161	35%	50%	41%	-15% ▼
Recovery						
✓ Social Support		892	81%	60%	62%	21% ▲
✓ Employed		414	37%	30%	26%	7% ▲
✓ Stable Living Situation		1,078	98%	95%	73%	3% ▲

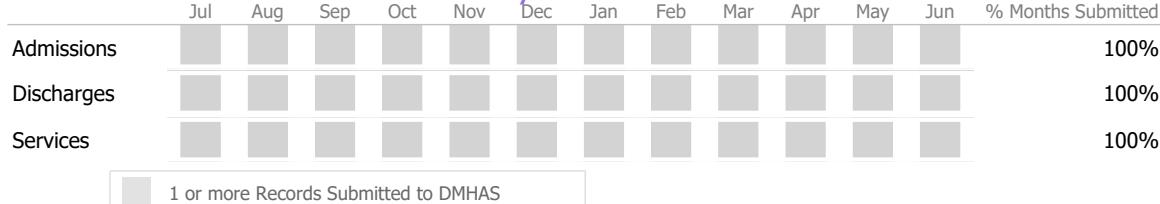
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		636	98%	90%	84%	8% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		321	76%	75%	79%	1% ▲

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under
█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	96	18%
Admits	38	24	58%
Discharges	22	18	22%
Service Hours	469	425	10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 100%; background-color: orange;"></div>	10	45%	50%	41%	-5%

Recovery

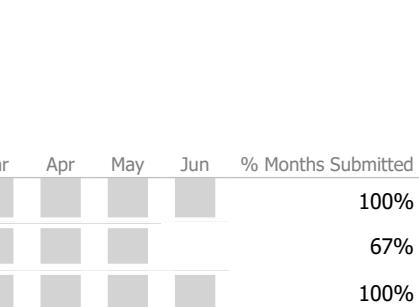
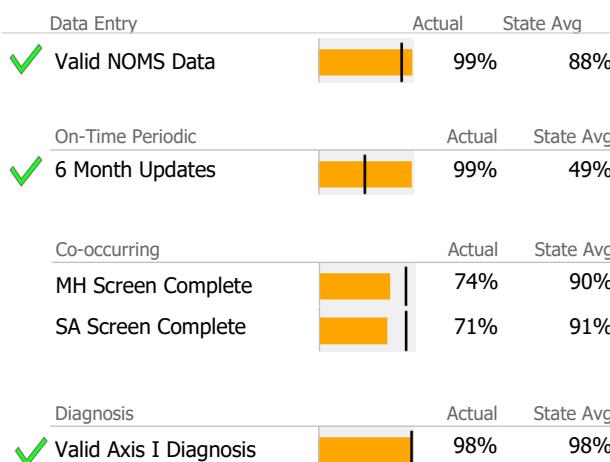
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div style="width: 91%;"></div></div>	107	91%	60%	62%	31% ▲
✓ Stable Living Situation	<div><div style="width: 99%;"></div></div>	116	99%	95%	73%	4% ▲
● Employed	<div><div style="width: 13%;"></div></div>	15	13%	30%	26%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div style="width: 94%;"></div></div>	94	99%	90%	84%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 76%; background-color: orange;"></div>	28	76%	75%	79%	1%



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met | Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Service Hours	16	10	59% ▲

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	93%	-50% ▼

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	26	-15%	▼
Admits	1	4	-75%	▼
Discharges	3	5	-40%	▼
Service Hours	184	282	-35%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	86%	19	86%	85%	95%	1%

Service Utilization

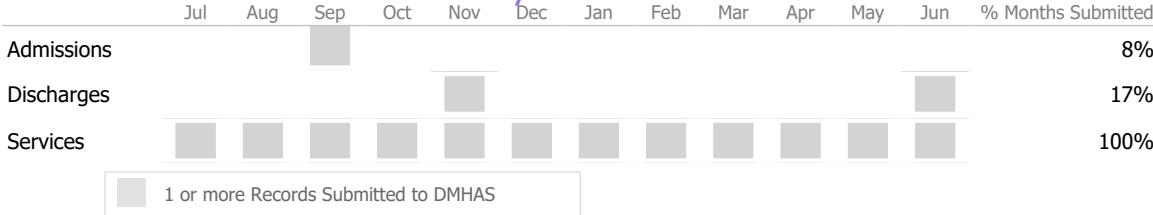
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	95%	18	95%	90%	98%	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	-	
Discharges	1	-	
Service Hours	91	130	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	9	100%	85%	87%	15%	▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	8	100%	90%	97%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58		
Admits	58	-	
Discharges	20	-	
Service Hours	393	-	

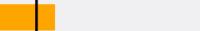
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	93%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	48%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	50%	50%	67%	0%

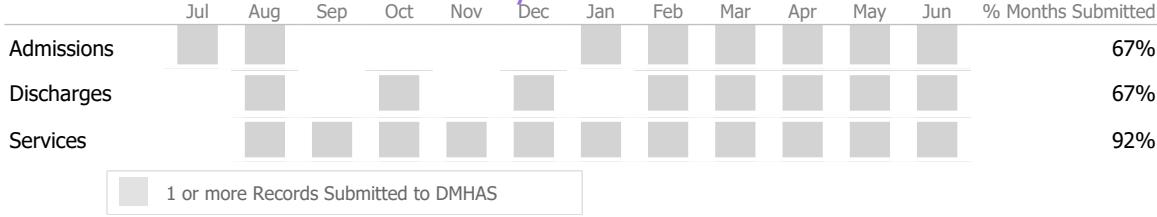
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		17	29%	20%	27%	9%
● Stable Living Situation		36	62%	80%	80%	-18%
● Self Help		9	16%	60%	53%	-44%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	92%	90%	78%	2%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15		
Admits	16	-	
Discharges	2	-	
Service Hours	86	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	93%
On-Time Periodic		
6 Month Updates	N/A	48%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	67%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	6%	20%	27%	-14% ▼
Stable Living Situation		10	62%	80%	80%	-18% ▼
Self Help		0	0%	60%	53%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	93%	90%	78%	3% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	160	195	-18%	▼
Admits	24	57	-58%	▼
Discharges	106	55	93%	▲
Service Hours	1,886	2,520	-25%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	85%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	98%	83%
Co-occurring	Actual	State Avg
MH Screen Complete	75%	95%
✓ SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	98%

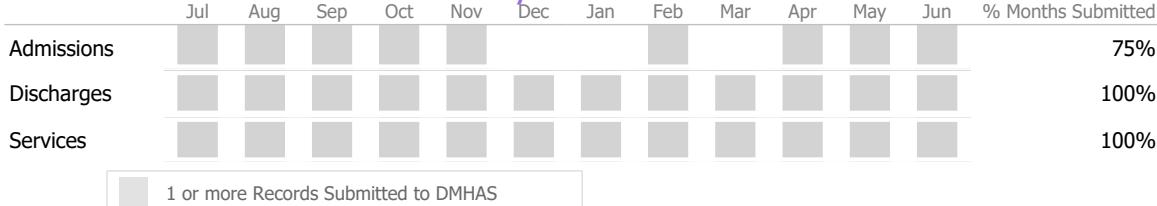
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		68	64%	65%	56%	-1%
Recovery						
✓ Social Support		127	77%	60%	80%	17% ▲
✓ Stable Living Situation		156	95%	80%	87%	15% ▲
● Employed		25	15%	20%	14%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		56	97%	90%	98%	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	225	243	-7%
Admits	50	63	-21% ▼
Discharges	78	66	18% ▲
Service Hours	4,360	4,021	8%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	85%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	83%
Co-occurring	Actual	State Avg
MH Screen Complete	94%	95%
✓ SA Screen Complete	98%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

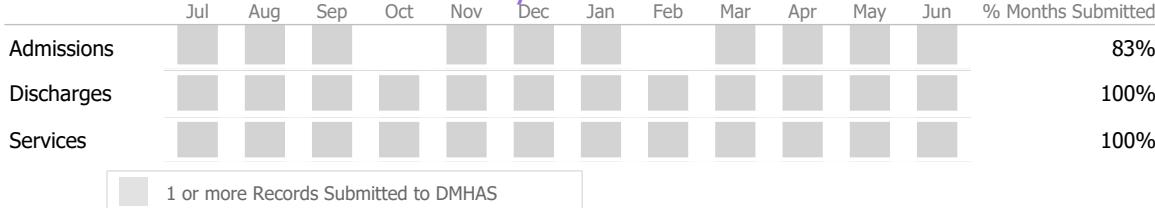
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		58	74%	65%	56%	9%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		207	91%	60%	80%	31% ▲
✓ Stable Living Situation		214	94%	80%	87%	14% ▲
● Employed		28	12%	20%	14%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		150	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active CSP Programs

Program Activity

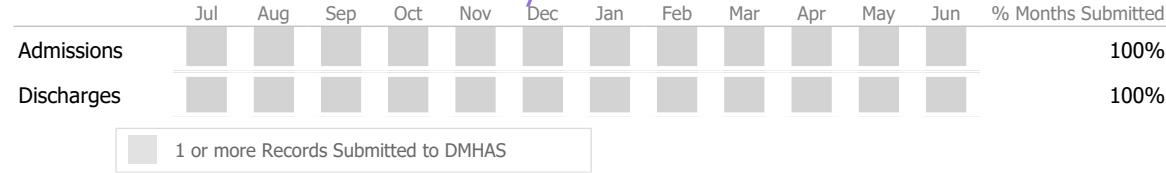
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	131	143	-8%
Admits	131	162	-19% ▼
Discharges	122	149	-18% ▼

Crisis

- ✓ Evaluation within 1.5 hours of Request
- ✓ Community Location Evaluation
- ✓ Follow-up Service within 48 hours

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
125	99%	75%	71%	24%	▲
105	83%	80%	72%	3%	
67	96%	90%	64%	6%	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	53	-11%	▼
Admits	33	22	50%	▲
Discharges	30	37	-19%	▼
Service Hours	546	675	-19%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	Actual % vs Goal %	20	38%	35%	47%	3%

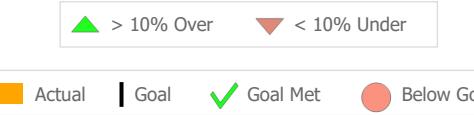
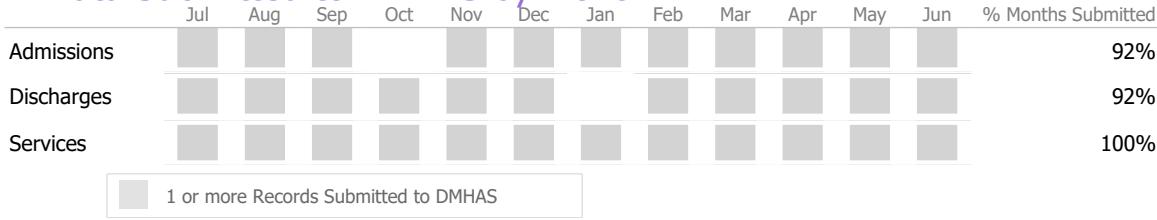
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	Actual % vs Goal %	22	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	92%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month



* State Avg based on 39 Active Employment Services Programs

Program Activity

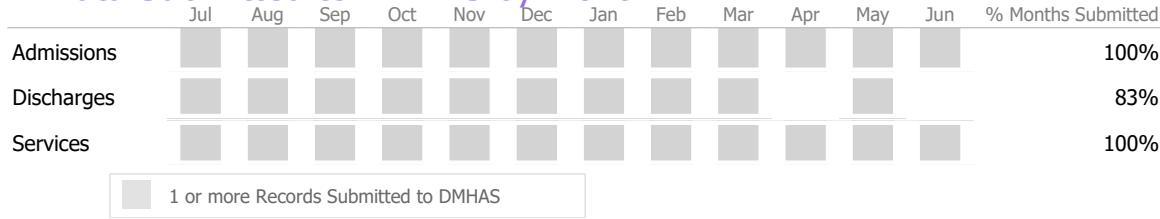
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	84	27% ▲
Admits	75	57	32% ▲
Discharges	57	50	14% ▲
Service Hours	327	152	115% ▲

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	94% ✓	50	94%	90%	76%	4%

Jail Diversion

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	76% ✓	26	76%	0%	64%	76% ▲

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	19	-26%	▼
Admits	4	15	-73%	▼
Discharges	4	10	-60%	▼
Service Hours	312	232	34%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	92%
✓ Valid TEDS Data		100%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	26%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	75%
✓ SA Screen Complete		100%	93%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

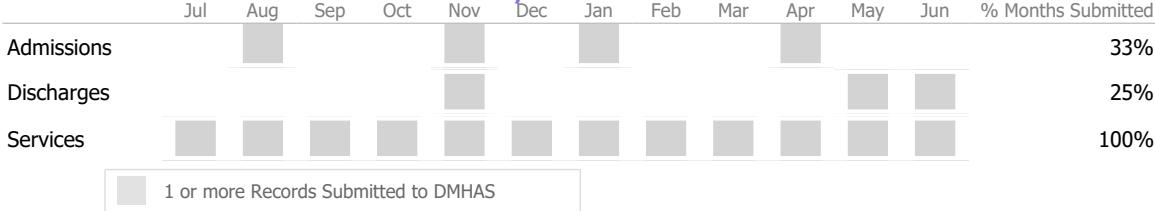
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	44%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		14	100%	55%	44%	45% ▲
✓ Not Arrested		14	100%	75%	68%	25% ▲
● Stable Living Situation		13	93%	95%	64%	-2%
● Employed		4	29%	50%	23%	-21% ▼
● Self Help		0	0%	60%	16%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	38%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	31	-13% ▼
Admits	2	3	-33% ▼
Discharges	5	6	-17% ▼
Bed Days	8,939	8,897	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		25	93%	85%	95%	8%

Bed Utilization

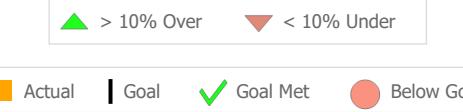
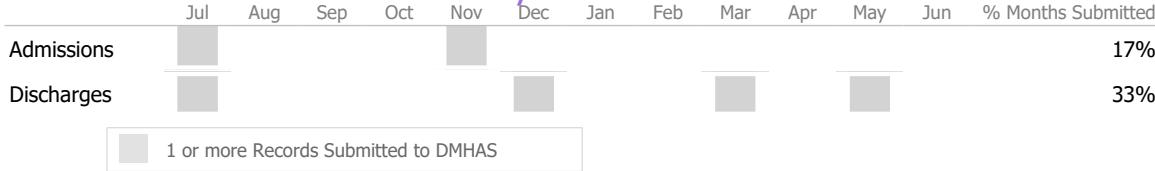
12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate 	16	1,046 days	0.2	153%	90%	153%	63% ▲



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
✓ On-Time Periodic		
✓ 6 Month Updates		100%
		88%

Data Submitted to DMHAS by Month



* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	29	0%
Admits	17	16	6%
Discharges	23	16	44% ▲
Bed Days	3,822	4,257	-10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 57%;"><div style="width: 100%;"></div></div>	13	57%	80%	62%	-23% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 96%;"><div style="width: 100%;"></div></div>	22	96%	85%	90%	11% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 62%;"><div style="width: 100%;"></div></div>	8	62%	90%	72%	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	67%	86%
Co-occurring	Actual	State Avg
MH Screen Complete	71%	88%
SA Screen Complete	88%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

Recovery

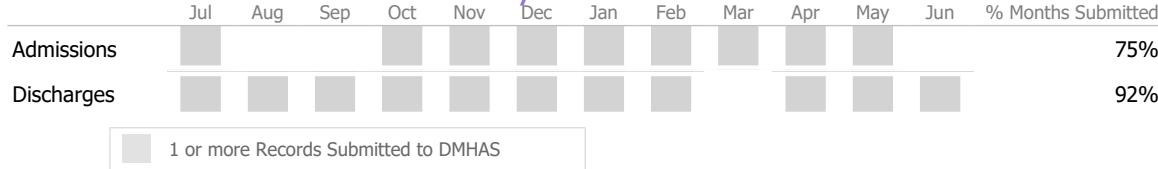
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 97%;"><div style="width: 100%;"></div></div>	29	97%	60%	87%	37% ▲
✓ Stable Living Situation	<div style="width: 97%;"><div style="width: 100%;"></div></div>	29	97%	90%	98%	7% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 75%;"><div style="width: 100%;"></div></div>	14	270 days	0.2	75%	90%	93%	-15% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	-	-	
Discharges	1	1	0%
Service Hours	189	173	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	75%	6	75%	85%	87%	-10%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
100%	100%	7	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

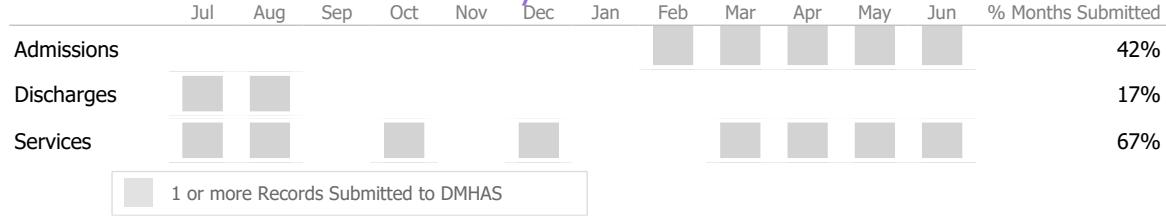
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	62	-58% ▼
Admits	14	39	-64% ▼
Discharges	6	49	-88% ▼
Service Hours	184	404	-54% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	 	14	100%	50%	93%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

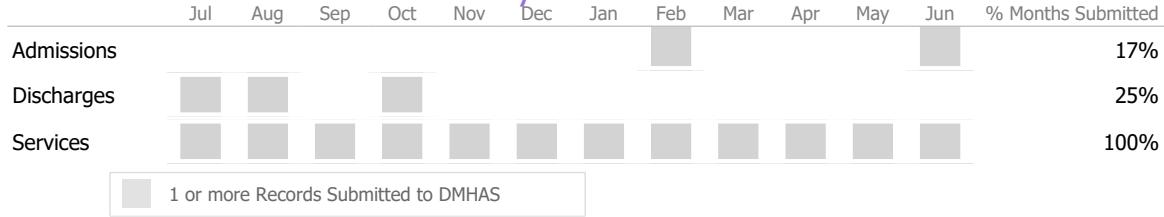
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	3	8	-63% ▼
Discharges	6	5	20% ▲
Service Hours	32	68	-53% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		3	100%	50%	93%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

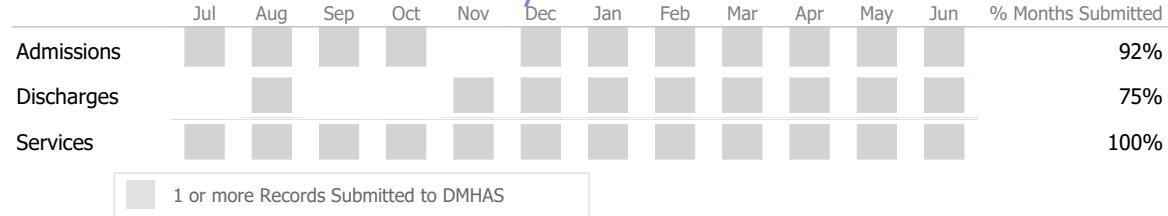
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	116	-41%	▼
Admits	22	38	-42%	▼
Discharges	25	83	-70%	▼
Service Hours	11	4	181%	▲
Social Rehab/PHP/IOP Days	1,579	1,256	26%	▲

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		42	89%	90%	75%	-1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

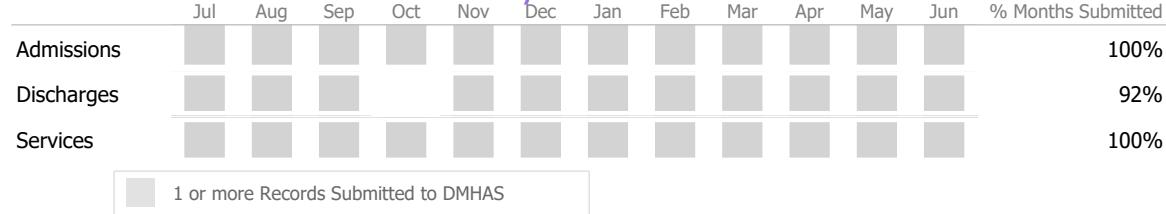
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	81	72	13%	▲
Admits	35	14	150%	▲
Discharges	34	18	89%	▲
Service Hours	699	55		
Social Rehab/PHP/IOP Days	1,167	1,167	0%	

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		54	89%	90%	75%	-1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

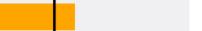
Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	61	-20%	▼
Admits	29	54	-46%	▼
Discharges	43	39	10%	
Service Hours	286	515	-44%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		23	45%	35%	35%	10% 

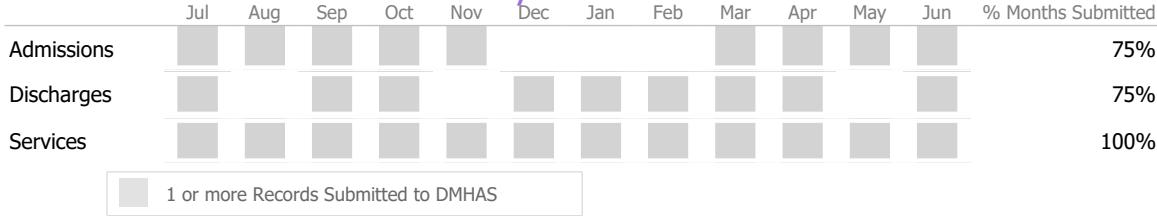
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	96%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	86%
✓ On-Time Periodic			
✓ 6 Month Updates		100%	71%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 10 Active Employment Services Programs

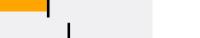
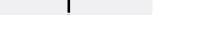
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	28	0%
Admits	9	16	-44% ▼
Discharges	8	13	-38% ▼
Service Hours	498	453	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	92%
✓	Valid TEDS Data	96%	88%
On-Time Periodic			
✓	6 Month Updates	100%	26%
Co-occurring			
✓	MH Screen Complete	100%	75%
✓	SA Screen Complete	100%	93%
Diagnosis			
✓	Valid Axis I Diagnosis	100%	100%

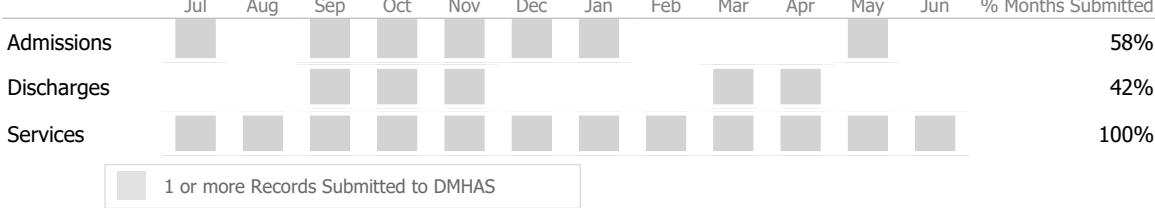
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	50%	50%	44%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		23	82%	55%	44%	27% ▲
✓ Not Arrested		28	100%	75%	68%	25% ▲
✓ Stable Living Situation		27	96%	95%	64%	1% ▲
✓ Employed		14	50%	50%	23%	0% ▲
● Self Help		4	14%	60%	16%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		20	100%	90%	38%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
Valid TEDS Data	N/A	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	35%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	75%
SA Screen Complete	N/A	91%

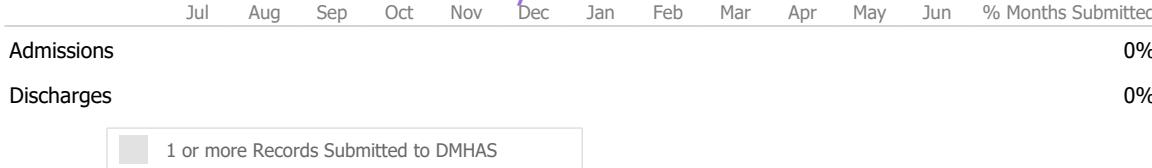
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	65%	-55% ▼
Employed		N/A	N/A	50%	50%	-50% ▼
Not Arrested		N/A	N/A	75%	90%	-75% ▼
Self Help		N/A	N/A	60%	35%	-60% ▼
Stable Living Situation		N/A	N/A	95%	84%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	85%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 8 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	7	7	0%
Discharges	10	8	25% ▲
Bed Days	7,356	10,212	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	80%
On-Time Periodic 6 Month Updates	33%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
● Treatment Completed Successfully	█	5	50%	60%	70%	-10%	▼	
✓ Follow-up within 30 Days of Discharge	█	5	100%	90%	80%	10%		

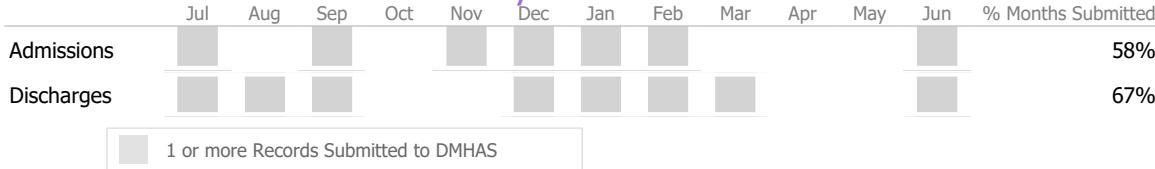
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	█	1	7%	25%	12%	-18% ▼
● Social Support	█	2	14%	60%	84%	-46% ▼
● Stable Living Situation	█	1	7%	95%	93%	-88% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal			
									< 90%	90-110%	>110%
● Avg Utilization Rate	█ █ █ █ █ █	24	533 days	0.9	84%	90%	91%	-6%			

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

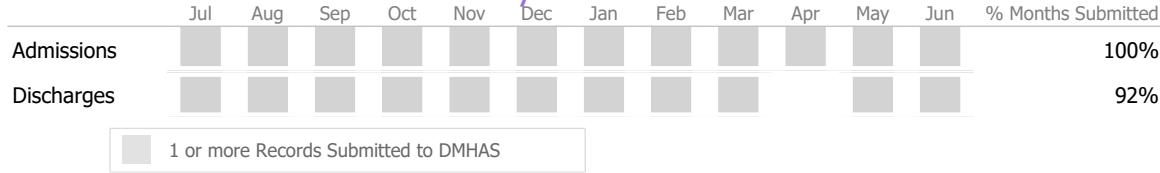
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	97	0%
Admits	105	111	-5%
Discharges	98	111	-12% ▼

Crisis

- ✓ Evaluation within 1.5 hours of Request
- Community Location Evaluation
- ✓ Follow-up Service within 48 hours

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
93	95%	75%	71%	20%	▲
77	79%	80%	72%	-1%	
47	98%	90%	64%	8%	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	58	-2%
Admits	35	30	17% ▲
Discharges	27	37	-27% ▼
Service Hours	934	831	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 27%;"><div style="width: 47%; background-color: orange;"></div></div>	27	47%	35%	47%	12% ▲

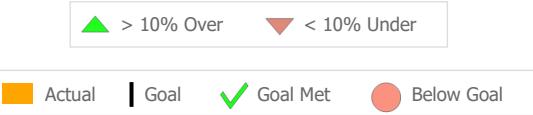
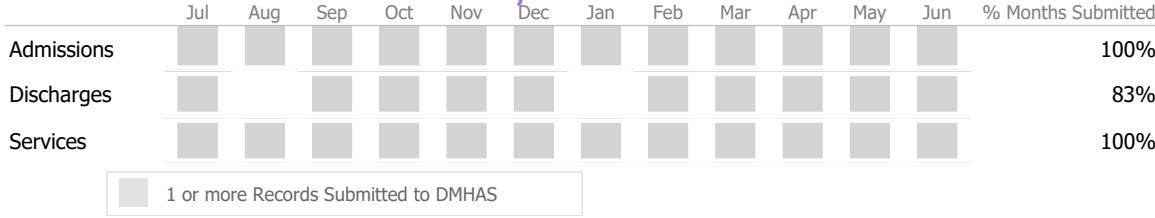
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 30%;"><div style="width: 100%; background-color: orange;"></div></div>	30	100%	90%	96%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 96%; background-color: orange;"></div>	96% 92%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%; background-color: orange;"></div>	100% 88%

Data Submitted to DMHAS by Month



* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	35	-14%	▼
Admits	8	8	0%	
Discharges	19	13	46%	▲
Service Hours	3,868	3,456	12%	▲

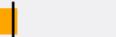
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	47%	65%	49%	-18% ▼
✓ No Re-admit within 30 Days of Discharge		19	100%	85%	95%	15% ▲
● Follow-up within 30 Days of Discharge		3	33%	90%	43%	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%
Co-occurring	Actual	State Avg
MH Screen Complete		88%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		93%
		98%

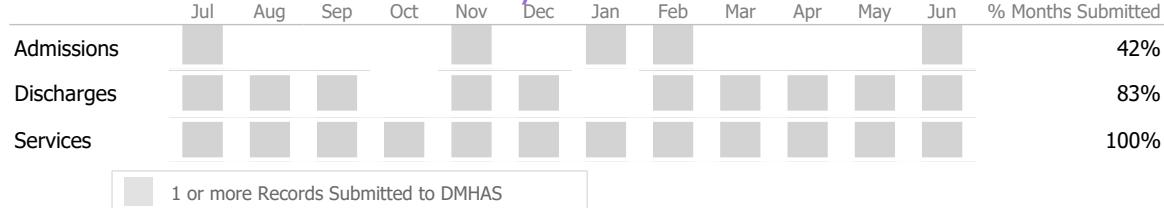
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		30	100%	60%	80%	40% ▲
✓ Stable Living Situation		27	90%	60%	91%	30% ▲
✓ Employed		5	17%	15%	19%	2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs