

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,107	3,086	1%
	Admits	2,518	2,744	-8%
	Discharges	2,520	2,757	-9%
	Service Hours	31,795	37,418	-15%
	Bed Days	22,106	20,506	8%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 173 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		92%	80%	91%
✓ Access		90%	80%	88%
✓ Outcome		89%	80%	83%
✓ Recovery		80%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Crisis Services	1,288	35.9%
	Outpatient	1,085	30.2%
	Other	359	10.0%
	Intake	209	5.8%
	Community Support	187	5.2%
	Inpatient Services	108	3.0%
	ACT	55	1.5%
	Residential Services	13	0.4%
Forensic MH			
	Forensics Community-based	286	8.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		Male	Female	Transgender
18-25	362	12%	10%		1,786	57%	59%
26-34	529	17%	22%		1,315	42%	41%
35-44	607	20%	23%				
45-54	540	17%	18%				
55-64	621	20%	18%				
65+	433	14%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
	White/Caucasian	Black/African American	Other		White/Caucasian	Black/African American	Other
Non-Hispanic	1,788	58%	68%		949	37%	61%
Unknown	672	22%	12%		940	37%	17%
Hispanic-Other	345	11%	9%				
Hisp-Puerto Rican	264	8%	11%				
Hispanic-Mexican	30	1%	1%				
Hispanic-Cuban	8	0%	0%				
<i>Hawaiian/Other Pacific Islander</i>							
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<i>Asian</i>							

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	195	154	27% ▲
Admits	199	143	39% ▲
Discharges	197	150	31% ▲

Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

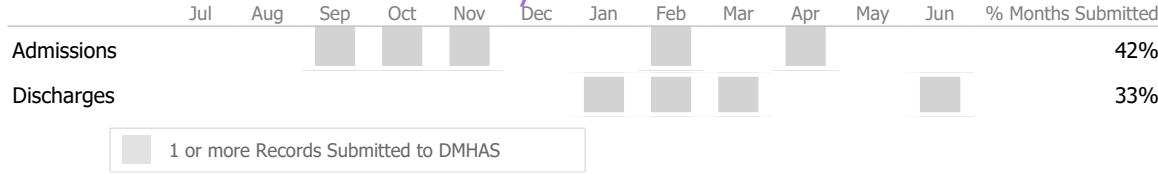
■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	342	333	3%
Admits	11	5	120% ▲
Discharges	5	2	150% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Housing Assistance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	55	0%
Admits	12	6	100% ▲
Discharges	10	12	-17% ▼
Service Hours	2,379	2,109	13% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%;"></div></div>	5	50%	65%	49%	-15%	▼	
No Re-admit within 30 Days of Discharge	<div style="width: 71%;"><div style="width: 71%;"></div></div>	5	71%	85%	95%	-14%	▼	
Follow-up within 30 Days of Discharge	<div style="width: 20%;"><div style="width: 20%;"></div></div>	1	20%	90%	43%	-70%	▼	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 98%;"><div style="width: 98%;"></div></div>	98% 85%
✓	On-Time Periodic	Actual	State Avg
✓	6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 90%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 93%;"><div style="width: 93%;"></div></div>	93% 95%
✓	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 92%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 98%

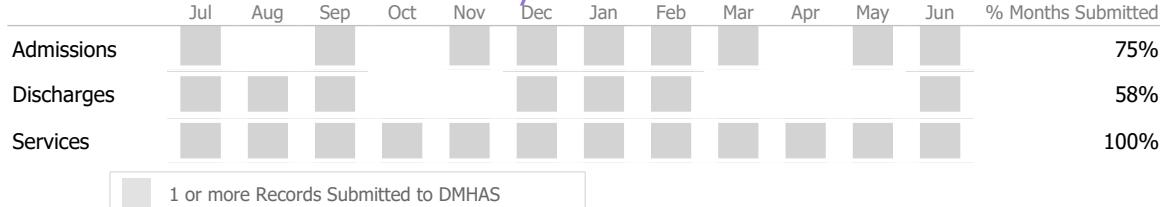
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
								Actual % vs Goal %	Actual
✓	Stable Living Situation	<div style="width: 91%;"><div style="width: 91%;"></div></div>	50	91%	60%	91%	31%	▲	
✓	Social Support	<div style="width: 73%;"><div style="width: 73%;"></div></div>	40	73%	60%	80%	13%	▲	
	Employed	<div style="width: 7%;"><div style="width: 7%;"></div></div>	4	7%	15%	19%	-8%		

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
								Actual % vs Goal %	Actual
✓	Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	45	100%	90%	99%	10%		

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure Actual 1 Yr Ago Variance %

Unique Clients 0

Admits -

Discharges -

Service Hours -

Data Submission Quality

Data Entry Actual State Avg

Valid NOMS Data N/A 88%

On-Time Periodic Actual State Avg

6 Month Updates N/A 49%

Co-occurring Actual State Avg

MH Screen Complete N/A 90%

SA Screen Complete N/A 91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	41%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	26%	-30% ▼
Social Support		N/A	N/A	60%	62%	-60% ▼
Stable Living Situation		N/A	N/A	95%	73%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	84%	N/A ▼

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

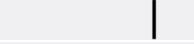
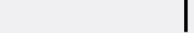
* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

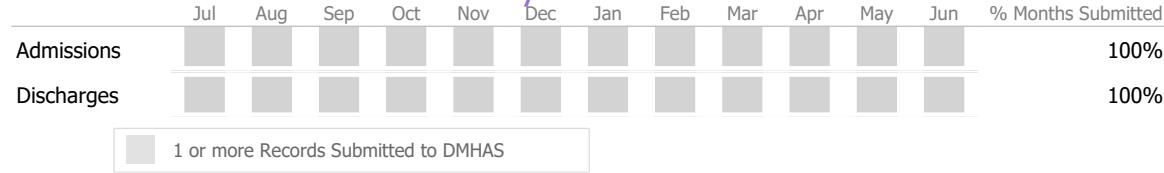
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	843	919	-8%
Admits	1,184	1,377	-14% 
Discharges	1,183	1,377	-14% 

Performance Summary

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request	 	0	0%	75%	71%	-75% 
Community Location Evaluation	 	1	100%	80%	72%	20% 
Follow-up Service within 48 hours	 	0	NA	90%	64%	-90% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	41	-7%
Admits	17	22	-23% ▼
Discharges	15	19	-21% ▼
Transfers - In	1	-	
Transfers - Out	2	3	-33% ▼
Bed Days	7,489	6,923	8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
● Treatment Completed Successfully	█	14	82%	95%	83%	-13% ▼		
✓ No Re-admit within 30 Days of Discharge	█	15	100%	85%	91%	15% ▲		
● Follow-up within 30 Days of Discharge	█	9	69%	90%	68%	-21% ▼		

Data Submission Quality

	Actual	State Avg
✓ Data Entry		
✓ Valid NOMS Data	█	90% 87%
✓ On-Time Periodic		
✓ 6 Month Updates	█	36% 12%
✓ Co-occurring		
MH Screen Complete	█	93% 95%
✓ SA Screen Complete	█	100% 100%
✓ Diagnosis		
✓ Valid Axis I Diagnosis	█	100% 99%

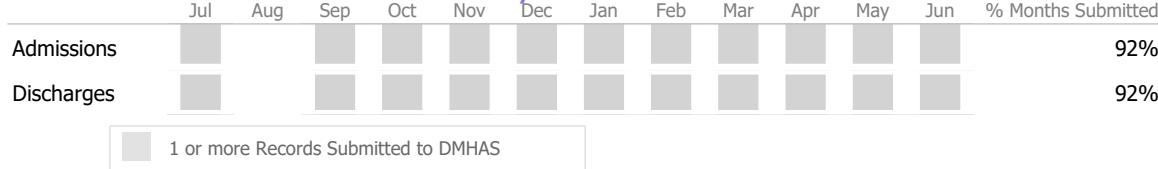
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal				
									Actual % vs Goal %	Actual	Actual %	Goal %
✓ Avg Utilization Rate	█	21	555 days	0.2	98%	90%	88%	8%				



█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	35	14%	▲
Admits	18	13	38%	▲
Discharges	17	15	13%	▲
Transfers - In	3	1	200%	▲
Transfers - Out	3	-		
Bed Days	7,426	6,883	8%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
							Actual % vs Goal %
Treatment Completed Successfully	80%	16	80%	95%	83%	-15%	▼
No Re-admit within 30 Days of Discharge	82%	14	82%	85%	91%	-3%	
Follow-up within 30 Days of Discharge	73%	11	73%	90%	68%	-17%	▼

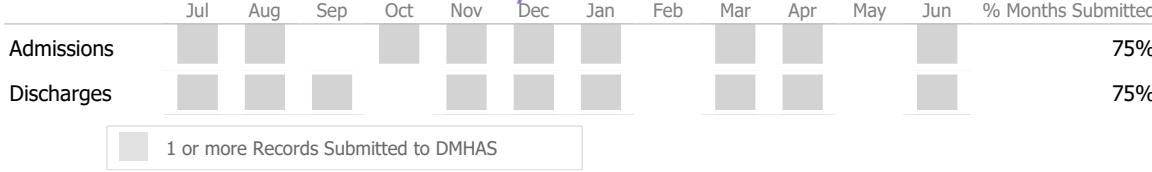
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	87%
On-Time Periodic		
6 Month Updates	100%	12%
Co-occurring		
MH Screen Complete	94%	95%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Avg Utilization Rate
								< 90% 90-110% >110%
21	567 days	0.2	97%	90%	88%	7%		

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	0	5		
Admits	-	-		
Discharges	-	5	-100%	▼
Service Hours	-	-		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	84%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	95%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	82%	N/A

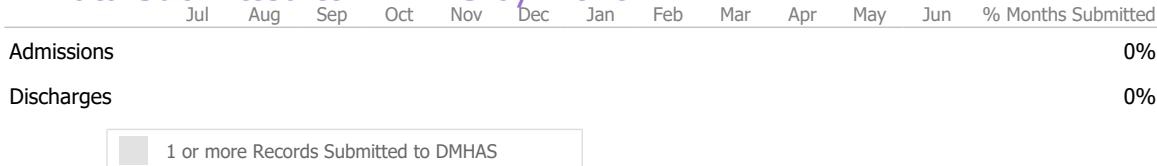
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	94%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	62%
SA Screen Complete	N/A	49%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	81%	N/A

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ⚡ Below Goal

* State Avg based on 7 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	4	6	-33% ▼
Discharges	6	3	100% ▲
Service Hours	1	7	-89% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	100%	95%	84%	5%
✓ No Re-admit within 30 Days of Discharge		6	100%	85%	95%	15% ▲
✓ Follow-up within 30 Days of Discharge		6	100%	90%	82%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic		
6 Month Updates		80%
Co-occurring		
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	14%	90%	81%	-76% ▼

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	92	3%
Admits	17	23	-26% ▼
Discharges	23	14	64% ▲
Service Hours	8,364	11,865	-30% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		94%	49%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		97%	90%
✓ SA Screen Complete		100%	91%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		17	74%	50%	41%	24%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		85	89%	60%	62%	29%
✓ Stable Living Situation		94	99%	95%	73%	4%
● Employed		27	28%	30%	26%	-2%

Service Utilization

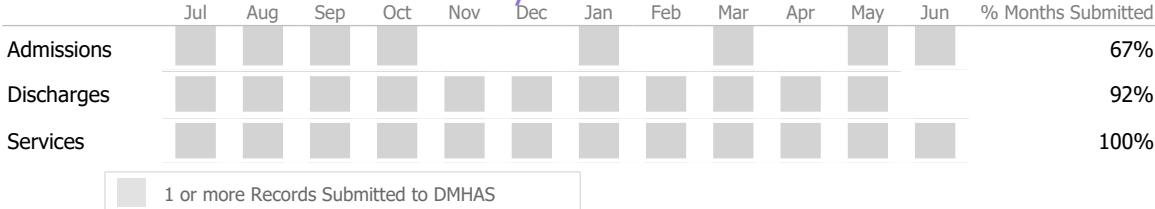
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		72	100%	90%	84%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		17	100%	75%	79%	25%

✓ 2 or more Services within 30 days

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

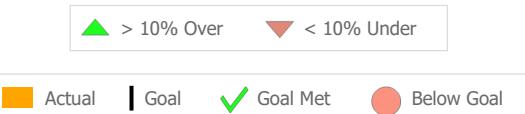
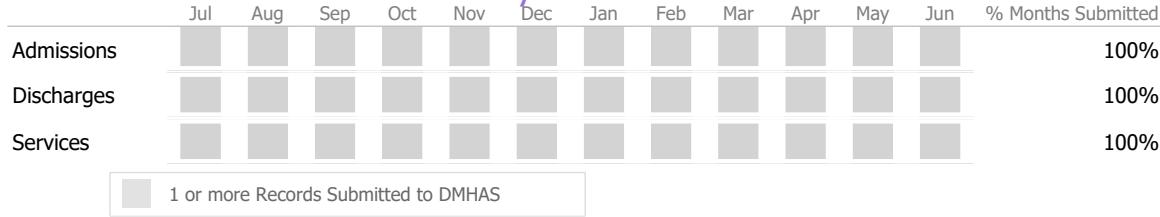
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	147	161	-9%
Admits	131	121	8%
Discharges	103	145	-29% ▼
Service Hours	834	844	-1%

Data Submitted to DMHAS by Month



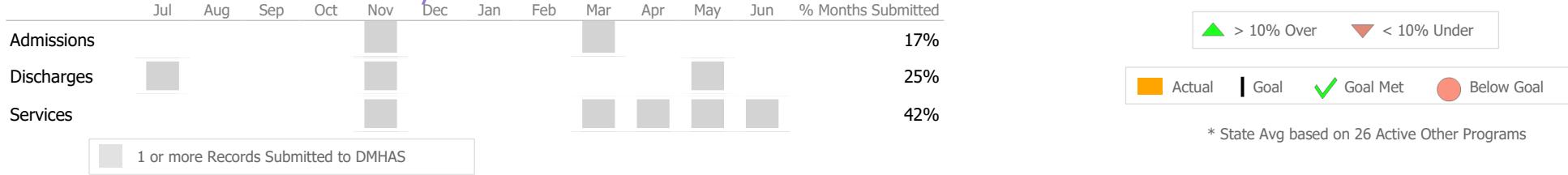
* State Avg based on 16 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	9	-33%	▼
Admits	2	3	-33%	▼
Discharges	3	5	-40%	▼
Service Hours	1	4	-73%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	533	535	0%
Admits	54	169	-68% ▼
Discharges	98	55	78% ▲
Service Hours	6,255	6,789	-8%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	88%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		97%	49%
Co-occurring		Actual	State Avg
MH Screen Complete		81%	90%
✓ SA Screen Complete		100%	91%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		23	23%	50%	41%	-27% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		372	70%	60%	62%	10%
✓ Stable Living Situation		525	98%	95%	73%	3%
● Employed		94	18%	30%	26%	-12% ▼

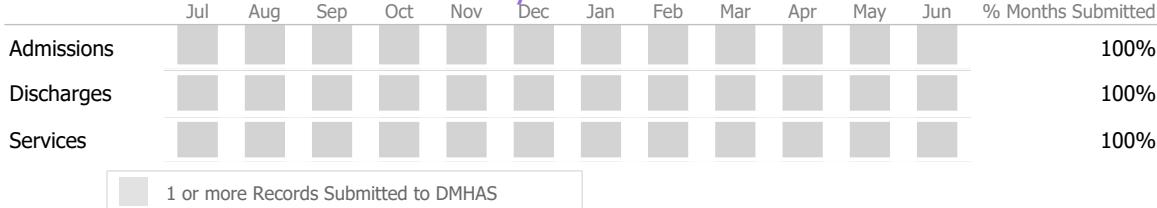
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		435	100%	90%	84%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		53	98%	75%	79%	23% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	38	-8%
Admits	13	18	-28% 
Discharges	15	19	-21% 
Transfers - In	2	2	0%
Transfers - Out	1	-	
Bed Days	7,191	6,700	7%

Discharge Outcomes

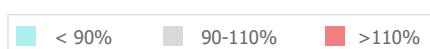
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Treatment Completed Successfully		14	88%	95%	83%	-7%
 No Re-admit within 30 Days of Discharge		14	93%	85%	91%	8%
 Follow-up within 30 Days of Discharge		13	93%	90%	68%	3%

Data Submission Quality

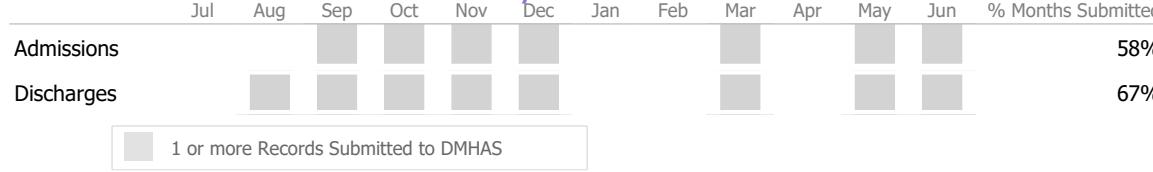
Data Entry	Actual	State Avg
 Valid NOMS Data		94% 87%
On-Time Periodic	Actual	State Avg
 6 Month Updates		60% 12%
Co-occurring	Actual	State Avg
MH Screen Complete		92% 95%
 SA Screen Complete		100% 100%
Diagnosis	Actual	State Avg
 Valid Axis I Diagnosis		100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
 Avg Utilization Rate		20	476 days	0.2	99%	90%	88%	9%



Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

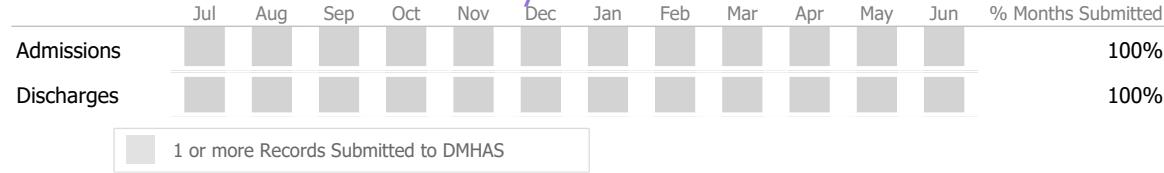
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	471	475	-1%
Admits	598	632	-5%
Discharges	580	631	-8%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request	█	305	51%	75%	71%	-24%
Community Location Evaluation	█	477	80%	80%	72%	0%
Follow-up Service within 48 hours	█	64	98%	90%	64%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	58	16%	▲
Admits	19	14	36%	▲
Discharges	13	8	63%	▲
Service Hours	2,150	2,007	7%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	85%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		93%	83%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	94%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

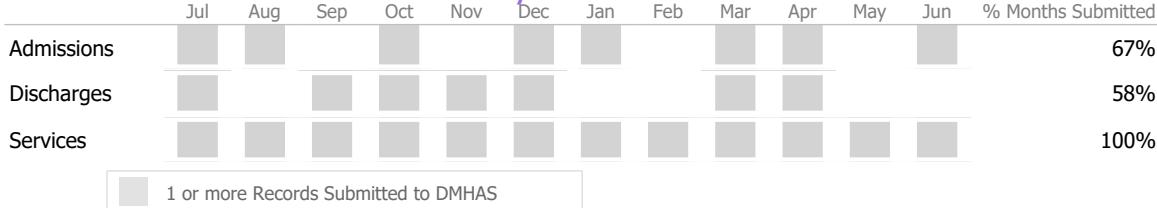
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	54%	65%	56%	-11% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		56	81%	60%	80%	21% ▲
✓ Stable Living Situation		66	96%	80%	87%	16% ▲
● Employed		3	4%	20%	14%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		56	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	121	117	3%
Admits	24	25	-4%
Discharges	23	20	15% ▲
Service Hours	3,439	3,785	-9%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	85%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	79%	83%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	95%
✓	SA Screen Complete	100%	94%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

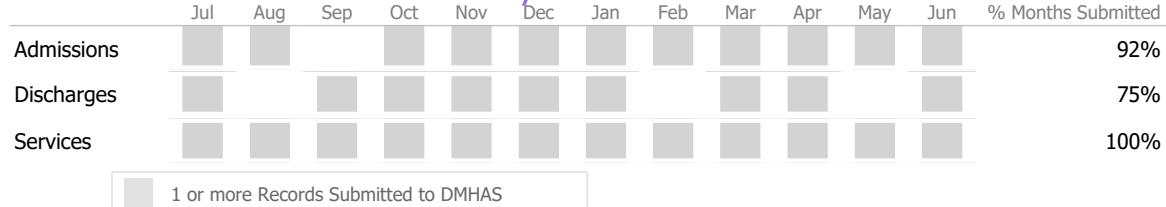
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 70%;"><div style="width: 16px; height: 10px; background-color: orange;"></div></div>	16	70%	65%	56%	5%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 75%;"><div style="width: 92px; height: 10px; background-color: orange;"></div></div>	92	75%	60%	80%	15% ▲
✓ Stable Living Situation	<div style="width: 90%;"><div style="width: 110px; height: 10px; background-color: orange;"></div></div>	110	90%	80%	87%	10% ▲
● Employed	<div style="width: 7%;"><div style="width: 8px; height: 10px; background-color: orange;"></div></div>	8	7%	20%	14%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100px; height: 10px; background-color: orange;"></div></div>	100	100%	90%	98%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 38 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	328	325	1%
Admits	36	35	3%
Discharges	66	35	89% 
Service Hours	5,106	5,928	-14% 

Data Submission Quality

Data Entry		Actual	State Avg
 Valid NOMS Data		98%	88%
On-Time Periodic		Actual	State Avg
 6 Month Updates		99%	49%
Co-occurring		Actual	State Avg
 MH Screen Complete		98%	90%
 SA Screen Complete		100%	91%
Diagnosis		Actual	State Avg
 Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

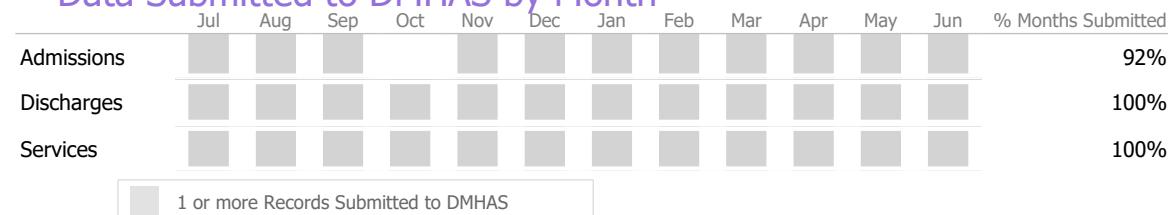
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 47%;"><div style="width: 71%; background-color: #ff9900;"></div></div>	47	71%	50%	41%	21% ▲
<h2>Recovery</h2>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 234%;"><div style="width: 71%; background-color: #ff9900;"></div></div>	234	71%	60%	62%	11% ▲
✓ Stable Living Situation	<div style="width: 314%;"><div style="width: 96%; background-color: #ff9900;"></div></div>	314	96%	95%	73%	1% ▲
● Employed	<div style="width: 76%;"><div style="width: 23%; background-color: #ff9900;"></div></div>	76	23%	30%	26%	-7% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 261px; height: 10px; background-color: orange; display: inline-block;"></div>	261	100%	90%	84%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 35%; background-color: orange;"></div>	35	97%	75%	79%	22%



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met | Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	51	92% ▲
Admits	87	50	74% ▲
Discharges	72	36	100% ▲

Jail Diversion



✓ Follow-up Service within 48 hours

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

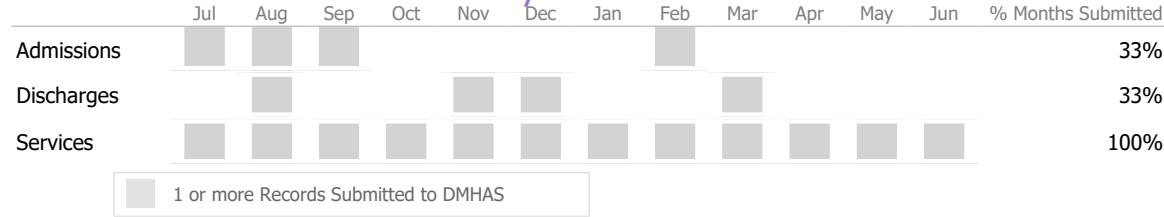
█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	25	-48%	▼
Admits	8	19	-58%	▼
Discharges	7	20	-65%	▼
Service Hours	171	218	-22%	▼

Data Submitted to DMHAS by Month



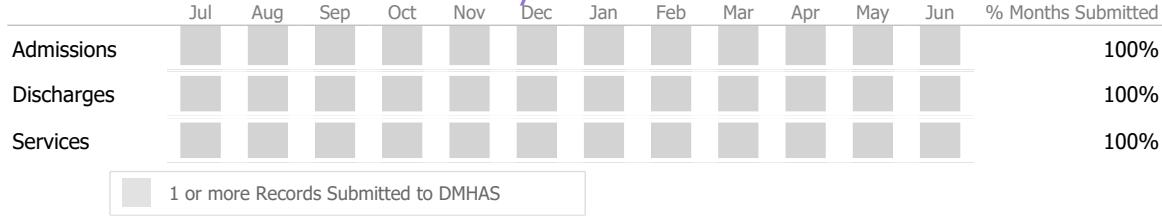
* State Avg based on 26 Active Other Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	48	31%	▲
Admits	62	44	41%	▲
Discharges	64	46	39%	▲
Service Hours	289	213	36%	▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 16 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	38	33	15%	▲
Admits	19	7	171%	▲
Discharges	5	14	-64%	▼
Service Hours	1,924	1,646	17%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	95%	49%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	50%	41%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		36	95%	60%	62%	35%
● Stable Living Situation		34	89%	95%	73%	-6%
● Employed		8	21%	30%	26%	-9%

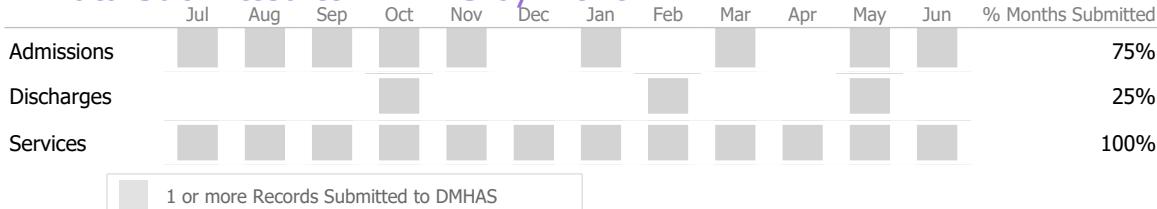
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		33	100%	90%	84%	10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		19	100%	75%	79%	25%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	114	-7%
Admits	3	2	50% ▲
Discharges	15	11	36% ▲
Service Hours	883	1,156	-24% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 97%;">97%</div>	88%
✓	On-Time Periodic 6 Month Updates	<div style="width: 99%;">99%</div>	49%
✓	Co-occurring MH Screen Complete	<div style="width: 100%;">100%</div>	90%
✓	SA Screen Complete	<div style="width: 100%;">100%</div>	91%
✓	Diagnosis Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 40%;"> </div>	6	40%	50%	41%	-10% ▼
Recovery						
✓ Social Support	<div style="width: 73%;"> </div>	77	73%	60%	62%	13% ▲
✓ Stable Living Situation	<div style="width: 97%;"> </div>	103	97%	95%	73%	2% ▲
● Employed	<div style="width: 20%;"> </div>	21	20%	30%	26%	-10% ▼

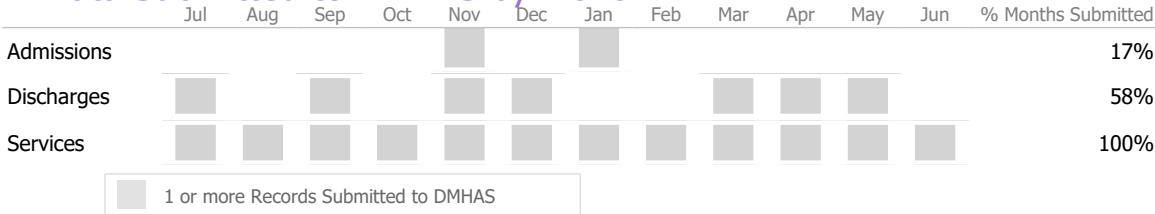
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"> </div>	91	100%	90%	84%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient 2 or more Services within 30 days	<div style="width: 33%;"> </div>	1	33%	75%	79%	-42% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs