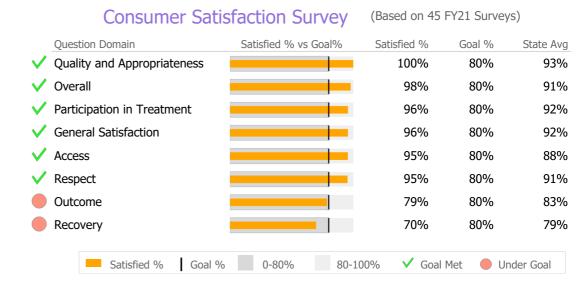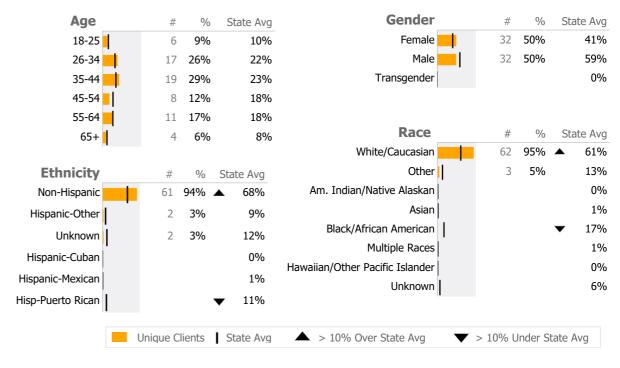**Stafford Family Services**
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - June 2022   (Data as of Oct 03, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	65	78	-17%	▼
	Admits	25	26	-4%	
	Discharges	32	39	-18%	▼
	Service Hours	701	798	-12%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		65	100.0%

Consumer Satisfaction Survey   (Based on 45 FY21 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Overall		98%	80%	91%
✔	Participation in Treatment		96%	80%	92%
✔	General Satisfaction		96%	80%	92%
✔	Access		95%	80%	88%
✔	Respect		95%	80%	91%
🔴	Outcome		79%	80%	83%
🔴	Recovery		70%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

		#	%	State Avg
18-25		6	9%	10%
26-34		17	26%	22%
35-44		19	29%	23%
45-54		8	12%	18%
55-64		11	17%	18%
65+		4	6%	8%

Gender

		#	%	State Avg
Female		32	50%	41%
Male		32	50%	59%
Transgender				0%

Ethnicity

		#	%		State Avg
Non-Hispanic		61	94%	▲	68%
Hispanic-Other		2	3%		9%
Unknown		2	3%		12%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Hisp-Puerto Rican				▼	11%

Race

		#	%		State Avg
White/Caucasian		62	95%	▲	61%
Other		3	5%		13%
Am. Indian/Native Alaskan					0%
Asian					1%
Black/African American				▼	17%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					6%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Substance Abuse Outpt. 947200
Stafford Family Services
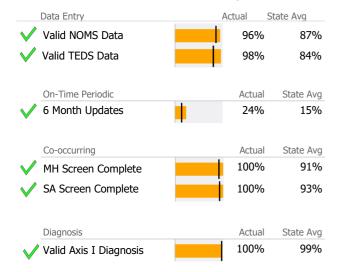Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
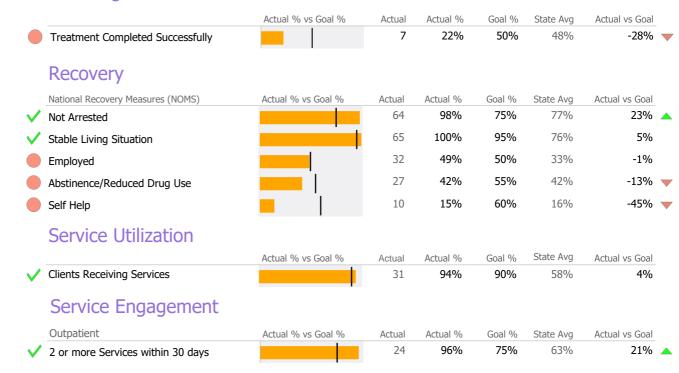Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	78	-17% ▼
Admits	25	26	-4%
Discharges	32	39	-18% ▼
Service Hours	701	798	-12% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	87%
✓	Valid TEDS Data	98%	84%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	24%	15%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	91%
✓	SA Screen Complete	100%	93%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		7	22%	50%	48%	-28% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Not Arrested		64	98%	75%	77%	23% ▲
✓	Stable Living Situation		65	100%	95%	76%	5%
🔴	Employed		32	49%	50%	33%	-1%
🔴	Abstinence/Reduced Drug Use		27	42%	55%	42%	-13% ▼
🔴	Self Help		10	15%	60%	16%	-45% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		31	94%	90%	58%	4%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		24	96%	75%	63%	21% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪		▪	▪	▪	▪	▪	92%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.