#### **Provider Activity** Monthly Trend Actual 1 Yr Ago Variance % Measure **Unique Clients** 17% 1,240 1,060 29% 🔺 Admits 1,602 1,241 Discharges 23% 1,483 1,201 Service Hours 35% 🔺 24,008 17,762 **Bed Days** 3,811 2.698 41% 2 **-50%** ▼ 1 S.Rehab/PHP/IOP > 10% Over 1 Yr Ago → > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health** Crisis Services 475 24.5% Community Support 321 16.5% Outpatient 199 10.2% Other 165 8.5% Social Rehabilitation 143 7.4% Intake 141 7.3%

Case Management

**Employment Services** 

Residential Services

Forensics Community-based

Forensics Community-based

**Forensic MH** 

Forensic SA

72

62

29

289

46

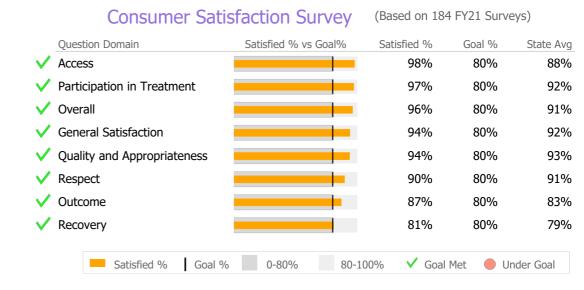
3.7%

3.2%

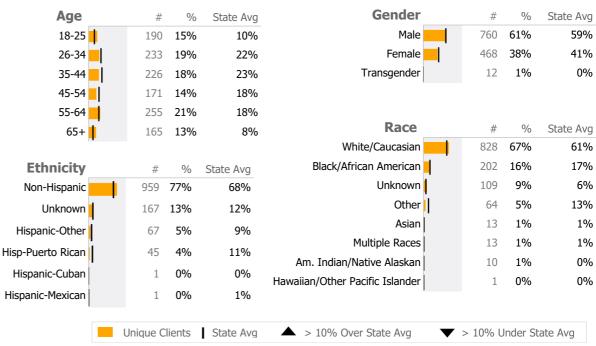
1.5%

14.9%

2.4%



# Client Demographics



#### **CSP/RP Team A**

River Valley Services

Mental Health - Community Support - CSP

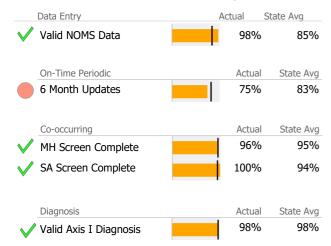
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

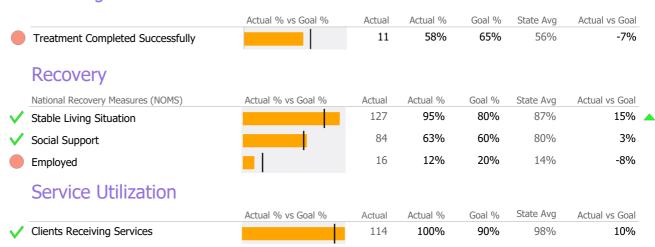
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	130	114	14%	•
Admits	35	29	21%	•
Discharges	19	18	6%	
Service Hours	5,351	3,786	41%	•

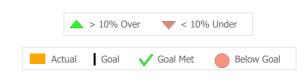
### **Data Submission Quality**



#### **Discharge Outcomes**





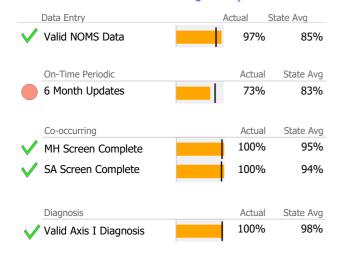


<sup>\*</sup> State Avg based on 38 Active CSP Programs

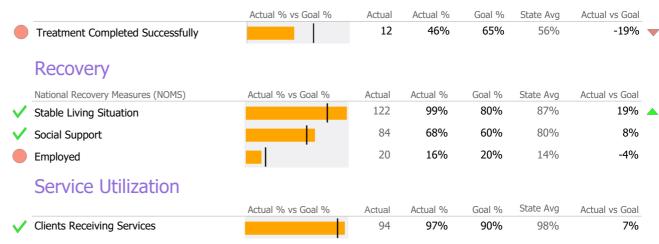
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	122	115	6%	
Admits	27	24	13%	•
Discharges	26	19	37%	•
Service Hours	3,771	3,870	-3%	

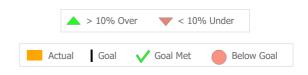
### **Data Submission Quality**



#### Discharge Outcomes







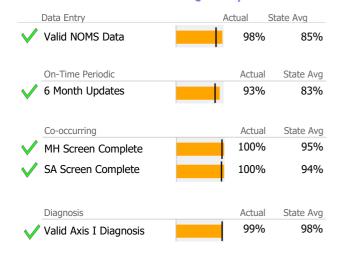
<sup>\*</sup> State Avg based on 38 Active CSP Programs

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

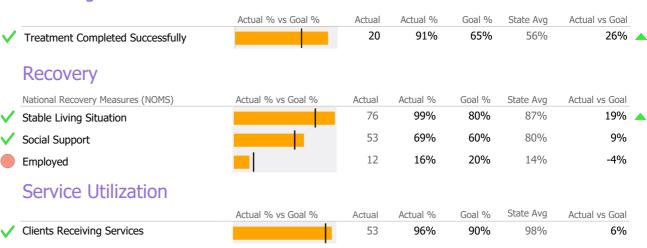
### **Program Activity**

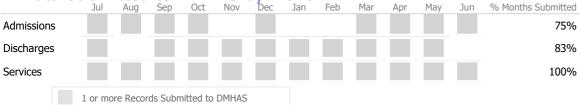
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	76	69	10%	•
Admits	24	23	4%	
Discharges	22	16	38%	•
Service Hours	2,254	1,753	29%	•

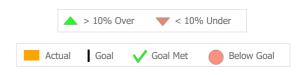
## **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 38 Active CSP Programs

#### **Employment Services**

River Valley Services

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	62	53	17%	•
Admits	33	20	65%	•
Discharges	25	22	14%	•
Service Hours	1,000	517	94%	•

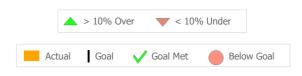
#### Recovery



#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	92%
On-Time Periodic	Actua	State Avg
6 Month Updates	66%	88%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													92%
Discharges	5													92%
Services														100%
	1	or m	ore Recor	ds Subn	nitted to	DMHAS								



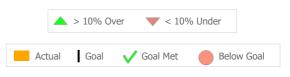
<sup>\*</sup> State Avg based on 39 Active Employment Services Programs

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	57	18%	•
Admits	39	36	8%	
Discharges	41	31	32%	•
Service Hours	297	281	6%	

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS								



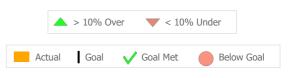
<sup>\*</sup> State Avg based on 26 Active Other Programs

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	90	14	543%	•
Admits	95	5	1800%	•
Discharges	69	12	475%	•
Service Hours	381	5		

Data	Ju	l Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%
	1 or	more Record	ds Sub	mitted to	DMHAS								

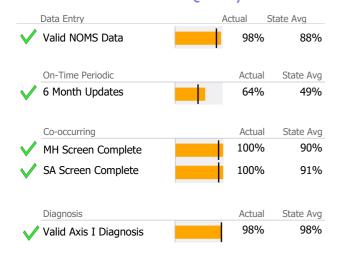


<sup>\*</sup> State Avg based on 26 Active Other Programs

### **Program Activity**

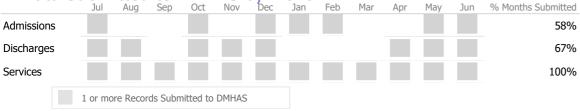
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	54	11%	•
Admits	13	10	30%	•
Discharges	14	6	133%	•
Service Hours	1,023	1,087	-6%	

## **Data Submission Quality**



#### Discharge Outcomes





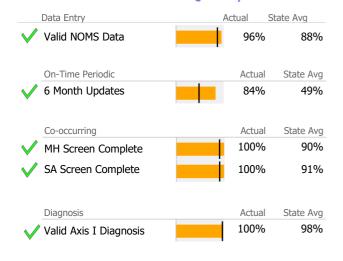


<sup>\*</sup> State Avg based on 74 Active Standard Outpatient Programs

### **Program Activity**

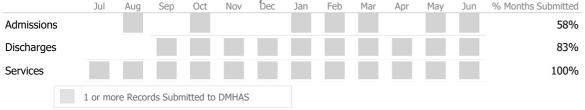
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	77	-3%
Admits	13	16	-19% <b>▼</b>
Discharges	19	17	12% 🔺
Service Hours	1,376	1,387	-1%

## **Data Submission Quality**



#### **Discharge Outcomes**







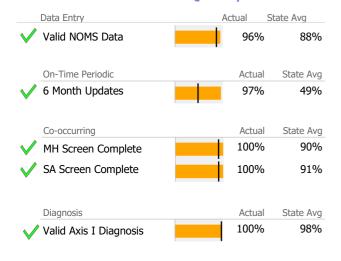
<sup>\*</sup> State Avg based on 74 Active Standard Outpatient Programs

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

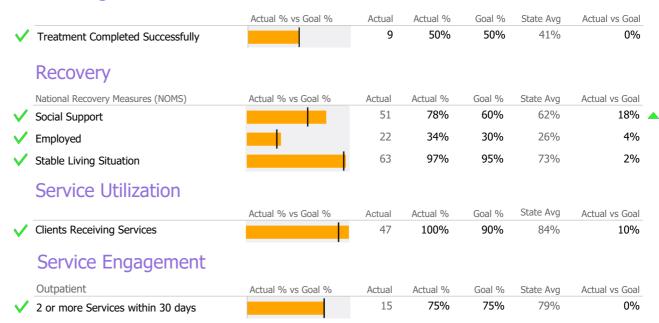
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	58	10%	•
Admits	20	15	33%	•
Discharges	18	16	13%	•
Service Hours	1,036	657	58%	•

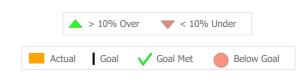
### **Data Submission Quality**



#### **Discharge Outcomes**





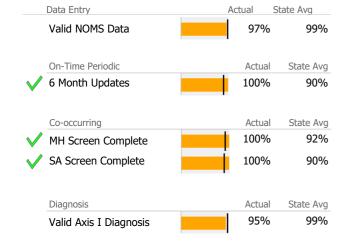


<sup>\*</sup> State Avg based on 74 Active Standard Outpatient Programs

### **Program Activity**

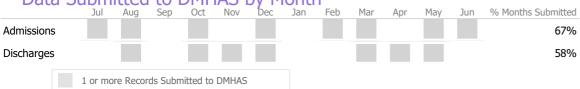
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	14	50%	•
Admits	13	6	117%	•
Discharges	11	8	38%	•

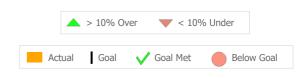
## **Data Submission Quality**



#### **Discharge Outcomes**





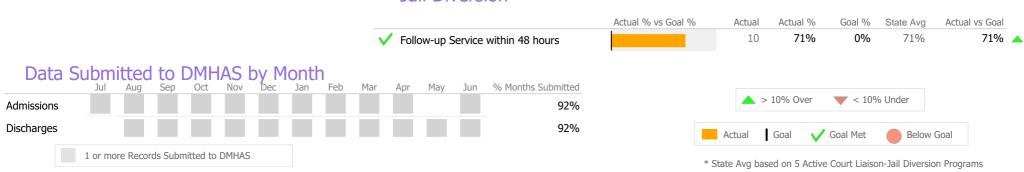


<sup>\*</sup> State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	38	21%	•
Admits	35	20	75%	•
Discharges	29	28	4%	

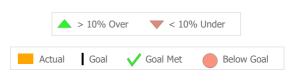
#### Jail Diversion



#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	95	77	23%	•
Admits	60	49	22%	•
Discharges	56	43	30%	•

	Ju	l Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or	more Recor	ds Sub	mitted to	DMHAS	S							



<sup>\*</sup> State Avg based on 1 Active Standard Case Management Programs

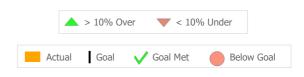
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	460	393	17%	•
Admits	740	624	19%	•
Discharges	735	623	18%	•

#### **Crisis**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS	;							



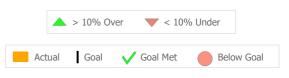
<sup>\*</sup> State Avg based on 26 Active Mobile Crisis Team Programs

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	141	114	24% 🔺
Admits	141	111	27% 🔺
Discharges	128	113	13% 🔺
Service Hours	267	225	19% 🔺

_ 0.00						$\sim$ , .							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Record	ds Subr	mitted to	DMHAS	5							



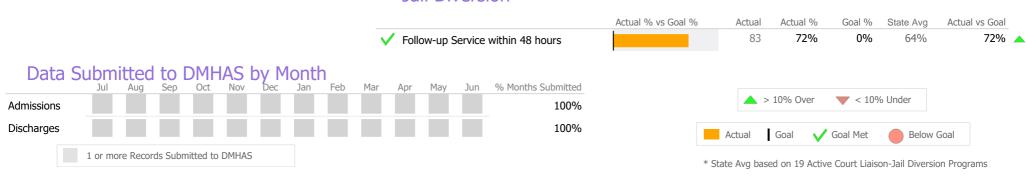
<sup>\*</sup> State Avg based on 16 Active Central Intake Programs

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	232	176	32%	•
Admits	199	141	41%	•
Discharges	189	122	55%	•

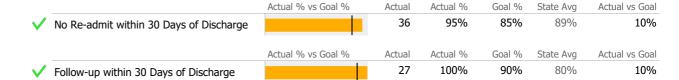
#### Jail Diversion



### **Program Activity**

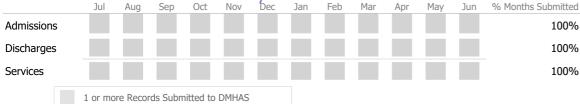
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	42	2%	
Admits	41	53	-23%	•
Discharges	38	49	-22%	•
Service Hours	1,219	622	96%	<b>_</b>
Bed Days	2,301	1,437	60%	<b>_</b>

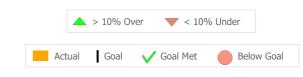
#### Discharge Outcomes



#### **Bed Utilization**







<sup>\*</sup> State Avg based on 10 Active Respite Bed Programs

#### **RVS/WELLNESS & REC CTR**

River Valley Services

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Goal % State Avg

Actual vs Goal

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

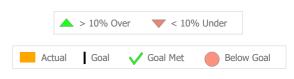
# Program Activity Service Utilization

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	143	126	13% 🔺	
Admits	32	30	7%	
Discharges	19	15	27% 🔺	
Service Hours	938	480	95% 🔺	
Social Rehab/PHP/IOP Days	1	2	-50%	,

Clients Receiving Services		80	65%	90%	75%	-25% 🔻

Actual % vs Goal %

		11666			I/ \	$\sim$ ,							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													75%
Services													100%
	1 or m	nore Recor	ds Sub	mitted to	DMHAS	5							



<sup>\*</sup> State Avg based on 34 Active Social Rehabilitation Programs

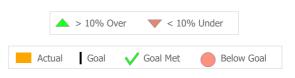
#### **Program Activity Discharge Outcomes** Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal Unique Clients 6 33% 🔺 3 75% 60% 70% 15% 🔺 Treatment Completed Successfully 3 6 100% Admits Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 3 33% 🔺 Discharges Follow-up within 30 Days of Discharge 3 100% 90% 80% 10% 20% 🔺 **Bed Days** 1,510 1,261 Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** 8 Stable Living Situation 89% 95% 93% -6% Data Entry Actual State Avg 5 84% -4% 56% 60% Social Support Valid NOMS Data 97% 80% 1 11% 25% 12% -14% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 25% 91% 12 Months Trend Avg LOS Beds Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 275 days 83% 90% -7% 0.2 91% Actual State Avg Co-occurring 67% 98% MH Screen Complete >110% 90-110% < 90% SA Screen Complete 100% 89% Diagnosis State Avg Actual 75% 97% Valid Axis I Diagnosis Data Submitted to DMHAS by Month Sep Mar May Jun % Months Submitted > 10% Over < 10% Under</p> Admissions 50% Discharges 33% Actual Goal ✓ Goal Met Below Goal 1 or more Records Submitted to DMHAS \* State Avg based on 81 Active Supervised Apartments Programs

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	40	-38% ▼	
Admits	7	7	0%	
Discharges	4	23	-83% <b>▼</b>	
Service Hours	639	308	107% 🔺	





\* State Avg based on 26 Active Other Programs

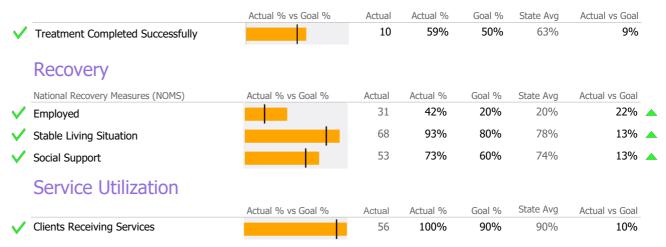
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	59	22%	•
Admits	29	19	53%	•
Discharges	17	17	0%	
Service Hours	4,455	2,782	60%	•

### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	65%	69%

#### Discharge Outcomes



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	ıs													100%
Discharge	S													92%
Services														100%
	1	or mo	re Recor	ds Subm	itted to	DMHAS								



<sup>\*</sup> State Avg based on 31 Active Standard Case Management Programs