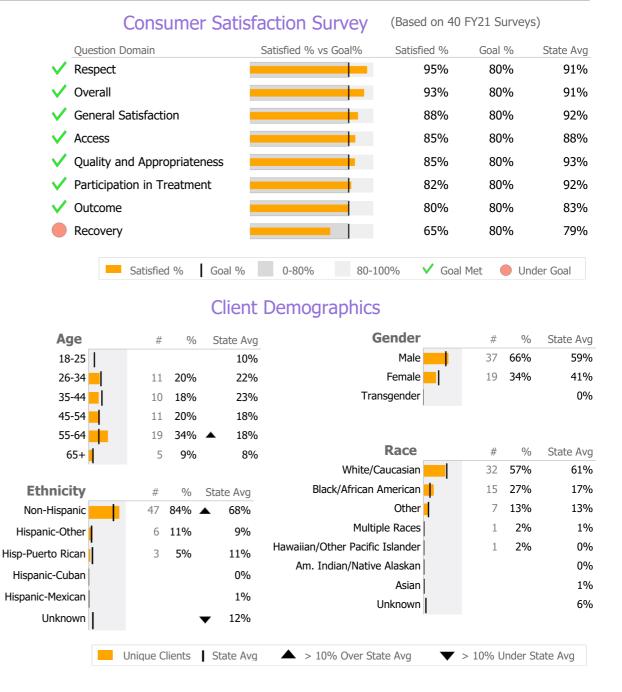**Supportive Environmental Living Facility Inc-SELF**
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 03, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	56	54	4%	
	Admits	13	12	8%	
	Discharges	12	9	33%	▲
	Service Hours	1,705	1,221	40%	▲
	Bed Days	8,491	8,208	3%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Residential Services		56	100.0%

Consumer Satisfaction Survey   (Based on 40 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Respect		95%	80%	91%
✓	Overall		93%	80%	91%
✓	General Satisfaction		88%	80%	92%
✓	Access		85%	80%	88%
✓	Quality and Appropriateness		85%	80%	93%
✓	Participation in Treatment		82%	80%	92%
✓	Outcome		80%	80%	83%
🔴	Recovery		65%	80%	79%

Satisfied % | Goal %   0-80%   80-100%   ✓ Goal Met   🔴 Under Goal

Client Demographics

Age

Age	#	%	State Avg	
18-25			10%	
26-34	11	20%	22%	
35-44	10	18%	23%	
45-54	11	20%	18%	
55-64	19	34%	18%	▲
65+	5	9%	8%	

Gender

Gender	#	%	State Avg
Male	37	66%	59%
Female	19	34%	41%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg	
Non-Hispanic	47	84%	68%	▲
Hispanic-Other	6	11%	9%	
Hisp-Puerto Rican	3	5%	11%	
Hispanic-Cuban			0%	
Hispanic-Mexican			1%	
Unknown			12%	▼

Race

Race	#	%	State Avg
White/Caucasian	32	57%	61%
Black/African American	15	27%	17%
Other	7	13%	13%
Multiple Races	1	2%	1%
Hawaiian/Other Pacific Islander	1	2%	0%
Am. Indian/Native Alaskan			0%
Asian			1%
Unknown			6%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

19 Fourth St.ResSup 518-260
Supportive Environmental Living Facility Inc-SELF
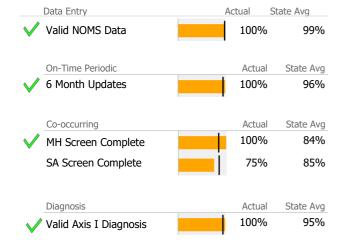Mental Health - Residential Services - Residential Support

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	26	4%	
Admits	4	4	0%	
Discharges	5	3	67%	▲
Service Hours	1,705	1,221	40%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	96%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	84%
	SA Screen Complete	75%	85%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	95%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		2	40%	50%	79%	-10%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		23	85%	60%	85%	25%	▲
✓	Stable Living Situation		27	100%	85%	96%	15%	▲
●	Employed		1	4%	25%	16%	-21%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		22	100%	90%	98%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▩		▩								▩	33%
Discharges		▩	▩				▩			▩		▩	42%
Services	▩	▩	▩	▩	▩	▩	▩	▩	▩	▩	▩	▩	100%

▩ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

19 Fourth St.SupRes 518-251
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	16	13%	▲
Admits	7	6	17%	▲
Discharges	5	5	0%	
Bed Days	4,102	3,978	3%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		2	40%	60%	70%	-20%	▼
✔	Follow-up within 30 Days of Discharge		2	100%	90%	80%	10%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		16	89%	60%	84%	29%	▲
✔	Stable Living Situation		18	100%	95%	93%	5%	
🔴	Employed		1	6%	25%	12%	-19%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	80%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	91%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	100%	98%
✔	SA Screen Complete	100%	89%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		13	1,026 days	0.3	86%	90%	91%	-4%

Legend: ▢ < 90%   ▢ 90-110%   ▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢			▢		▢		▢	▢		▢	▢	50%
Discharges		▢		▢			▢		▢		▢		33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

47 PierpontStGeriSupRes518-252
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	13	8%	
Admits	2	2	0%	
Discharges	2	1	100%	▲
Bed Days	4,389	4,230	4%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		100%	80%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	91%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	98%
✓ SA Screen Complete		100%	89%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		2	100%	60%	70%	40%	▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	80%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		14	100%	95%	93%	5%	
● Social Support		8	57%	60%	84%	-3%	
● Employed		0	0%	25%	12%	-25%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	2,276 days	0.2	100%	90%	91%	10%

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions							▪				▪		17%
Discharges							▪				▪		17%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.