

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	58	29	100% ▲
	Admits	30	29	3%
	Discharges	39	1	3800%
	Service Hours	84	7	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	58	100.0%

### Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	17	29%	22%
35-44	10	17%	23%
45-54	6	10%	18%
55-64	17	29% ▲	18%
65+	8	14%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	47	81% ▲	68%
Hisp-Puerto Rican	7	12%	11%
Hispanic-Other	2	3%	9%
Unknown	2	3%	12%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Gender	#	%	State Avg
Male	41	71% ▲	59%
Female	17	29% ▼	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	36	62%	61%
Black/African American	16	28% ▲	17%
Unknown	3	5%	6%
Multiple Races	2	3%	1%
Other	1	2% ▼	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

# Waterbury Health Access Program

Staywell Health Care

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	29	100% ▲
Admits	30	29	3%
Discharges	39	1	3800% ▲
Service Hours	84	7	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	69%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		39	100%	50%	63%	50% ▲

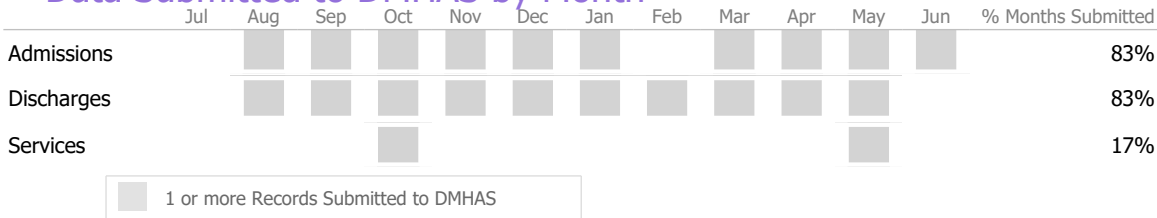
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		51	88%	80%	78%	8%
● Social Support		26	45%	60%	74%	-15% ▼
● Employed		0	0%	20%	20%	-20% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	26%	90%	90%	-64% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 31 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.