

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,163	3,206	-1%
	Admits	2,889	2,702	7%
	Discharges	2,884	2,801	3%
	Service Hours	23,692	20,263	17%
	Bed Days	38,389	33,817	14%

Consumer Satisfaction Survey

(Based on 156 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		94%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Overall		92%	80%	91%
✓ Access		90%	80%	88%
✓ Participation in Treatment		90%	80%	92%
● Outcome		77%	80%	83%
● Recovery		71%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,086	28.0%
	Community Support	390	10.0%
	Crisis Services	200	5.1%
	Social Rehabilitation	113	2.9%
	Employment Services	104	2.7%
	Case Management	84	2.2%
	Residential Services	26	0.7%
	ACT	19	0.5%
Addiction			
	Residential Services	1,227	31.6%
	Outpatient	488	12.6%
Forensic MH			
	Forensics Community-based	139	3.6%
	Residential Services	8	0.2%

Client Demographics

Age	#	%	State Avg
18-25	229	7%	10%
26-34	712	23%	22%
35-44	734	23%	23%
45-54	639	20%	18%
55-64	648	20%	18%
65+	199	6%	8%

Gender	#	%	State Avg
Male	1,912	61%	59%
Female	1,247	39%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	2,114	67%	61%
Other	525	17%	13%
Black/African American	356	11%	17%
Unknown	142	4%	6%
Asian	19	1%	1%
Multiple Races	4	0%	1%
Am. Indian/Native Alaskan	3	0%	0%
Hawaiian/Other Pacific Islander			0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,329	74%	68%
Hispanic-Other	569	18%	9%
Unknown	177	6%	12%
Hisp-Puerto Rican	85	3%	11%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban		0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	39	-10% ▼
Admits	-	-	
Discharges	4	4	0%
Service Hours	62	3	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ Valid TEDS Data	99%	84%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	15%

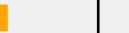
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	91%
SA Screen Complete	N/A	93%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	48%	0%

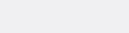
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		33	94%	55%	42%	39% ▲
✓ Self Help		33	94%	60%	16%	34% ▲
✓ Not Arrested		35	100%	75%	77%	25% ▲
✓ Stable Living Situation		35	100%	95%	76%	5%
● Employed		2	6%	50%	33%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	63%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	795	923	-14%	▼
Admits	300	356	-16%	▼
Discharges	306	444	-31%	▼
Service Hours	10,969	8,919	23%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	63%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	6%	49%
Co-occurring	Actual	State Avg
MH Screen Complete	8%	90%
SA Screen Complete	8%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		74	24%	50%	41%	-26% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		450	52%	60%	62%	-8%
Employed		127	15%	30%	26%	-15% ▼
Stable Living Situation		307	36%	95%	73%	-59% ▼

Service Utilization

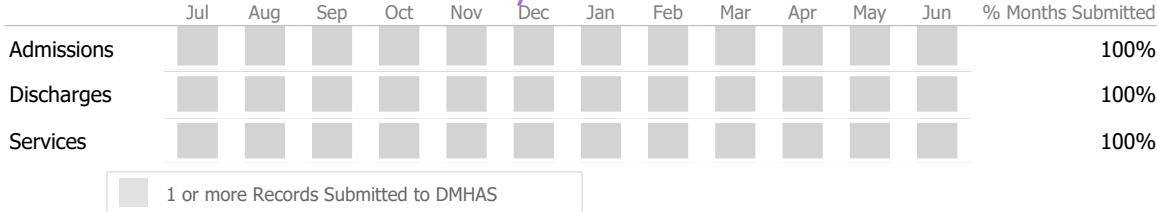
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		545	97%	90%	84%	7%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

2 or more Services within 30 days	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	216	238	-9%
Admits	24	30	-20% ▼
Discharges	32	48	-33% ▼
Service Hours	1,812	1,941	-7%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	█	83%	88%
On-Time Periodic			
6 Month Updates	█	36%	49%
Co-occurring			
MH Screen Complete	█	8%	90%
SA Screen Complete	█	8%	91%
Diagnosis			
Valid Axis I Diagnosis	█	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	█	5	16%	50%	41%	-34% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	█	184	85%	60%	62%	25% ▲
● Employed	█	27	12%	30%	26%	-18% ▼
● Stable Living Situation	█	80	37%	95%	73%	-58% ▼

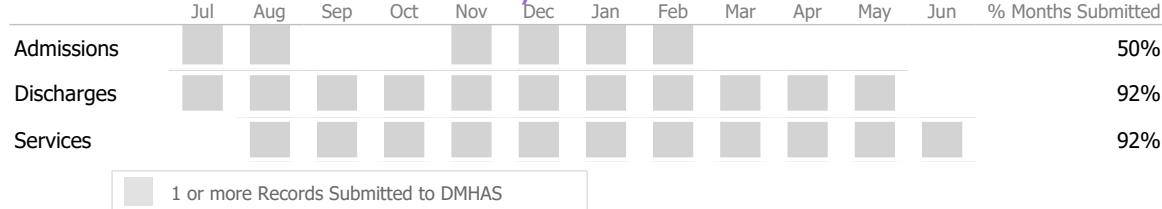
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	183	99%	90%	84%	9%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	█	16	67%	75%	79%	-8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	11	-27%	▼
Admits	5	6	-17%	▼
Discharges	4	7	-43%	▼
Bed Days	1,584	1,565	1%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	3	75%	75%	75%	0%
● No Re-admit within 30 Days of Discharge	 	2	50%	85%	50%	-35% ▼
● Follow-up within 30 Days of Discharge	 	2	67%	90%	67%	-23% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	 	62%
On-Time Periodic		
✓ 6 Month Updates	 	50%
Co-occurring		
✓ MH Screen Complete		0%
✓ SA Screen Complete		0%
Diagnosis		
✓ Valid Axis I Diagnosis	 	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	 	6	340 days	0.3	72%	90%	72%	-18% ▼



Data Submitted to DMHAS by Month



1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	121	-14% ▼
Admits	50	52	-4%
Discharges	53	66	-20% ▼
Service Hours	307	254	21% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	44	40%	35%	47%	5%	

Service Utilization

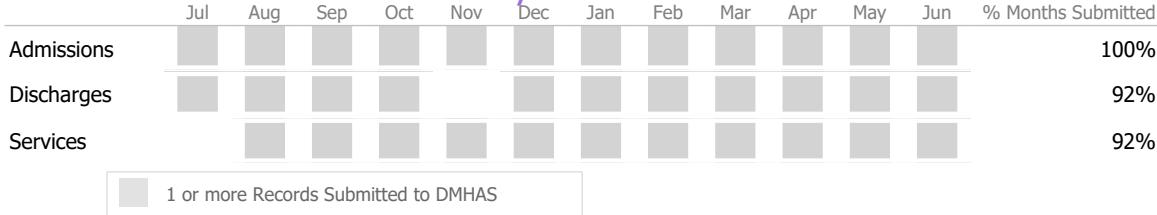
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	49	86%	90%	96%	-4%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	92%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	30%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	139	56	148% ▲
Admits	124	38	226% ▲
Discharges	109	33	230% ▲
Service Hours	121	65	85% ▲

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

Actual

Actual %

Goal %

State Avg

Actual vs Goal

27 71% 90% 76% -19% ▼

Jail Diversion

	Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Follow-up Service within 48 hours

Actual % vs Goal %

Actual

Actual %

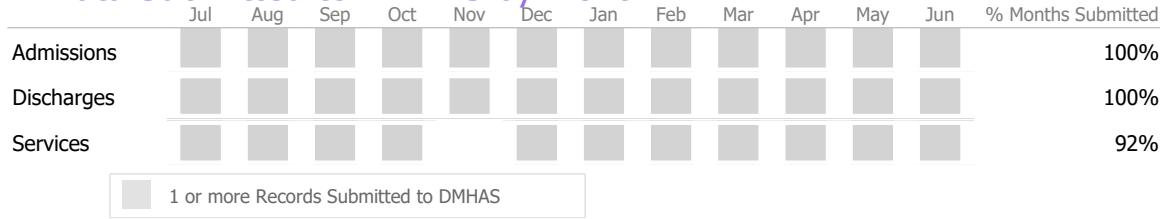
Goal %

State Avg

Actual vs Goal

20 33% 0% 64% 33% ▲

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under■ Actual | ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	59	7%
Admits	71	66	8%
Discharges	72	64	13% ▲
Bed Days	1,354	1,269	7%

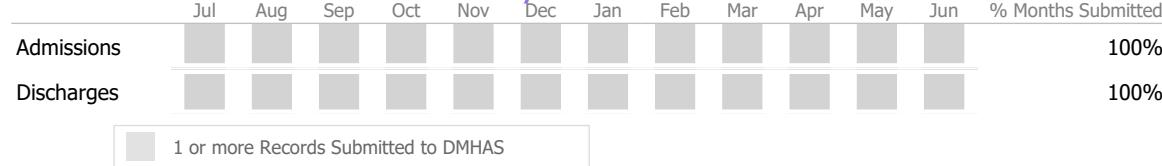
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	✓ No Re-admit within 30 Days of Discharge	<div style="width: 85%;"><div style="width: 100%;"></div></div>	65	90%	85%	89%	5%
	● Follow-up within 30 Days of Discharge	<div style="width: 70%;"><div style="width: 100%;"></div></div>	43	80%	90%	80%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%;"><div style="width: 100%;"></div></div>	10	31 days	0.1	37%	90%	49%	-53% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	92	23%	▲
Admits	32	5	540%	▲
Discharges	48	9	433%	▲
Service Hours	3,033	721		
Social Rehab/PHP/IOP Days	0	2	-100%	▼

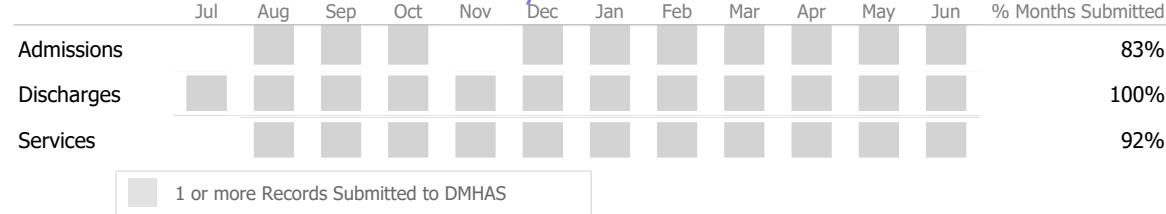
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual	Actual %	Goal %	State Avg	Actual vs Goal
58	85%	90%	75%	-5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

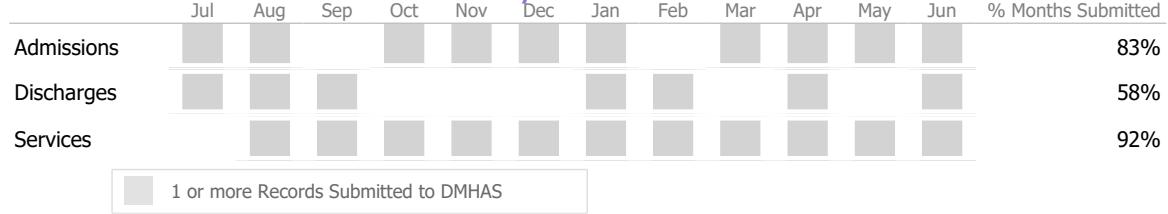
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	25	48% ▲
Admits	24	22	9%
Discharges	22	11	100% ▲
Service Hours	27	90	-70% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div style="width: 18%; background-color: orange;"></div>	18	78%	50%	93%	28% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	197	204	-3%
Admits	34	38	-11% ▼
Discharges	41	44	-7%
Service Hours	2,141	1,920	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	63%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	21%	49%
Co-occurring	Actual	State Avg
MH Screen Complete	6%	90%
SA Screen Complete	6%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	7%	50%	41%	-43% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		91	43%	60%	62%	-17% ▼
Employed		10	5%	30%	26%	-25% ▼
Stable Living Situation		20	10%	95%	73%	-85% ▼

Service Utilization

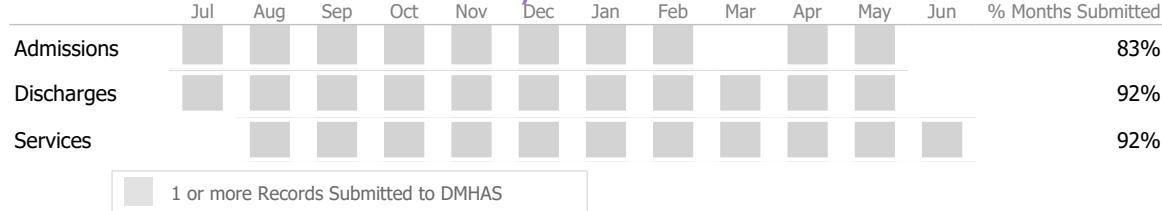
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		114	67%	90%	84%	-23% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

2 or more Services within 30 days	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	20	5%
Admits	3	2	50% ▲
Discharges	1	3	-67% ▼
Bed Days	6,875	6,548	5%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 90%;"></div> 90%	80%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	<div style="width: 67%;"></div> 67%	91%
Co-occurring		Actual	State Avg
MH Screen Complete		<div style="width: 0%;"></div> 0%	98%
SA Screen Complete		<div style="width: 0%;"></div> 0%	89%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"></div> 100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	█	Treatment Completed Successfully	<div style="width: 100%;"></div> 1	100%	60%	70%	█	<div style="width: 100%;"></div> 1	100%	60%	70%	40% ▲
✓	█	Follow-up within 30 Days of Discharge	<div style="width: 100%;"></div> 1	100%	90%	80%	█	<div style="width: 100%;"></div> 1	100%	90%	80%	10% ▲

Recovery

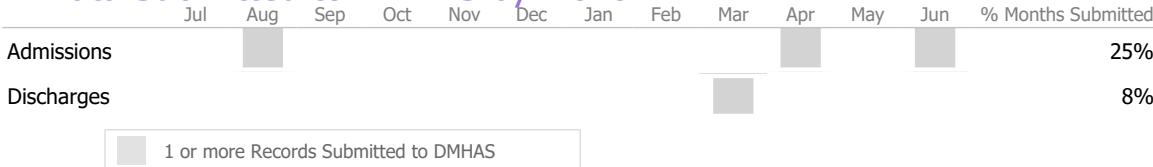
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	█	<div style="width: 95%;"></div> 20	95%	60%	84%	35% ▲
✓ Employed	█	<div style="width: 29%;"></div> 6	29%	25%	12%	4% ▲
● Stable Living Situation	█	<div style="width: 38%;"></div> 8	38%	95%	93%	-57% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	█ █ █ █ █ █ █	21	1,916 days	0.3	90%	90%	91%	0% ▲



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	87%
Valid TEDS Data	N/A	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	91%
SA Screen Complete	N/A	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	33%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	42%	-55% ▼
Self Help		0	0%	60%	16%	-60% ▼
Not Arrested		0	0%	75%	77%	-75% ▼
Stable Living Situation		0	0%	95%	76%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	63%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

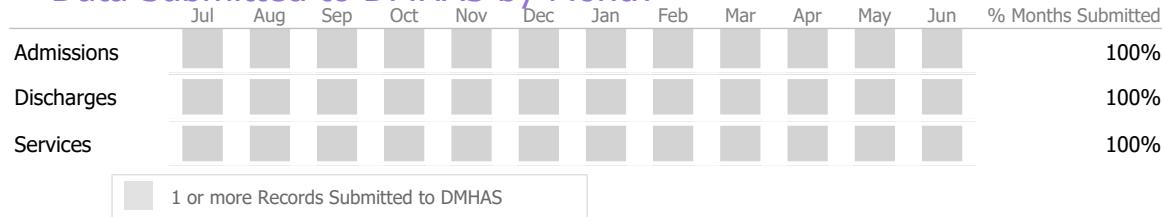
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	145	133	9%
Admits	177	163	9%
Discharges	177	161	10%
Service Hours	188	84	125% ▲

Crisis

- ✓ Evaluation within 1.5 hours of Request
- Community Location Evaluation
- ✓ Follow-up Service within 48 hours

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
166 95%	166	95%	75%	71%	20% ▲
131 75%	131	75%	80%	72%	-5% ▼
32 100%	32	100%	90%	64%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	297	270	10%
Admits	35	43	-19% ▼
Discharges	12	8	50% ▲
Service Hours	646	724	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	44%	87%
Valid TEDS Data	45%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	37%	91%
SA Screen Complete	37%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

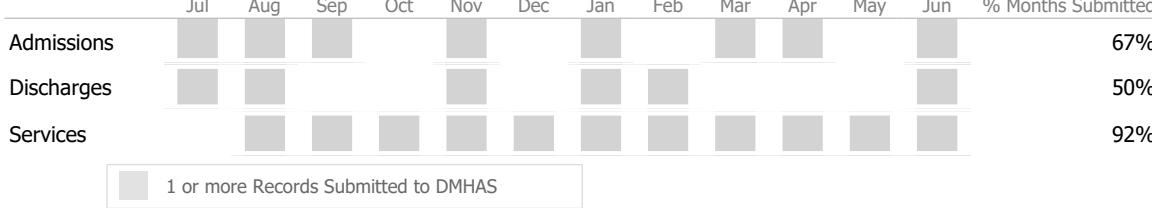
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	42%	50%	48%	-8%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		11	4%	50%	33%	-46% ▼
Abstinence/Reduced Drug Use		23	8%	55%	42%	-47% ▼
Self Help		8	3%	60%	16%	-57% ▼
Not Arrested		31	10%	75%	77%	-65% ▼
Stable Living Situation		25	8%	95%	76%	-87% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		58	20%	90%	58%	-70% ▼
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	67%	75%	63%	-8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	1,825	1,811	1% ▲

Discharge Outcomes

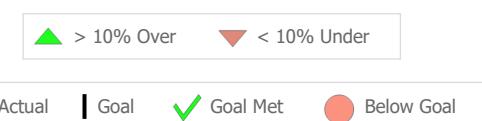
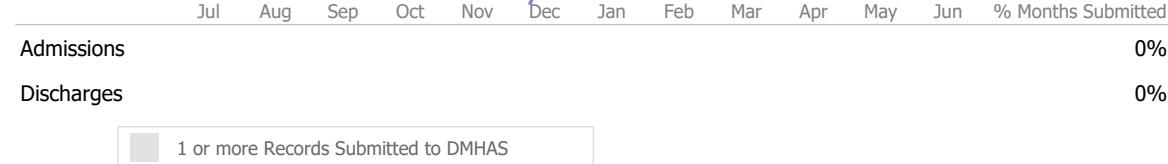
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	64%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	<div><div style="width: 87%;"></div></div>	87%	99%
On-Time Periodic		Actual	State Avg
6 Month Updates	<div><div style="width: 40%; background-color: orange;"></div></div>	40%	90%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	92%
SA Screen Complete		N/A	90%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	<div><div style="width: 100%; background-color: orange;"></div></div>	100%	99%

Bed Utilization

Data Submitted to DMHAS by Month



* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	-	-	
Discharges	2	1	100%
Service Hours	73	53	37%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div style="width: 20%;">20%</div>	2	13%	85%	87%	-72%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 92%; background-color: orange;"></div>	12	92%	90%	97%	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 75%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	 54%	85%

Data Submitted to DMHAS by Month



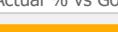
* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	603	548	10%	▲
Admits	625	541	16%	▲
Discharges	617	543	14%	▲
Bed Days	10,787	9,473	14%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		434	70%	80%	69%	-10% 
✓ No Re-admit within 30 Days of Discharge		550	89%	85%	89%	4% 
● Follow-up within 30 Days of Discharge		195	45%	90%	64%	-45% 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	89%
✓ Valid TEDS Data	100%	95%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	44%	94%
SA Screen Complete	37%	94%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

Recovery

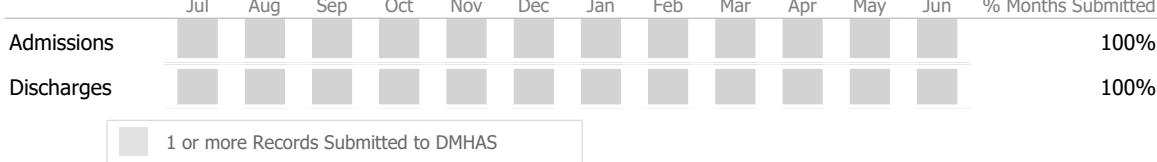
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		510	77%	60%	67%	17% 
● Abstinence/Reduced Drug Use		179	27%	70%	42%	-43% 

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		34	19 days	0.0	87%	90%	91%	-3%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	898	926	-3%
Admits	1,135	1,143	-1%
Discharges	1,110	1,148	-3%
Bed Days	4,800	4,588	5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		729	66%	80%	69%	-14%
No Re-admit within 30 Days of Discharge		920	83%	85%	80%	-2%
Follow-up within 30 Days of Discharge		387	53%	90%	54%	-37%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		78%
Valid TEDS Data		100%
On-Time Periodic 6 Month Updates		N/A

Bed Utilization

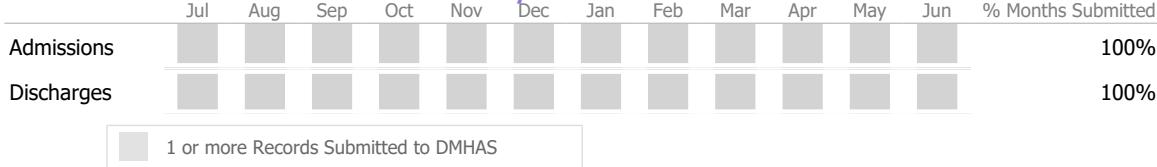
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	4 days	0.0	69%	90%	69%	-21%



Co-occurring	Actual	State Avg
MH Screen Complete		56%
SA Screen Complete		52%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

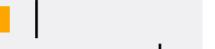
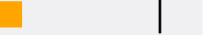
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	390	428	-9%
Admits	47	66	-29% ▼
Discharges	88	87	1%
Service Hours	3,593	4,717	-24% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		71%	85%
On-Time Periodic			
6 Month Updates		23%	83%
Co-occurring			
MH Screen Complete		15%	95%
SA Screen Complete		11%	94%
Diagnosis			
Valid Axis I Diagnosis		100%	98%

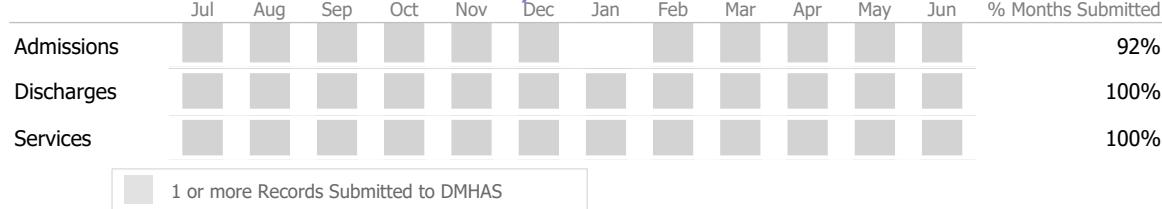
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	28%	65%	56%	-37% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		232	59%	60%	80%	-1%
Employed		28	7%	20%	14%	-13% ▼
Stable Living Situation		52	13%	80%	87%	-67% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		268	87%	90%	98%	-3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	34	-3%
Admits	2	5	-60% ▼
Discharges	5	3	67% ▲
Service Hours	202	148	37% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	7	21%	85%	87%	-64%	▼

Service Utilization

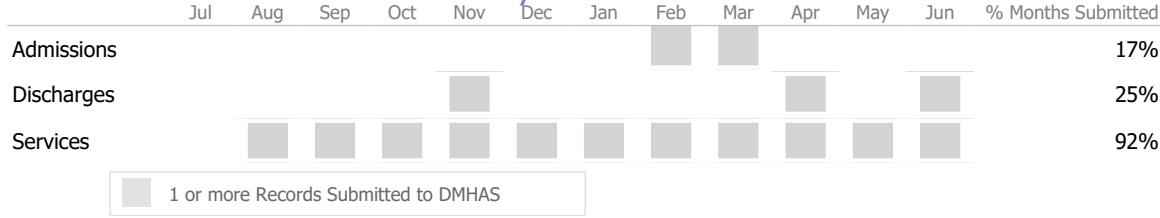
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	28	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	38%	85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

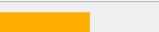
Actual Goal Goal Met Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	153	104	47%	▲
Admits	149	83	80%	▲
Discharges	143	90	59%	▲
Bed Days	7,771	6,002	29%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		89	62%	70%	66%	-8%
No Re-admit within 30 Days of Discharge		128	90%	85%	91%	5%
Follow-up within 30 Days of Discharge		45	51%	90%	68%	-39% 

Data Submission Quality

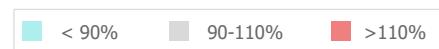
Data Entry	Actual	State Avg
Valid NOMS Data		91%
Valid TEDS Data		99%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		133	81%	70%	68%	11% 

Bed Utilization

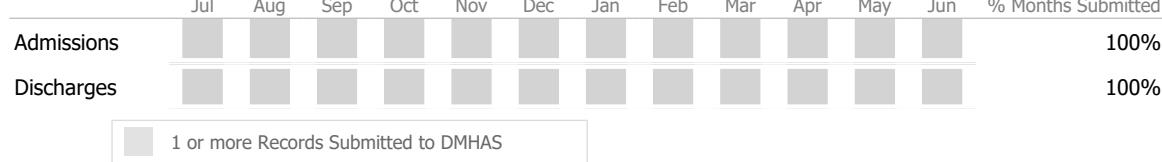
Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		26	60 days	0.1	82%	90%	92%	-8%



Diagnosis

Valid Axis I Diagnosis	Actual	State Avg
100%	100%	

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
---------	--------	----------	------------

Unique Clients

0

Admits

-

Discharges

-

Service Hours

-

Data Submission Quality

Data Entry	Actual	State Avg
------------	--------	-----------

Valid NOMS Data

|

N/A

93%

On-Time Periodic

Actual

State Avg

6 Month Updates

|

N/A

48%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	67%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	27%	-20% ▼
Self Help		N/A	N/A	60%	53%	-60% ▼
Stable Living Situation		N/A	N/A	80%	80%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	78%	N/A ▼

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	155	128	21%	▲
Admits	42	32	31%	▲
Discharges	28	17	65%	▲
Service Hours	518	625	-17%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	56%	87%
Valid TEDS Data	51%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	1%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	26%	91%
SA Screen Complete	26%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	11%	50%	48%	-39% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		19	12%	50%	33%	-38% ▼
Abstinence/Reduced Drug Use		26	17%	55%	42%	-38% ▼
Not Arrested		40	26%	75%	77%	-49% ▼
Self Help		10	6%	60%	16%	-54% ▼
Stable Living Situation		33	21%	95%	76%	-74% ▼

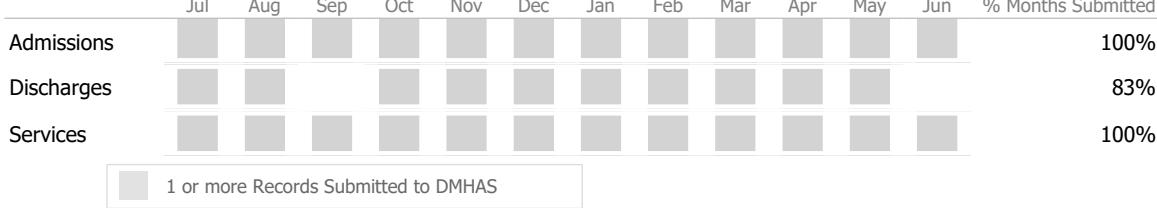
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		40	31%	90%	58%	-59% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		27	66%	75%	63%	-9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	17	12%	▲
Admits	10	10	0%	
Discharges	10	9	11%	▲
Bed Days	3,393	2,561	32%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	 	1	10%	65%	49%	-55% 
✓ No Re-admit within 30 Days of Discharge	 	10	100%	85%	95%	15% 
✓ Follow-up within 30 Days of Discharge	 	1	100%	90%	43%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	 	39%	85%
On-Time Periodic 6 Month Updates	 	0%	90%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	 	5	26%	15%	19%	11% 
● Social Support	 	10	53%	60%	80%	-7% 
● Stable Living Situation	 	9	47%	60%	91%	-13% 

Bed Utilization

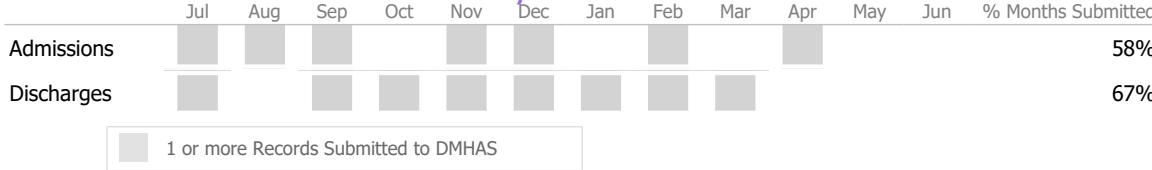
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	               	10	501 days	0.2	93%	90%	93%	3%



Co-occurring	Actual	State Avg	
MH Screen Complete	 	10%	95%
SA Screen Complete	 	10%	92%

Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	 	95%	98%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs