

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	12	11	9%
	Admits	3	2	50% ▲
	Discharges	5	2	150% ▲
	Service Hours	259	267	-3%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	12	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	2	17%	10%
26-34	5	42% ▲	22%
35-44	3	25%	23%
45-54	2	17%	18%
55-64			18% ▼
65+			8%

Ethnicity	#	%	State Avg
Non-Hispanic	9	75%	68%
Hisp-Puerto Rican	3	25% ▲	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			9%
Unknown			12% ▼

Gender	#	%	State Avg
Female	10	83% ▲	41%
Male	2	17% ▼	59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	9	75% ▲	61%
Multiple Races	2	17% ▲	1%
Other	1	8%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Black/African American			17% ▼
Hawaiian/Other Pacific Islander			0%
Unknown			6%

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

### Program Activity

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### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	92%	85%	87%	7%

### Service Utilization

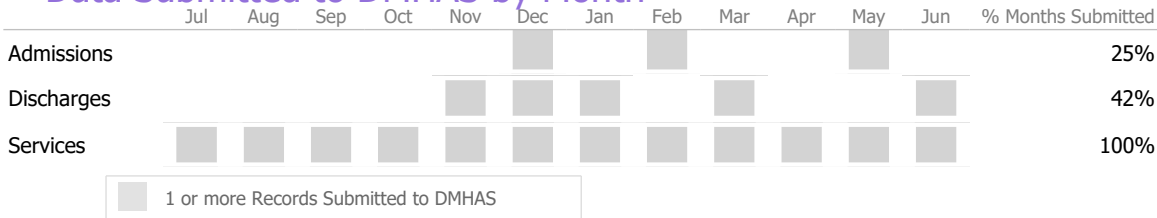
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		7	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		85%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.