The Village for Families and Children Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 03, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	243	317	-23%	▼
	Admits	110	149	-26%	▼
	Discharges	145	193	-25%	▼
	Service Hours	1,708	2,124	-20%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Medication Assisted Treatment		147	59.3%
	Case Management		101	40.7%

Consumer Satisfaction Survey   (Based on 64 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		92%	80%	92%
✓	Quality and Appropriateness		92%	80%	93%
✓	General Satisfaction		90%	80%	92%
✓	Overall		89%	80%	91%
✓	Access		88%	80%	88%
✓	Outcome		84%	80%	83%
✓	Respect		84%	80%	91%
●	Recovery		73%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	22	9%	10%
26-34	68	28%	22%
35-44	74	30%	23%
45-54	37	15%	18%
55-64	33	14%	18%
65+	9	4%	8%

Gender

Gender	#	%	State Avg
Male	122	50%	59%
Female	121	50%	41%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	132	54%	▼	68%
Hisp-Puerto Rican	54	22%	▲	11%
Hispanic-Other	48	20%	▲	9%
Unknown	9	4%		12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

Race	#	%		State Avg
White/Caucasian	119	49%	▼	61%
Other	67	28%	▲	13%
Black/African American	53	22%		17%
Unknown	3	1%		6%
Multiple Races	1	0%		1%
Am. Indian/Native Alaskan				0%
Asian				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

MAT - Naltrexone - Hartford
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	18	28%	▲
Admits	10	7	43%	▲
Discharges	12	4	200%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		93%	96%
✓ Valid TEDS Data		100%	86%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		13%	35%

Co-occurring		Actual	State Avg
MH Screen Complete		30%	75%
SA Screen Complete		90%	91%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		6	50%	50%	45%	0%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		17	71%	55%	65%	16%	▲
✓ Not Arrested		19	79%	75%	90%	4%	
🔴 Employed		9	38%	50%	50%	-12%	▼
🔴 Stable Living Situation		19	79%	95%	84%	-16%	▼
🔴 Self Help		6	25%	60%	35%	-35%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▣	▣		▣			▣	▣		▣			50%
Discharges	▣			▣		▣		▣			▣		42%

▣ 1 or more Records Submitted to DMHAS

Legend:
- ▲ > 10% Over
- ▼ < 10% Under
- Actual
- Goal
- ✓ Goal Met
- 🔴 Below Goal
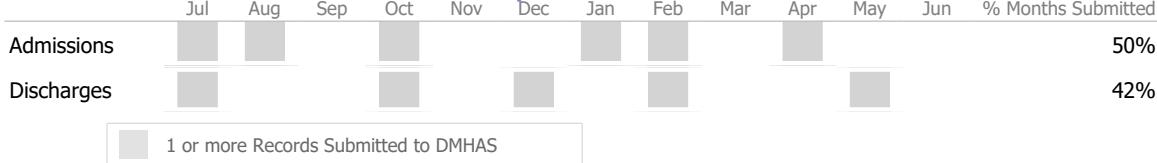
* State Avg based on 8 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR E-MAT
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)
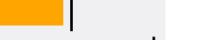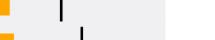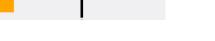
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	127	120	6%	
Admits	36	39	-8%	
Discharges	73	30	143%	▲
Service Hours	673	707	-5%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	92%
✓ Valid TEDS Data		99%	88%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		12%	26%

Co-occurring		Actual	State Avg
MH Screen Complete		69%	75%
SA Screen Complete		86%	93%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		43	59%	50%	44%	9%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		107	84%	75%	68%	9%	
🔴	Abstinence/Reduced Drug Use		65	51%	55%	44%	-4%	
🔴	Stable Living Situation		95	74%	95%	64%	-21%	▼
🔴	Employed		32	25%	50%	23%	-25%	▼
🔴	Self Help		35	27%	60%	16%	-33%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		47	85%	90%	38%	-5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢		▢	▢	▢		▢	92%
Discharges	▢	▢	▢			▢	▢	▢	▢	▢			67%
Services	▢	▢		▢	▢	▢	▢	▢	▢	▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS
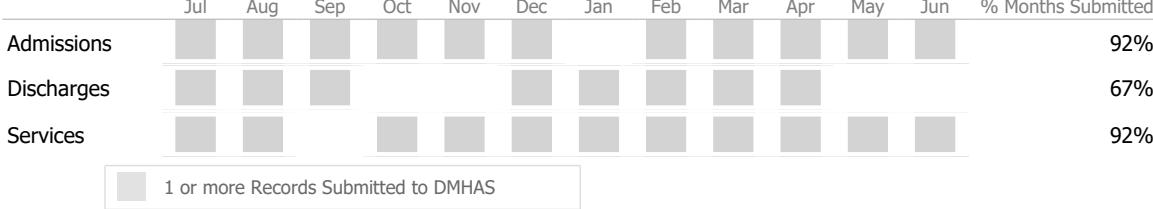
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	188	-46%	▼
Admits	64	103	-38%	▼
Discharges	60	159	-62%	▼
Service Hours	1,034	1,417	-27%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		61	95%	50%	86%	45%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢		▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	92%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		▢	92%
Services	▢	▢	▢	▢			▢			▢	▢	▢	67%

▢ 1 or more Records Submitted to DMHAS
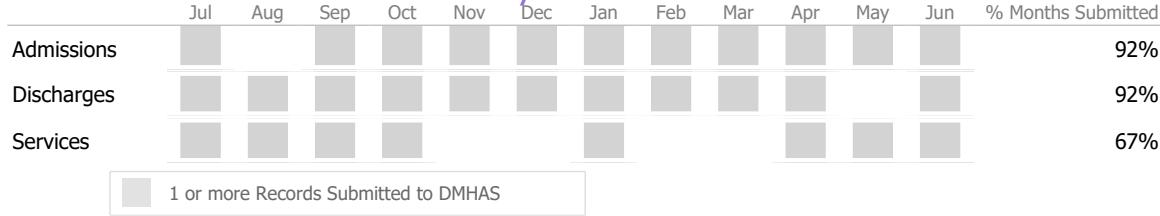
▲ > 10% Over	▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.